

— SEPTEMBER 2025 —

Repair Price List 2025

Consumer Pricelist



We believe in changing lives and creating a world
where “life is on” for everyone.



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Platform	Form Factor	Product	Repair MRP*	Receiver Replacement
Applicable Warranty after paid Repair			12 Months	6 Months
Lumity	RIC	Audeo L30 312/R/RL/Slim	9,000	2,850
	RIC	Audeo L50 312/R/RL/Slim	10,500	2,850
	RIC	Audeo L70 312/R/RL/Slim	21,000	2,850
	RIC	Audeo L90 312/R/RL/Slim	26,000	2,850
	BTE	Naida/Sky L30 PR/SP/UP	10,500	
	BTE	Naida/Sky L50 PR/SP/UP	11,500	
	BTE	Naida/Sky L70 PR/SP/UP	22,000	
	BTE	Naida/Sky L90 PR/SP/UP	26,000	
	Cross	Cros L - R	9,000	
Paradise	RIC	Audeo P30 312/R/RL	9,000	2,850
	RIC	Audeo P50 312/R/RL	10,500	2,850
	RIC	Audeo P70 312/R/RL	21,000	2,850
	RIC	Audeo P90 312/R/RL	26,000	2,850
	BTE	Naida P30 PR/UP	10,500	
	BTE	Naida P50 PR/UP	11,500	
	BTE	Naida P70 PR/UP	22,000	
	BTE	Naida P90 PR/UP	26,000	
	Cross	Cros P - R	9,000	
Marvel	RIC	Audeo M30 312/R	9,000	2,850
	RIC	Audeo M50 312/R	10,500	2,850
	RIC	Audeo M70 312/R	21,000	2,850
	RIC	Audeo M90 312/R	26,000	2,850
	BTE	Bolero/Naida/Sky M30 M/PR/SP	10,500	
	BTE	Bolero/Naida/Sky M50 M/PR/SP	11,500	
	BTE	Bolero/Naida/Sky M70 M/PR/SP	22,000	
	BTE	Bolero/Naida/Sky M90 M/PR/SP	26,000	
Belong	RIC	Audeo B30	7,000	2,850
	RIC	Audeo B50	8,800	2,850
	RIC	Audeo B70	21,000	2,850
	RIC	Audeo B90	26,000	2,850
	BTE	Bolero/Naida/Sky B30	9,500	
	BTE	Bolero/Naida/Sky B50	10,500	
	BTE	Bolero/Naida/Sky B70	22,000	
	BTE	Bolero/Naida/Sky B90	26,000	
	Cros	Cros II/ B	7,000	

Platform	Form Factor	Product	Repair MRP*	Receiver Replacement
Applicable Warranty after paid Repair			12 Months	6 Months
Venture**	RIC	Audeo V30	7,000	2,850
	RIC	Audeo V50	8,800	2,850
	RIC	Audeo V70	21,000	2,850
	RIC	Audeo V90	26,000	2,850
	BTE	Bolero/Naida/Sky V30	9,500	
	BTE	Bolero/Naida/Sky V50	10,500	
	BTE	Bolero/Naida/Sky V70	22,000	
	BTE	Bolero/Naida/Sky V90	26,000	
Baseo	BTE	Baseo Q5/10/15	7,900	
Vitus/Vitus+	RIC	Vitus+ RIC	6,300	2,850
	BTE	Vitus/Vitus+ BTE	7,900	
Terra/Terra+	RIC	Terra RIC	6,300	2,850
	RIC	Terra+ RIC	7,000	2,850
	BTE	Terra BTE M/SP/UP	7,900	
	BTE	Terra+ BTE M/SP/UP	9,500	
Accessories	Roger On iN			16,200
RIC Receiver	6 Months Warranty			2,850
General Service charges (Does not include replacement of any electronic component or casing)				1,180

Abbreviations:

- SRM- Service Replacement Module
- SEM - Service Electronics Module change/ BTE Service Exchange

Terms and conditions:

- Prices effective from 1st September 2025
- *Repair MRP for Custom products includes replacement of all electronic components. In case of Replacement of only specific components, they shall be charged as mentioned above.
- This price list supersedes all previous price lists and is subject to change without any prior notice
- Above prices are inclusive of GST and all applicable taxes
- Prices mentioned are subject to spare part availability
- Faulty parts which have been replaced will not be returned back
- Sonova Warranty Policy is applicable
- All prices are in Indian Rupees

Note:

- Above Prices do not include any programming/ re-programming, counselling, fitting, and courier charges.
- **Repair/service for Venture platform (Audeo/Bolero/Naida/Sky) Hearing Instrument will be phased out by 31st December 2025. Any Venture Platform and Hearing Instrument repaired on or after 1st September shall not be covered under repair warranty

Platform	Form Factor	Product	Repair MRP*	Receiver Replacement	MIC (Omni) Replacement	MIC (Dir) Replacement
Applicable Warranty after paid Repair			12 Months	12 Months	12 Months	12 Months
Paradise	Custom	Virto P30	9,500	2,600	1,750	2,600
	Custom	Virto P50	12,000	2,850	2,150	2,850
	Custom	Virto P70	21,500	3,700	2,850	3,700
	Custom	Virto P90	26,000	4,300	3,700	4,300
Marvel	Custom	Virto M30	9,500	2,600	1,750	2,600
	Custom	Virto M50	12,000	2,850	2,150	2,850
	Custom	Virto M70	21,500	3,700	2,850	3,700
	Custom	Virto M90	26,000	4,300	3,700	4,300
Belong	Custom	Virto B30	9,500	2,600	1,750	2,600
	Custom	Virto B50	12,000	2,850	2,150	2,850
	Custom	Virto B70	21,500	3,700	2,850	3,700
	Custom	Virto B90	26,000	4,300	3,700	4,300
	Cros/Custom	Cros II/ B	9,500		2,150	2,850
Venture**	Custom	Virto V30	9,500	2,600	1,750	2,600
	Custom	Virto V50	12,000	2,850	2,150	2,850
	Custom	Virto V70	21,500	3,700	2,850	3,700
	Custom	Virto V90	26,000	4,300	3,700	4,300
Vitus/Vitus+	Custom	Vitus+ ITE	6,300	2,150	1,500	2,150
Tao Q10/ Tao Q15**	Custom	Tao Q10/15	6,300	2,150	1,500	2,150

General Service charges – (Does not include replacement of any electronic component or casing)	1,180
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Abbreviations:

- Faceplate – ITE circuit inclusive of MIC & REC
- MIC – Microphone

Terms and conditions:

- Prices effective from September 1, 2025
- *Repair MRP for Custom products includes replacement of all electronic components. In case of Replacement of only specific components, they shall be charged as mentioned above.
- This price list supersedes all previous price lists and is subject to change without any prior notice
- Above prices are inclusive of GST and all applicable taxes
- Prices mentioned are subject to spare part availability
- Faulty parts which have been replaced will not be returned back
- Sonova Warranty Policy is applicable
- All prices are in Indian Rupees

Note:

- Above Prices do not include any programming/ re-programming, counselling, fitting, and courier charges.
- **Repair/service for Venture platform (Virto) and Tao Q15 Hearing Instrument will be phased out by 31st December 2025. Any Venture Platform and Tao Q15 Hearing Instrument repaired on or after 1st September shall not be covered under repair warranty

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