

Audéo ZIP

InstantFit CIC hearing system

User Guide



PHONAK

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1. Welcome

Your new hearing system is a premium Swiss quality product. It was developed by Phonak, one of the world's leading companies in hearing technology. Your hearing system offers the most modern digital hearing technology currently available on the market.

Phonak has implemented this hearing technology into hearing systems that are simple and easy to use. Many automatic functions offer maximum sound quality, the highest speech clarity, and optimal hearing comfort in almost all hearing situations. We are convinced that the outstanding performance of your hearing system will provide valuable benefits to your daily life.

Please read these user instructions thoroughly in order to benefit from all the possibilities your new hearing system has to offer. With proper use and care, you will be able to enjoy your hearing system for many years to come.

If you have any questions, please consult your hearing care professional.

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2. Important information

Please read the information on the following pages before using your hearing system.

2.1 Hazard warnings

-  Use only hearing systems that have been specially programmed for you by your hearing care professional. Other systems may be ineffective and may, in certain cases, damage your hearing.
-  Changes or modifications to the hearing system that were not explicitly approved by Phonak are not permitted. Such changes may damage your ear or the hearing system.
-  Hearing system batteries are toxic if they are swallowed! Keep out of reach of children and pets. If batteries are swallowed, consult your medical practitioner immediately!

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- ⚠ In very rare cases, the dome can remain in your ear canal when removing the hearing system from the ear. In the unlikely case that the dome does get stuck in your ear canal, it is strongly recommended to see a physician for safe removal.

 - ⚠ The hearing system contains small parts which can be swallowed by children.

 - ⚠ External devices may only be connected if they have been tested in accordance with corresponding IECXXXXX standards. Only use accessories approved by Phonak AG.

2. Important information

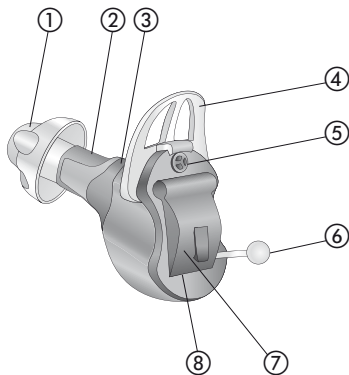
2.2 Information on product safety

- ① Never immerse your hearing system in water! Protect it from excessive moisture. Always remove your hearing system before showering, bathing, or swimming.
- ① Protect your hearing system from the heat (never leave it near a window or in the car.) Never use a microwave or other heating devices to dry your hearing system. Ask your hearing care professional about suitable drying methods.
- ① When you are not using your hearing system, leave the battery compartment open so that any moisture can evaporate. Make sure that you always completely dry your hearing system after use. Store the hearing system in a safe, dry and clean place.
- ① Do not drop your hearing system! Dropping onto a hard surface can damage your hearing system.

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- ① Always use new batteries for your hearing system. You can return used batteries to your hearing care professional.
 - ① Remove the battery if you are not using your hearing system for a long period of time.
 - ① X-ray radiation (e. g. CT scans, MRI scans) may adversely affect the correct functioning of your hearing systems. We recommend that you remove them before undergoing X-ray procedures and keep them outside the room.
 - ① Do not use your hearing system in areas where electronic equipment is prohibited.

3. Hearing system description

The following user instructions describe the Audéo ZIP InstantFit CIC hearing system. Audéo ZIP can be adapted with a variety of domes. The handling and maintenance of the different domes are the same.



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- ① Dome
 - ② Receiver housing with left/right indicator
(right=red, left=blue)
 - ③ MultiFlex Canal
 - ④ SecureFit Tab
 - ⑤ Microphone with protector
 - ⑥ Removal handle
 - ⑦ Battery compartment with ON/OFF switch
 - ⑧ Serial number (inside battery compartment)

*Your Audéo ZIP hearing system requires a size 10 battery.

4. Step-by-step instructions for using the hearing system

The following chapter provides step-by-step instructions on how to use your hearing system. Please follow these steps carefully. In the drawings, the parts that are particularly important for each step are shown in green.

Step 1. Battery preparation

Remove the protective foil from the new battery (Fig. 1). Wait for two minutes before inserting to activate the battery.

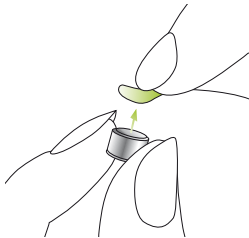


Fig. 1

Step 2. Inserting the battery

Take the hearing system in your hand (Fig. 2a) and open the battery door. Insert the battery so that you see the + symbol on the battery (Fig. 2b).

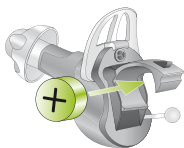


Fig. 2a

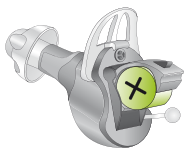


Fig. 2b

Step 3. Turning on the hearing system

Switch on the hearing system by closing the battery compartment (Fig. 3).

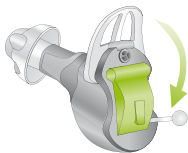


Fig. 3

4. Using the hearing system

- ① Open and close the battery compartment gently and carefully.
- ① Check if you feel resistance when closing the battery compartment. Check to make sure the battery is correctly inserted and in the correct direction. If the battery is inserted the wrong way, the hearing system will not work and the battery compartment can be damaged.

The hearing system is now switched on. It can take up to 15 seconds before it starts.

(When you wear the hearing system, you will hear an acoustic signal).

Step 4. Inserting the hearing system

This step shows you how to correctly insert the hearing system.

- ① Each hearing system is individually programmed for your right or left ear. For the first step identify right and left so you will be able to insert your hearing system in the correct ear.

Step 4.1 Identifying the hearing systems for the right and left ear

The color mark is located near the dome:
right = red
left = blue

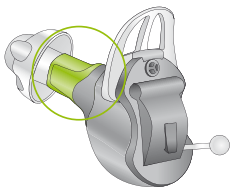


Fig. 4a

4. Using the hearing system

Step 4.2 Inserting the hearing system

With your right hand, take your hearing system for the right ear (red mark on the hearing system, see step 4.1) between your thumb and forefinger (Fig. 4b).

Insert the tip of the hearing system into the ear canal (see the part circled in green in Fig. 4b). Carefully pull on your earlobe and push the hearing system into the correct position. Ensure that it is positioned securely. In the beginning, please use a mirror to check.

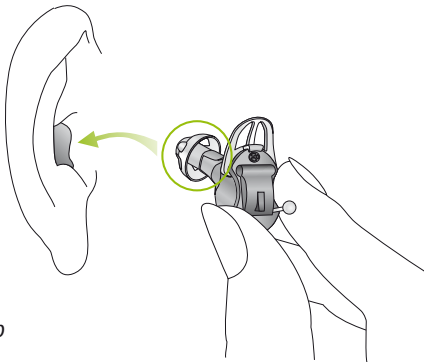


Fig. 4b

You have now successfully inserted the right hearing system. Now insert your left hearing system in the same way (marked in blue, see step 4.1)

To avoid inserting your hearing system too far into the ear, it is fitted with a SecureFit Tab.

Your hearing care professional will tell you if the SecureFit Tab is required, and can remove or fit it.

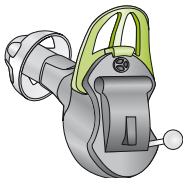


Fig. 4c

4. Using the hearing system

Step 5. Removing the hearing system

The following steps describe how to easily remove the hearing system either with the removal handle.

Hold the removal handle between the thumb and index finger, and carefully pull the hearing system up and out of the ear (Fig. 5).

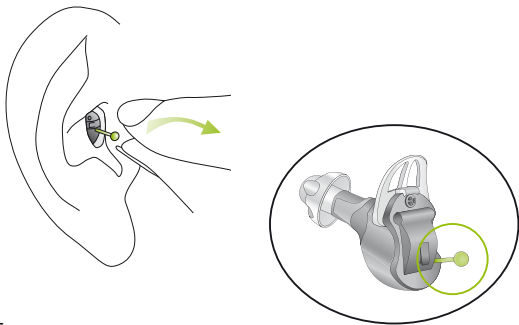


Fig. 5

Step 6. Turning off the hearing system

You can turn off your hearing system by opening the battery compartment (Fig. 6).

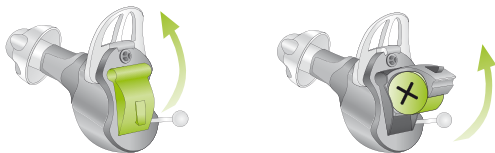


Fig. 6

Step 7. Changing the battery

Before the battery is completely empty, your hearing system will indicate to you that the battery soon needs to be changed with an acoustic signal. Once this happens, you have about 30 minutes (in some cases longer) to change the battery. The battery warning signal is repeated every half hour. We recommend that you always keep a spare battery on hand.

Your Audéo ZIP hearing system requires a size 10 battery.

5. Care and maintenance

Diligent and routine care of your hearing system contributes to outstanding performance and a long service life.

Please use the following specifications as a guideline:

General information

Before using hair spray or applying cosmetics, you should remove your hearing system from your ear, because these products may damage it.

If you feel pain in your ear, or if it is inflamed, please check with your hearing care professional or physician.

Daily

Daily cleaning and the use of a drying system is highly recommended. "C&C line" from Phonak is a complete set of cleaning products. Your hearing care professional will be glad to advise you. Never use household cleaning products (washing powder, soap, etc.) to clean your hearing systems.

If your hearing system is performing weakly or fails to operate, clean or replace the dome and/or wax guard system. If your hearing system fails to operate after you have correctly cleaned or replaced your dome and/or wax protection system and inserted new batteries, contact your hearing care professional for advice.

Weekly

For more in depth maintenance instructions or for more than basic cleaning, please see your hearing care professional.

6. Troubleshooting

Hearing systems sound softer than usual/no sound

Clean the dome and/or wax protection system or replace it. Check whether the battery is correctly inserted and properly fitted, adjust the fit if necessary. If there is no improvement, change the battery. If the problem persists, contact your hearing care professional.

Battery discharges too quickly

Insert a new battery and make note of exactly how long it lasts. Contact your hearing care professional with this information, they will be able to help and advise you.

Crackling or buzzing noises

Check for residue due to ear wax. Then try a new battery. If the problem persists, contact your hearing care professional.

Whistling

Check whether the hearing system is correctly and firmly fitted. If this is the case, but the problem persists, please consult with your hearing care professional.

Pain or inflammation in your ear

Remove the hearing system and consult with your hearing care professional. If the problem is serious, please contact your physician.

7. Wireless accessories

Phonak has developed a broad range of wireless accessories that allow you to best use and control your hearing system. This includes remote controls which allow user friendly and discreet control of all the functions of your hearing system.

For more information, please visit www.phonak.com, or ask your hearing care professional.

8. Service and warranty

Phonak offers you a comprehensive, worldwide warranty, valid starting from the date of purchase. Please ask your hearing care professional about the term of the warranty valid in the country of purchase. The warranty covers repairs in case of processing and material errors.

No warranty claims will be considered if the hearing system shows normal wear and tear, improper handling or care, exposure to chemicals, immersion in water or undue stress. In case of damage caused by third parties or non-authorized service, the Phonak warranty is null and void. This warranty does not cover services performed by a hearing care professional at his or her workplace.

Serial number of the
left hearing system

Serial number of the
right hearing system

Purchase date:

9. Information and explanation of symbols



With the CE symbol, Phonak AG confirms that this Phonak product – including accessories – meets the requirements of the Medical Devices Directive 93/42/EEC. The numbers after the CE symbol correspond to the code of certified institutions that were consulted under the above-mentioned directives.



This symbol indicates that the products described in these user instructions adhere to the requirements for an application part of Type BF of EN 60601-1. The surface of the hearing system is specified as application part of Type BF.

9. Information and explanation of symbols



This symbol indicates that it is important for the user to read and take into account the relevant information in these user guides.



This symbol indicates that it is important for the user to pay attention to the relevant warning notices in these user guides.



Important information for handling and product safety.

Operating conditions

The product is designed such that it functions without problems or restrictions if used as intended, unless otherwise noted in these user guides.

Transport and storage conditions

During transport or storage, the temperature should not exceed the limit values of $-20^{\circ}/60^{\circ}$ Celsius and relative humidity of 65% for a long period of time. The air pressure – range between 500 and 1100 hPa is appropriate.



The symbol with the crossed-out garbage bin is to make you aware that this hearing system may not be thrown away as normal household waste. Please dispose of old or unused hearing systems, at waste disposal sites intended for electronic waste, or give your hearing system to your hearing care professional for disposal. Proper disposal protects the environment and health.

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