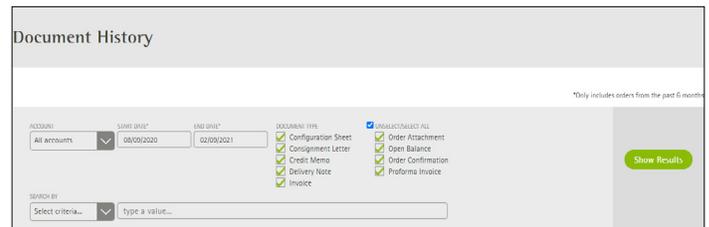
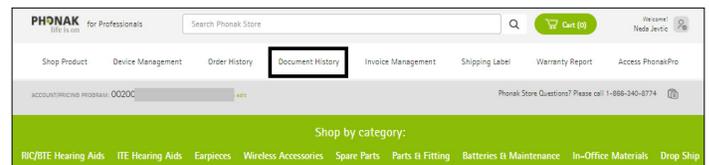


Phonak Guide

Document History on Phonak Store

Accessing a variety of documents related to an order or your account is quick and easy:

1. Click on "Document History" on Phonak Store home page.
2. Enter the start and end date.
3. Check the box for the document type you would like to search for.
4. Select the search criteria, such as order number, client name, etc.
5. Enter the search criteria and click the "Show Results" button. The search results will display below.



New to Phonak Store?

Unsure as to where to begin? Schedule a one-on-one training with an eServices specialist. Simply email your training request to eservices@phonak.com.