

Naída

SuperPower & UltraPower

User Guide



0459

PHONAK

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Welcome

Your new Naída hearing system uses the very latest advances in digital wireless hearing technology. Naída offers you, automatically, the highest sound quality, speech understanding and listening comfort in all your hearing situations. High-tech has turned highly sophisticated hearing systems into convenient devices that are easy to use.

Please read this manual carefully to benefit from all the features of your new Naída hearing system. Ask your hearing care professional if you have any questions.

Naída hearing systems are quality products developed by the Swiss company Phonak, a world leader in hearing technology, innovation and reliability. With proper care and usage, your Naída hearing system will support your hearing and communication needs for many years.

For further information about Naída, please visit www.phonak.com

Phonak – life is on

Description



Naída SuperPower & UltraPower hearing systems with earmold

- ① Microphone inputs with Wind and Weather Protector (water resistant) for microphones
- ② Program switch (TacTronic)
- ③ Programming cover
- ④ Volume control
- ⑤ Battery compartment with ON/OFF switch (for children: Junior models with battery lock)
- ⑥ Hook/sound output
- ⑦ Individual earmold
- ⑧ Wind and Weather Protector (water resistant) for battery compartment

Naída SuperPower & UltraPower are water resistant!

Thanks to the water resistant casing of Naída, you will now have a new degree of freedom in your daily life. The robust and dependable design of Naída will allow you to benefit from amplification in many more situations than before: during rigorous labor, throughout strenuous exercise, while active outdoors, or even when caught in the rain.

Description

Naída hearing systems, including the design-integrated FM receivers, are resistant to water, sweat and dirt under the conditions listed below:

- Battery compartment and programming cover are fully closed
- All three Wind and Weather Protectors are mounted correctly
- The hearing system is used and maintained as described in this user guide

-  Do not wear your hearing systems while showering or washing your hair.
-  Do not wear your hearing systems while in the water: they are not designed for any kind of swimming or diving activities.
-  Naída hearing systems are not designed for immersion in water or other liquids.
-  After perspiration or contact with water, the hearing system must be cleaned. Please refer to the relevant section in this user guide on page 58.
-  Proper use and maintenance of your hearing system will prolong its life span.

For more information regarding water resistance, see page 52.

Short introduction

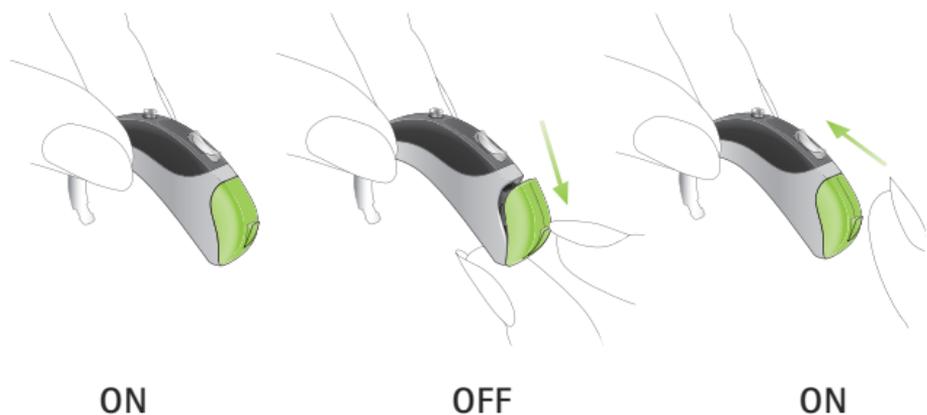
Inserting the battery

Details see page 12



Switching ON/OFF

Details see page 24



ON

OFF

ON

Short introduction

Controlling the volume

Details see page 26

Volume up



Volume down



Selecting a hearing program

Details see page 28

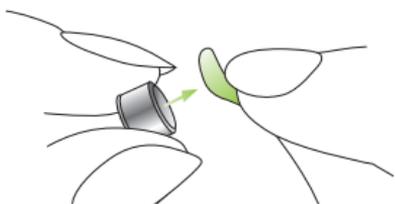
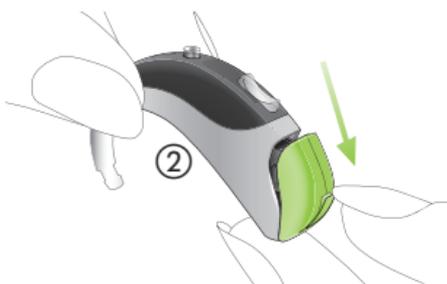


Preparation

Replacing the battery

Use size 13 batteries for all Naída SP (SuperPower) and size 675 batteries for all Naída UP (UltraPower) models.

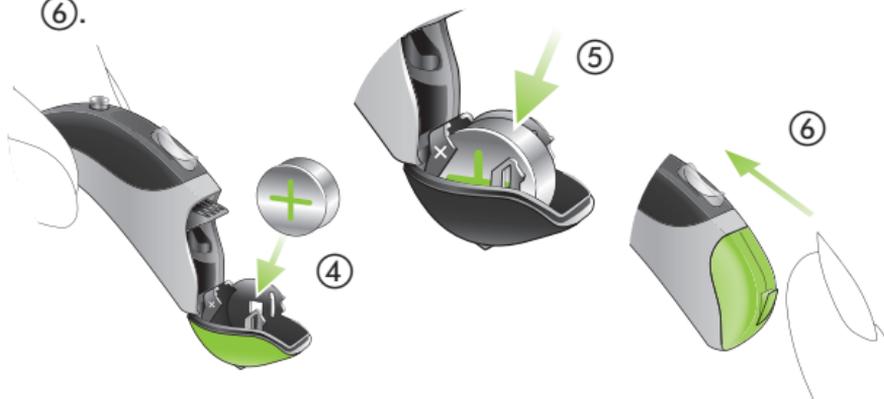
Using the nail grip, open the battery compartment completely and remove the old battery ①, ②, ③.



Remove the protective foil from the new battery. Wait two minutes before inserting it.

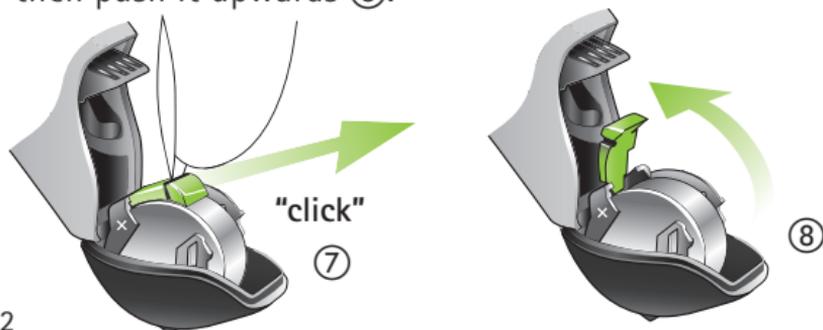
Preparation

Insert the new battery with the "+" sign (flat side of the battery) in line with the "+" marked on the battery cover (4), (5). Push the battery door upwards to close it (6).

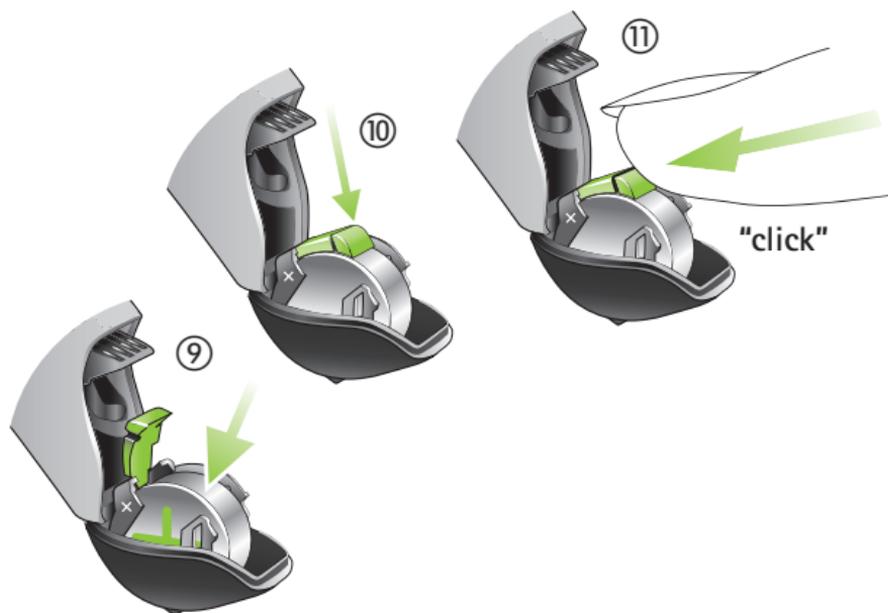


Tamperproof battery compartment

For the Junior models (product names extended with Jr) the battery is locked inside the battery compartment for safety reasons. The latch can easily be opened with a fingernail. Place the fingernail in the groove and pull the latch away from the hearing instrument (7) and then push it upwards (8).



The battery can only be inserted when the latch is in upwards position ⑨. Move the latch over the inserted battery ⑩ so that it lies against it. Lock the battery by pushing towards the hearing instrument with your finger ⑪. Before you close the battery compartment, check that the latch is locked in position and the battery cannot be removed.



The tamperproof battery compartment is also available for the design-integrated FM receiver as well as the universal receiver audio shoe.

Preparation

-  Handle the battery compartment with care and do not use excessive force.
-  If there is any resistance when shutting the compartment, ensure that the battery is inserted correctly.
-  If the battery is installed backwards, the instrument will not work. Please open the battery compartment and insert the battery correctly. For the Junior models, the battery latch must be placed back over the battery and locked, before closing the battery compartment.
-  The battery compartment must be completely closed to ensure that the hearing instrument is water resistant.
-  When your hearing system is not in use, leave the battery compartment open to allow any moisture to evaporate.
-  We recommend to only use batteries which your hearing care professional approves and sells.

Low battery warning

An acoustic signal gives you an early warning that the battery is approaching exhaustion. You have usually at least 30 minutes to replace the battery. With very high quality batteries, this reserve may be higher. The hearing system will repeat the low battery warning approximately every 30 minutes.

For optimal use of the batteries, we recommend you to test and estimate the reserve time individually when you start using your Naída hearing systems.

Note:

Please note that the battery consumption increases with regular use of the myPilot command center, iView status viewer, the iCom communication interface or an FM receiver attached.

Preparation

Identifying left and right hearing systems

It is important to use the correct hearing system for each ear.

Your hearing care professional can mark the hearing systems for you. The color code on the lower part of the battery compartment will identify the left and right hearing systems.

The color code is as follows:



blue = left



red = right

If you have a design-integrated FM solution mounted on your hearing systems, the color code is situated on the FM system. To identify the left and right hearing systems, refer to the drawing below.



blue = left



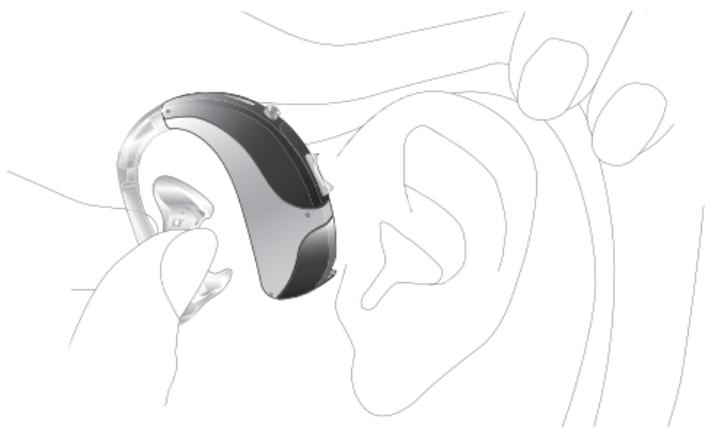
red = right

Preparation

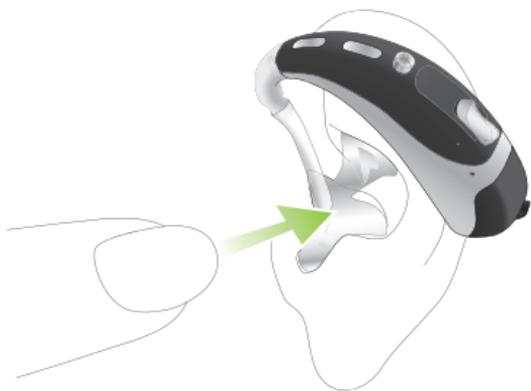
Inserting Naída hearing systems with earmold into your ear



Using the hand on the same side you wear your hearing system, grasp the earmold between the thumb and index finger.



Raise your hand to your ear, making sure the canal portion of the earmold faces your ear. Tilt your hand slightly forward.



Place the canal portion of the earmold inside your ear canal. If it is difficult to get it into place, stretch your ear by pulling it gently backwards and upwards with your other hand. When the canal portion is in place, twist the earmold backwards so that it fits into the concha and the helix portion is under the fold.

Now position the hearing system behind the ear. Be careful not to twist the tubing.



Preparation



Check the placement of the earmold by tracing the contour of the ear with your finger.

To remove your hearing system, grasp the earmold, not the tubing, and pull it out of your ear gently but firmly.

Secure 'n Stay – an optional retention

Secure 'n Stay is an optional retention that can be easily mounted on the hearing instrument ①, ②.



Preparation

Secure 'n Stay supports the retention of the hearing instrument behind the ear ③, ④ and gives extra comfort during sport activities, when playing, etc. Ask your hearing care professional for more information.



It can also be used with an FM system attached to your hearing instrument.

Note:

Before using Secure 'n Stay, carefully read the instructions enclosed in the package. Secure 'n Stay is designed to be used in all situations where the Naída hearing system is recommended to be worn.

Use only the appropriate Secure 'n Stay size for your Naída hearing system:

Secure 'n Stay SP: Naída SP (SuperPower) models

Secure 'n Stay UP: Naída UP (UltraPower) models

Operation

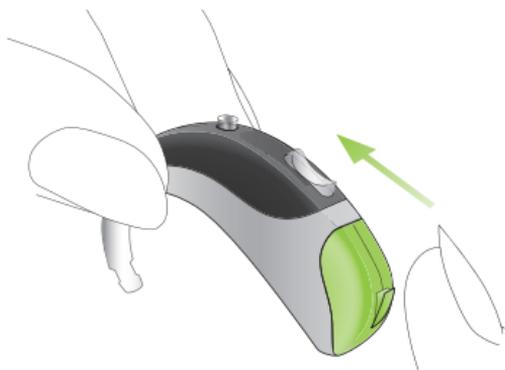
Switching ON/OFF

Switching OFF



Using the nail grip, slightly open the battery cover until it snaps to its OFF position. Keep in mind that Naída hearing systems are water resistant (sealed) and need a slightly stronger force to the OFF position.

Switching ON



Close the battery compartment. Your Naída hearing systems are always working in the initial hearing program, and at the preset volume when turned ON.

FM system

Switching ON/OFF of a design-integrated FM or a universal FM receiver with an audio shoe (see page 41 or 46 resp.) can easily be done as described above.

Keep in mind that the design-integrated FM systems are water resistant (sealed) and need a second press on the receiver/battery compartment to close properly (2x "click" for Naída UltraPower only).

Delayed activation

Please be aware of that your hearing instrument may take several seconds to boot up.

Your hearing care professional may have delayed the activation of your Naída hearing system after switching ON (9 or 15 seconds), in order to avoid any disturbance while placing it on your ear. The activation is confirmed by an acoustic signal.

Operation

Controlling the volume

The volume of your Naída hearing system can be adjusted above or below the preset volume.

Volume up



Volume down



Note:

- A beep confirms each action on the volume control. A double beep indicates that you have reached the limit of your volume control range.
- The volume control switch can be replaced with a locked version, specially designed for small children. Your hearing care professional can easily make this adaptation. The volume control can then only be operated via myPilot (see page 34), or by hand using a pin-shaped item, like a pen. Press the pen gently on the upper or lower part of the volume control as on page 26.

QuickSync – controlling two hearing systems

An automatic synchronization for volume adjustments and program selection, QuickSync, is integrated in Naída V and IX models. Users wearing two hearing instruments have to activate the functionality on one instrument and the other instrument will be adjusted automatically. Your hearing care professional may have deactivated this wireless synchronization.

Operation

Selecting a hearing program

Automatic program selection

The program selection in Naída* is fully automatic. Naída recognizes different hearing environments and automatically selects the most appropriate hearing program.

Additional program selection

Upon request, your hearing care professional can program for you additional individual hearing programs dedicated to specific hearing situation or FM (wireless communication) use. Additional programs are available via myPilot (see page 34) and/or with the program switch.

*except Naída I (available in certain countries only)



Program switch (TacTronic)

The program switch allows manual toggling between the "Automatic Mode" (except Naída I), "Mute Mode" and individual hearing programs. A short melody confirms the selection of the "Automatic Mode".

QuickSync - controlling two hearing instruments

QuickSync, an automatic synchronization for volume adjustments and program selection is integrated in Naída V and IX models. Users wearing two hearing instruments have to activate the functionality on one instrument and the other instrument will be adjusted automatically. Your hearing care professional may have deactivated this wireless synchronization.

Operation

ZoomControl

This special hearing program, which is available in Naída IX only, allows you to choose from four directions in which to focus your hearing systems (front, back, left or right). This special program can be accessed via the myPilot command center and/or the program switch.

Telecoil (optional)

Your hearing care professional may have activated a Telecoil in your hearing systems. The programs with Telecoil can be used with hearing system compatible phones or via inductive loop systems (present in some school settings, theaters, churches etc.).

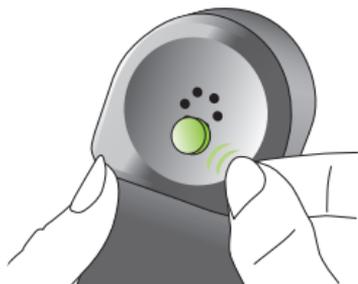
Ask your hearing care professional to print out the complete description of your individual hearing programs and how to access them with your myPilot command center, the program switch or a remote control.

EasyPhone

The EasyPhone function enables your Naída* hearing system to automatically select your telephone program when the telephone handset is held close to your ear. An acoustic signal confirms the switching. It automatically returns to the previous hearing program when the telephone handset is removed from your ear.

Some telephones produce a magnetic field strong enough to activate your EasyPhone function. Most types of telephones require an additional magnet fixed on the receiver to activate this function.

Fixing the EasyPhone magnet

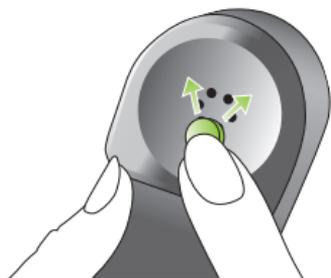


Clean the telephone handset thoroughly.

Hold the telephone handset nearly vertically, similarly to making a telephone call. Hold the magnet near to the "listening end" of your telephone handset and release it. The magnet will automatically flip to the correct side.

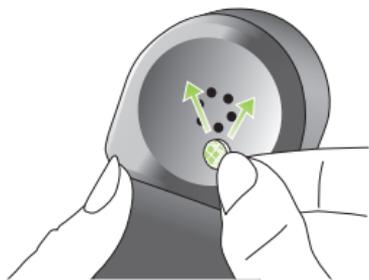
*except Naída I (available in certain countries only)

Operation



If you hold the telephone receiver in your **right hand** when making telephone calls, position the magnet in the **upper right half** of the receiver.

If you hold the telephone receiver in your **left hand** when making telephone calls, position the magnet in the **upper left half** of the receiver.



Use the double-sided adhesive tape to stick the magnet to the location described above. Do not cover the sound openings of your handset.



Instead of holding the phone against your ear canal hold the earpiece of the phone against the microphone, which is at the front of your hearing system.

Use of EasyPhone

Use the telephone in a normal manner. An acoustic signal indicates the activation of the EasyPhone program. At the beginning, you may need to move the handset slightly to find the optimum position for a reliable switching and comfortable hearing.

If necessary, move the magnet to another position on the handset to increase your comfort of use.

-  Keep magnets out of reach of children and pets. If a magnet is swallowed, please seek the advice of a medical practitioner.
-  The magnet used to strengthen the magnetic field of your phone may affect some medical devices or electronic systems. Always keep the magnet (or the telephone equipped with the magnet) at least 30 cm (12") away from pacemakers, credit cards, floppy disks or other magnetically sensitive devices.
-  Too high distortion during dialing or phoning may mean that the phone receiver is stressed by the magnet. To avoid any damage, please move the magnet to another place on the telephone receiver.

Wireless accessories (optional)

myPilot

The myPilot command center is an optional accessory for all Naída* systems. It allows a convenient, user friendly and discrete control of all the functions of your hearing system and offers additional benefits.

- Volume control
- Program selection
- Automatic mode selection
- Access to ZoomControl program for Naída IX
- Clock and Alarm
- Read out of hearing instrument volume, program and battery status

For detailed information on the use of your myPilot, please refer to its user guide or ask your hearing care professional.

*except Naída I (available in certain countries only)

myPilot is available in two stylish colors:
high-tech gray or white.



Wireless accessories (optional)

For optimum results, position your myPilot as shown in the drawing.

Operating range
max. 50 cm (20")



Do not use your myPilot in locations where it is forbidden to use electronic devices.

iCom

iCom is an optional accessory available for all Naída* systems. With the push of a single button, iCom connects your hearing system with the technology around you (mobile phones, audio equipment, FM, etc.).

Bluetooth connections

iCom offers a simple way to connect your mobile phone via Bluetooth to your hearing system.

iCom is also capable of transmitting a stereo audio signal from any Bluetooth (or via a standard audio jack) enabled device such as MP3 players, laptops, computers and televisions.

For detailed information on the use of an iCom, please refer to its user guide, or ask your hearing care professional.

*except Naída I (available in certain countries only)



Wireless accessories (optional)

FM compatibility

iCom also offers FM accessibility when a universal Phonak FM receiver is connected.



EasyAudio and EasyBluetooth

Your hearing systems* contain two special audio programs: EasyAudio and EasyBluetooth. These programs are automatically selected in your hearing systems when an audio or Bluetooth signal is received from iCom. EasyAudio and EasyBluetooth ensure that you have the optimum program for audio and mobile phone use. An acoustic signal in your hearing instrument confirms the switch to both Easy programs.

Please refer to the iCom user guide to get more information on the numerous applications iCom provides.



Do not use your iCom in locations where it is forbidden to use electronic devices.

*except Naída I (available in certain countries only)

iView

iView, the status viewer, is an optional accessory* for parents with small children and also for teachers or caregivers. Just by the press of a button, iView shows the status of the hearing instrument's battery, the current hearing program and volume settings, displayed on a large screen.

For detailed information on the use of iView, please refer to its user guide or ask your hearing care professional.



Do not use your iView in locations where it is forbidden to use electronic devices.

*except Naída I (available in certain countries only)

FM communication (optional)

Your Naída hearing system is equipped with Direct Audio Input (DAI). It allows you to fully benefit from the high-end FM systems from Phonak.

FM systems greatly improve communication when noise, distance or reverberation is a problem. A wireless FM communication system consists of a transmitter and a receiver. The transmitter transmits the signal to the receiver.

For more information about the use of FM receivers or transmitters, please refer to the appropriate user guide or ask your hearing care professional.

FM communication (optional)

FM solutions for Naída

Phonak offers two FM solutions for your Naída hearing system:

1. Design-integrated FM receiver (see below)
2. Universal FM receiver (see page 46)

1. Design-integrated FM receivers ML10i and ML11i

Perfectly integrated in the Naída design for daily use.



Switching ON/OFF on the hearing system can easily be done (see page 24).

Note:

ML10i: Naída UP (UltraPower) models

ML11i: Naída SP (SuperPower) models

FM communication (optional)



Naída SuperPower & UltraPower hearing systems with design-integrated FM receiver (ML10i, ML11i)

- ① Microphone inputs with Wind and Weather Protector (water resistant) for microphones
- ② Program switch (TacTronic)
- ③ Programming cover
- ④ Volume control
- ⑤ Battery compartment with ON/OFF switch (for children - Junior models, with battery lock)
- ⑥ Hook/sound output
- ⑦ Individual earmold
- ⑧ Wind and Weather Protector (water resistant) for battery compartment
- ⑨ Design-integrated FM receiver

FM communication (optional)

Naída with the design-integrated FM solution is water resistant

Thanks to the water resistant casing of Naída, you will now have a new degree of freedom in your daily life. The robust and dependable design of Naída will allow you to benefit from amplification in more situations than before: during rigorous labor, throughout strenuous exercise, while active outdoors, or even when caught in the rain.

Naída hearing systems, including the design-integrated FM receiver, are resistant to water, sweat and dirt under the conditions listed below:

- Battery compartment and programming cover are fully closed
- All three Wind and Weather Protectors are mounted correctly
- The hearing system is used and maintained as described in this user guide

-  Do not wear your hearing system while showering, or washing your hair.
-  Do not wear your hearing systems while in the water. They are not designed for any kind of swimming or diving activities.
-  Naída hearing systems are not designed for immersion in water or other liquids.
-  After perspiration or contact with water, the hearing system must be cleaned. Please refer to the relevant section in this user guide on page 58.
-  Proper use and maintenance of your hearing system will prolong its life span.

For more information regarding water resistance, see page 52.

FM communication (optional)

2. Universal FM receivers (MLxi, MicroMLxS)

MLxi: Together with the audio shoe interface.*



It can be removed if FM is not in use.
For ON/OFF function of the hearing system,
see page 24.

Note:

To have FM immediately active when required, Phonak recommends to leave the MLxi attached when not in use. If required, MLxi can easily be switched off by pressing the button.

MicroMLxS: Together with the audio shoe interface.*

-  Set the MicroMLxS switch to the "●" position for use.



*AS10: Naída UP (UltraPower) models
AS11: Naída SP (SuperPower) models

It can be removed if FM is not in use. For ON/OFF function of the hearing system, see page 24.

Note:

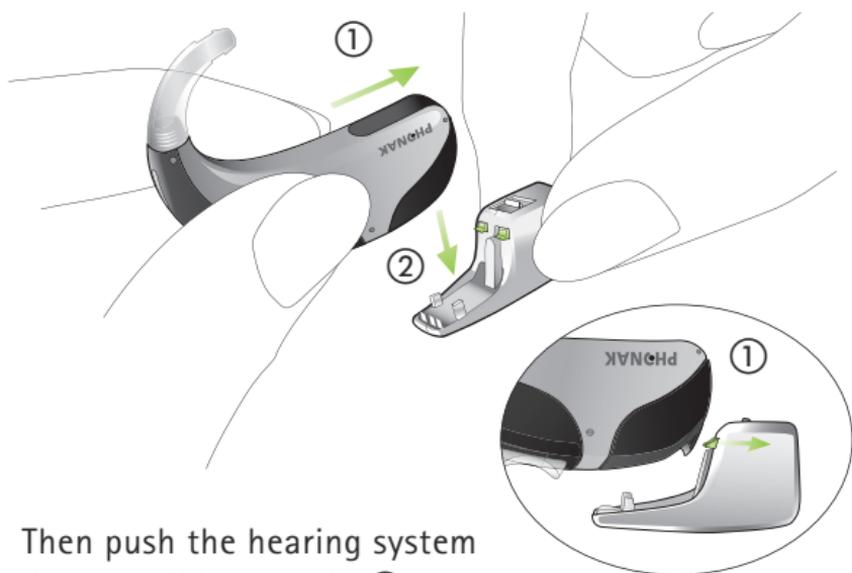
- To have FM immediately active when required, Phonak recommends to leave the MicroMLxS attached when not in use. If required, MicroMLxS can easily be switched off by setting the switch to the OFF position "o", see photo page 46.
- Naída hearing systems, modified with the special battery compartment (allowing use of the audio shoe and connected universal FM receiver), are no longer water resistant.

Attaching and removing the audio shoe (AS10, AS11)

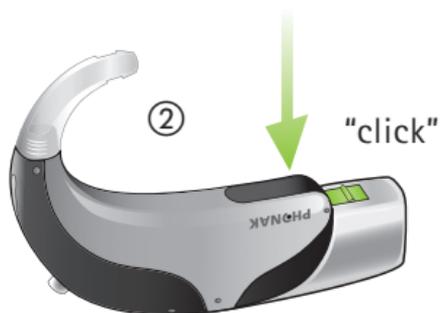
Your hearing care professional has already prepared your Naída hearing system (with a special battery compartment) for use with an FM receiver, MLxi.

To attach the audio shoe, firmly hold it in your hand and push the small black locking systems together with the bottom of the hearing system ①, see page 48.

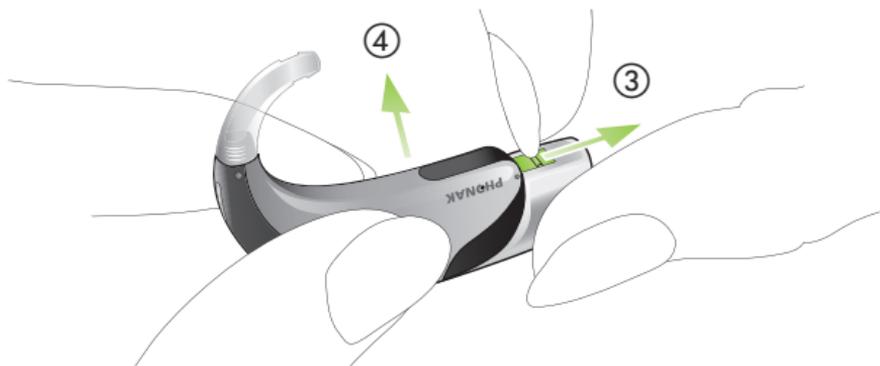
FM communication (optional)



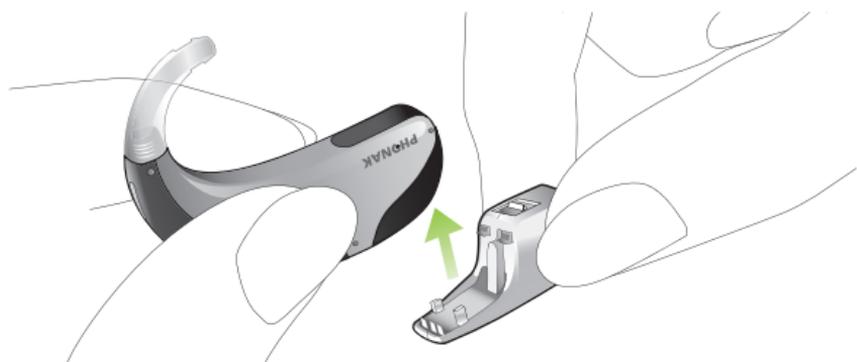
Then push the hearing system down until it snaps in ②.



To remove the audio shoe, place the hearing system on a firm surface, hold the audio shoe firmly and slide the locking system ③.



Pull the hearing system upwards with the other hand ④.



When not in use, the receiver automatically switches to a low power stand-by mode.

Note:

To have FM immediately active when required, Phonak recommends to leave the MLxi attached when not in use. If required MLxi can easily be switched off by pressing the button.

FM communication (optional)

EasyFM

The EasyFM* function automatically selects your FM program when an FM receiver is connected to your hearing system in mode "A" (automatic) and an FM signal is detected. An acoustic signal confirms the switching. The hearing system switches back to "A" when the FM signal is turned off.

You can always manually override the EasyFM function with the program switch or a remote control.

Manual selection of an FM program

- myPilot (if activated by your hearing care professional): choose your desired FM program. The selection is confirmed by an acoustic signal.
- Program switch (if activated by your hearing care professional): toggle until you reach the desired FM program, identified by the appropriate acoustic signal.

*except Naída I (available in certain countries only)

FM communication (optional)

Dynamic FM transmitters

Phonak offers Dynamic FM transmitters for all customers and needs:



inspiro

The transmitter for teachers
and suitable for use in school



SmartLink+

For teenagers and adults who want
nothing less than the very best



ZoomLink+

Comfortable transmitter
for everybody



EasyLink+

The transmitter that is easiest
to operate

Maintenance

Naída is water resistant!

Thanks to the water resistant casing of Naída, you will now have a new degree of freedom in your daily life. The robust and dependable design of Naída will allow you to benefit from amplification in more situations than before: during rigorous labor, throughout strenuous exercise, while active outdoors, or even when unexpectedly caught in the rain.

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- All three Wind and Weather Protectors are mounted correctly
- The hearing system is used and maintained as described in this user guide

-  Do not wear your hearing system while showering, or washing your hair.
-  Do not wear your hearing system while in the water. They are not designed for any kind of swimming or diving activities.
-  Naída hearing systems are not designed for immersion in water or other liquids.
-  After perspiration or contact with water, the hearing system must be cleaned. Please refer to the relevant section in this user guide on page 58.
-  Proper use and maintenance of your hearing system will prolong its life span.

Note:

- Naída hearing systems, modified with the special battery compartment (allowing use of the audio shoe and connected universal FM receivers), are no longer water resistant.
- In case the hearing system stops working after accidental immersion in water, please take the following actions: open the battery compartment, dry the casing and the inside of the battery compartment with a soft cloth or tissue and replace the battery.

Wind and Weather Protector

Important: The three Wind and Weather Protectors are exclusive to Phonak hearing systems, designed to protect the high-tech microphones and battery air inlet from dust, humidity or water.



The life span of the Wind and Weather Protectors should be up to several months, depending on the environment (humidity, dust, perspiration, etc.). The Wind and Weather Protectors should not be cleaned but replaced regularly.

Your hearing system should never be used without the Wind and Weather Protectors. If not mounted properly, the hearing system is not water resistant (see page 52).

The following care and maintenance tips will help extend the life span and ensure the efficiency of your protectors:

-  Never wipe or clean the Wind and Weather Protector – it may lose its special acoustic and protection properties.
-  The Wind and Weather Protector is made of three identical parts. Always replace all three protectors together.
-  Hair spray, make-up, etc. may damage or clog the Wind and Weather Protector. Remove your hearing system before applying cosmetics.
-  Avoid touching the Wind and Weather Protector when you place an instrument on your ear or press the program switch.

Maintenance

Important: Consult your hearing care professional about changing the Wind and Weather Protector if you experience any of the following:

- The hearing system sounds quieter than usual
- There is a reduction in sound quality
- Understanding in noise becomes more difficult
- It becomes more difficult to determine the direction of sounds

After some experience, you will get to know when the Wind and Weather Protector needs to be replaced. It is advisable to have it replaced before the hearing system performance is affected.

Important points

- 1) Always use new batteries as replacements. You can return empty batteries to your hearing care professional.
- 2) When your hearing system is not in use, leave the battery compartment open in a clean place, preferable the protective case, to allow any moisture to evaporate.
- 3) If you will not be using your hearing systems for any length of time, store them in their protective case. Remove the batteries and leave the battery compartments open. Make sure your hearing systems are completely dry before closing the case.
- 4) In general, protect your hearing systems from excessive moisture and heat.
- 5) Your Naída hearing system and the design-integrated FM solution are water resistant, for more exact handling read carefully page 52.

Maintenance

Note: Naída hearing systems, modified with the special battery compartment (allowing use of the audio shoe and connected universal FM receiver) are no longer water resistant.

- 6) Do not leave hearing systems near windows or in a car. Avoid strong jolts and vibration.
- 7) Daily cleaning and the use of a drying system is highly recommended. C&C Line from Phonak is a complete set of cleaning products. Your hearing care professional will be glad to advise you. Never use household cleaning products (washing powder, soap, etc.) to clean your hearing systems.
- 8) Hair spray, face creams and make-up can damage hearing systems. Remove the hearing systems before applying cosmetics.
- 9) If you experience any soreness or inflammation in or behind your ear, contact your hearing care professional.

- 10) If your hearing system fails to operate after you have correctly inserted new batteries, contact your hearing care professional for advice. For coding reasons, please remember to bring your accessories (e.g. myPilot, iCom and iView), if you use any, together with your hearing system for service enquiries.



The symbol with the crossed out disposal bin indicates that this hearing instrument shall not be treated as household waste. Please hand over your old or unused hearing instrument to the applicable collection point for the recycling of electrical and electronic equipment or bring your old hearing instrument to your hearing care professional for appropriate disposal. By ensuring this product is disposed of correctly, you will help prevent potential negative effects on the environment and human health.

Warning

-  **Hearing system batteries are toxic when swallowed!** Keep them out of reach of children and pets. If batteries are swallowed, please seek the advice of a medical practitioner!
-  **Use only hearing systems that have been specially programmed for you by a hearing care professional.** Other instruments may be ineffective and may, in certain cases, even damage your hearing.
-  **X-ray radiation (e.g. CT scans, MRI scans) may adversely affect the correct functioning of your instruments.** We recommend that you remove them before undergoing X-ray procedures and keep them outside the room.
-  **Hearing systems in directional microphone mode reduce mainly background sounds.** Warning signals coming from behind and vehicles' horns approaching from behind are partially or completely suppressed.
-  **Changes or modifications made to this equipment not expressly approved by Phonak are not allowed.**

Service and Warranty

Phonak offers you a comprehensive global warranty which becomes effective on the date of purchase. Please ask your hearing care professional about the details and duration. This warranty covers any repairs due to defects in material and/or workmanship. The warranty does not cover damage from improper handling or care, exposure to chemicals, immersion in water or undue stress.

Damage caused by third parties or non-authorized service centers renders the Phonak warranty null and void. This warranty does not include any services performed by a hearing care professional in their office. This warranty applies to the Phonak products listed below:

Hearing instrument

Serial number

instrument – right:

Serial number

instrument – left:

Date of purchase:

FM receivers

Serial number

FM receiver – right:

Serial number

FM receiver – left:

Date of purchase:

Notices

Notice 1

This instrument is certified under:



FCC ID: KWC-WHSBTE

IC: 2262A-WHS

This device complies with Part 15 of the FCC Rules and with RSS-210 of Industry Canada. Operation is subject to the following two conditions:

- 1) this device may not cause harmful interference, and
- 2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications made to this equipment not expressly approved by Phonak may void the FCC authorization to operate this equipment.

Notice 2

This Class B digital apparatus complies with Canadian ICES-003.

Notice 3

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help

Phonak distributors worldwide

Group companies:	(detailed information on www.phonak.com)
Australia	Phonak Australasia Pty. Ltd. Baulkham Hills N. S. W. 2153
Austria	Hansaton Akustische Geräte GmbH 5020 Salzburg
Belgium	Ets Lapperre B.H.A.C. NV B-1702 Groot-Bijgaarden Phonak Belgium NV, B-1700 Dilbeek
Brazil	Phonak do Brasil – Sistemas Audiológicos Ltda. São Paulo – SP 04363-100
Canada	Phonak Canada Limited Mississauga, Ontario L5W 0B3
China	Phonak (Shanghai) Co. Ltd., Shanghai City 200233
Denmark	Phonak Danmark A/S Østre Hougvej 42-44, 5500 Middelfart
France	Phonak France SA, 69500 Bron
Germany	Phonak GmbH, 70736 Fellbach-Oeffingen EC Representative
India	Phonak India Pvt. Ltd., 100 034 New Delhi
Italy	Phonak Italia S.r.l., 20159 Milano
Japan	Phonak Japan Co., Ltd., Tokyo 101-0044
Jordan	Phonak Middle East, 11181 Amman
Mexico	Phonak Mexicana, S.A. de C.V. 03920 México, D.F.MEXICO
Netherlands	Phonak B.V., 4131PN Vianen
New Zealand	Phonak New Zealand Ltd., Takapuna Auckland 9
Norway	Phonak AS, 0105 Oslo

Poland	Phonak Polska Sp. z o.o., 00-567 Warszawa
Portugal	Phonak Ibérica S.A., 03008 Alicante, Spain
Russian Federation	Phonak CIS Ltd., Moscow, 115114
Spain	Phonak Ibérica S.A., 03008 Alicante
Sweden	Phonak AB, 117 43 Stockholm
Switzerland	Phonak AG, Phonak Schweiz, 8712 Stäfa
Turkey	Phonak Turkey A.S., 34357 Istanbul
United Kingdom	Phonak UK Limited Warrington, Cheshire WA1 1PP
USA	Phonak LLC, Warrenville, IL 60555-3927

Independent general distributors: A complete list of Phonak distributors is available at Phonak's Internet site: www.phonak.com
Please visit us or ask your hearing care professional for information.

Manufacturer: Phonak AG, Laubisrütistrasse 28
CH-8712 Stäfa, Switzerland

CE
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The CE symbol is a confirmation by Phonak AG that Naída products and accessories meet the requirements of directive 93/42/EEC on medical devices and the R&TTE Directive 1999/5/EC on Radio and Telecommunication Terminal Equipment.

The numbers after the CE symbol are the numbers of consulted certified bodies under the above mentioned directives.



This symbol indicates that Naída products comply with requirements for a BF type applied part according to EN 60601-1. The surface of the hearing system is specified as applied part type BF.



This symbol indicates that it is important that the user refers to associated warnings given in this user guide.

Safety notice

External devices may only be connected if they have been tested in accordance with corresponding IECXXXXX standards. Only use accessories approved by Phonak AG.

Operating conditions

The product has been designed for trouble-free operation without restrictions when used as intended, unless otherwise stated in this user guide.

Transportation and storage conditions

Temperature should not exceed limits of $-20^{\circ}/60^{\circ}$ Celsius at a relative air humidity of 65% for extended periods during transportation and storage. Air pressure between 500 and 1100 hPa is not detrimental to the instrument.

 **Z999** Australia & New Zealand

 **ANATEL** Brazil

CMII ID: China

 **R** Japan

 **KCC** South Korea



www.phonak.com

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