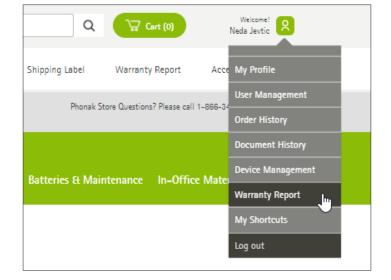
Phonak Guide

Warranty Report on Phonak Store

Phonak Store offers unique practice growing and revenue generating function: Warranty Expiration Report! Follow these simple steps to see the list of patients you can contact who have expiring warranties:

 Choose "Warranty Report" in the dropdown menu next to your User Name or top ribbon on Phonak Store home page.



- 2. Choose a date range to see all warranties that are about to expire.
- **3.** Click "Retrieve" to see the list. By default, the list will retrieve current active warranties.
- **4.** Check "Show All" to include warranties that could no longer be extended.

Warranty Expiration Report									
List all warranties that expire between: ACCOUNTS OCCOONT	start ba 12/1 Pn	6/20		nber		15/20	121 Nf	Show all D	
Are you wondering which of your patients have device you're interested in above and click 'Retrieve'. Then vis	Su	Mo 7 14 21 28		We 2 9 16 23	Th 3 10 17 24 31	Fr 3 4 11 18	5a 8	ty period and may be ready for new devices? If so, enter the warranty expiration date range or an send to those patients. A Sonova brand	



5. Those warranties that have not been extended yet will have an option to "Extend" the warranty.

6. When the list is retrieved, you can have an option to

7. Check out upgrade options by clicking "Upgrade to" link

8. When ready to send a letter to the patient, go to the Warranty Report Start page, and click on the "Link" to

download a customizable letter.

to the Hearing Aids configuration page.

Warranty Statu	ıs				
SERIAL # PRODUCT CLIENT NAME	1703 Phonak Bolero B70-PR (beige)				Interested in extending your warranty? Select from the options below to extend the warranties for this item. Schender Warranties can only be purchased for items with an active warranty.
ACTIVE / AVAILABLE WARRANTIES		STATUS	START DATE	EXPIRATION DATE	EXTEND YOUR WARRANTY
Standard warranty		Active	09/29/2017	12/27/2020	Extend the Service Warranty
Loss & Damage		Active	09/29/2017	12/27/2020	Extend the Service Warranty 1 Year extended warranty - \$129.00
					Submit Request

Warranty Expiration Report								
List all we	irranties that expire between:	END DATE*						
00200	V 12/16/		ihow all 🗆			Retrieve		
					E	port to Excel		
SERIAL #	MATERIAL DESCRIPTION	CLIENT NAME	START	END	WARRANTY TYPE			
1703H	Phonak Bolero B70-PR (beige)		09/29/2017	12/27/2020	Standard warranty	Extend		
			09/29/2017	12/27/2020	Loss & Damage	Extend		
					Upgrade to	Bolero M70-		
1703X	Phonak Audéo B50-312T (silver gray)		09/21/2017	12/19/2020	Standard warranty	Extend		
			09/21/2017	12/19/2020	Loss & Damage	Extend		
					Upgrade to Aud	éo P50-312T		
1705H0	Phonak Bolero B70-PR (champagne)		10/12/2017	01/09/2021	Standard warranty	Extend		
			10/12/2017	01/09/2021	Loss & Damage	Extend		
1705H0	Phonak Bolero B70-PR (champagne)		10/12/2017	01/09/2021	Standard warranty	Extend		
			10/12/2017	01/09/2021	Loss & Damage	Extend		
					Upgrade to	Bolero M70-		
1707X	Phonak Audéo B70-10 (velvet black)		11/02/2017	01/30/2021	Standard warranty	Extend		
			11/02/2017	01/30/2021	Loss & Damage	Extend		
					Upgrade to A	udéo P70-10		

Warranty Expiration Report						
List all warranties that expire between: Account Date and Account Date an	Retrieve					
Are you wondering which of your patients have devices that an available the end of the warranty period and may be ready for new devices? If so, enter the warranty expiration date range you're interested in above and click "Retrieve". Then visit the transport of the warranty expression and enter you can send to those patients.						

Visit the Phonak Store to access Warranty Reports. Don't have an account? Signing up only takes a minute.

New to Phonak Store?

"Export to Excel."

Unsure as to where to begin? Schedule a one-on-one training with an eServices specialist. Simply email your training request to **eservices@phonak.com**.

