## School FM/BTE Service Form



Customer information		Ship To account			Bill To account:		
Purchase Order number:		Account #:			Account #:		
Date:		School name:	School name:			School name:	
Contact name:		ATTN:			ATTN:		
Phone:		Address:			Address:		
Email:		City:			City:		
		State:	Zip:		State:	Zip:	
Shipping & Handling Option  ☐ Next Morning (\$32.99)	ns*  ☐ Next Afternoon (\$2	1 99)	□ 2 Business Days (\$20.99)	□ 3–5 Busi	ness Days (\$19.99)		
Shipping & handling applies to a *Based on location and courier		1.55)	= 2 Business Buys (\$20.00)	— 0 0 bush	TIC55 Duy5 (\$10.55)		
RogerDirect™ installation i	nformation				Standard repair		
Is RogerDirect installed in the	Marvel device? ☐ Yes	□No	□ No		☐ In warranty		
If yes, please select the install	l <b>method:</b> □ Roger	X (02) — Pediatrio	( (02) — Pediatric		☐ Out of warranty Please include copy of repair Purchase Order		
	☐ Rogei	X (03) — Adult	( (03) — Adult		☐ Annual service: / / Required date for delivery		
Model Serial Number*		Notes/Description of Problem					

Sonova USA Inc. is not responsible and assumes no liability for any non-Phonak manufactured device or accessory sent by you to Phonak. Please ensure that you only include Phonak devices and accessories herein.

Email inquiries to schoolhelpdesk@phonak.com | Ship to: 444 North Commerce Street, Aurora, IL 60504

<sup>\*</sup>Please check units upon return for change of serial # due to pin change, recasing or unit replacement