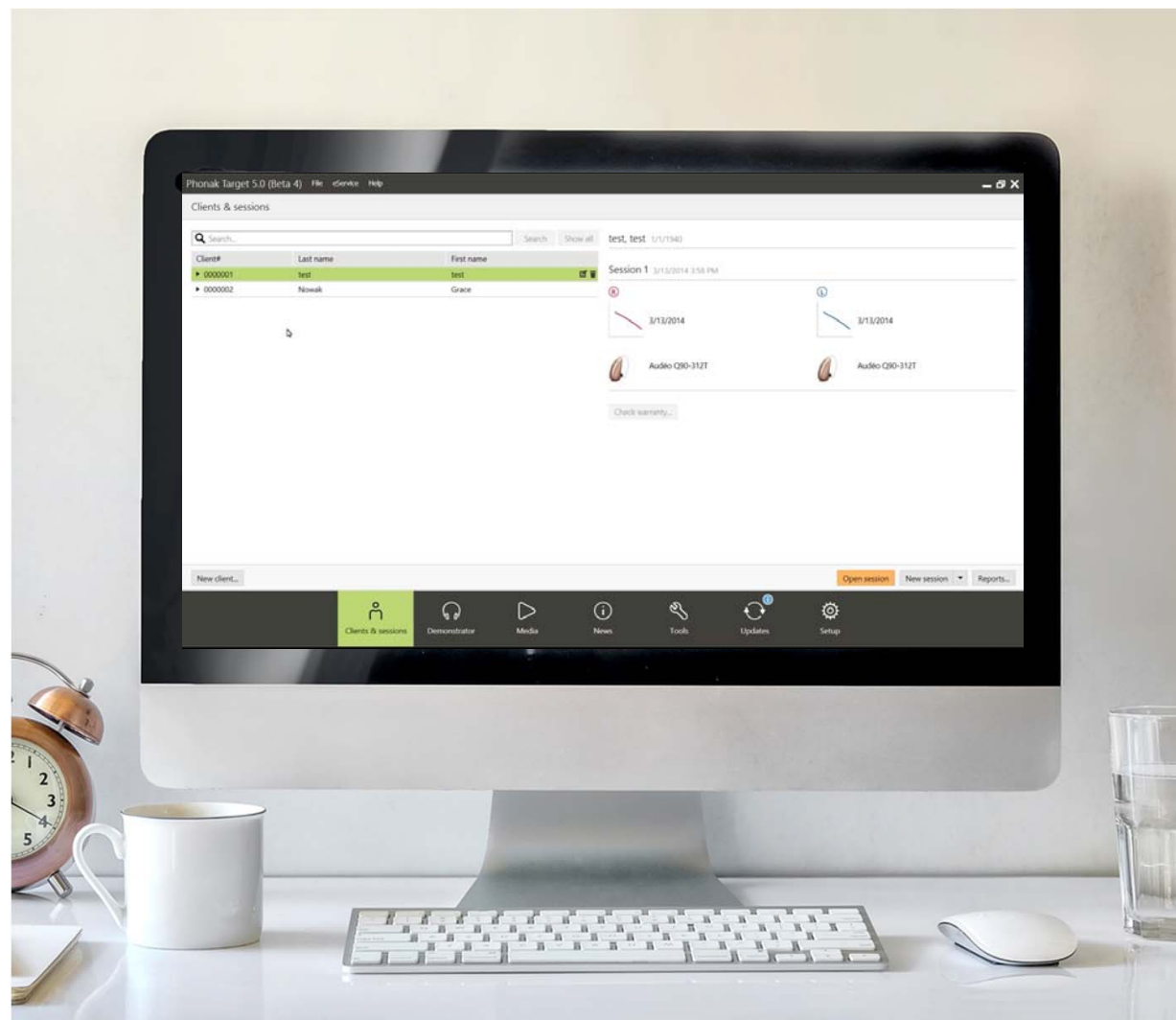# Phonak e-Store Ordering via Target Software

August 2019
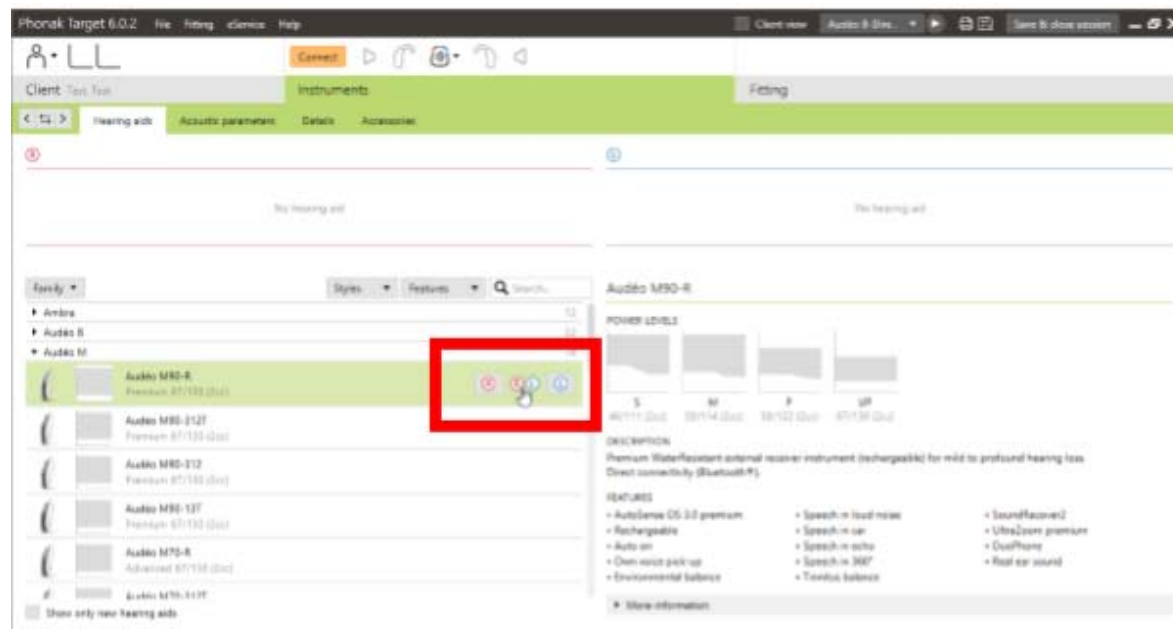
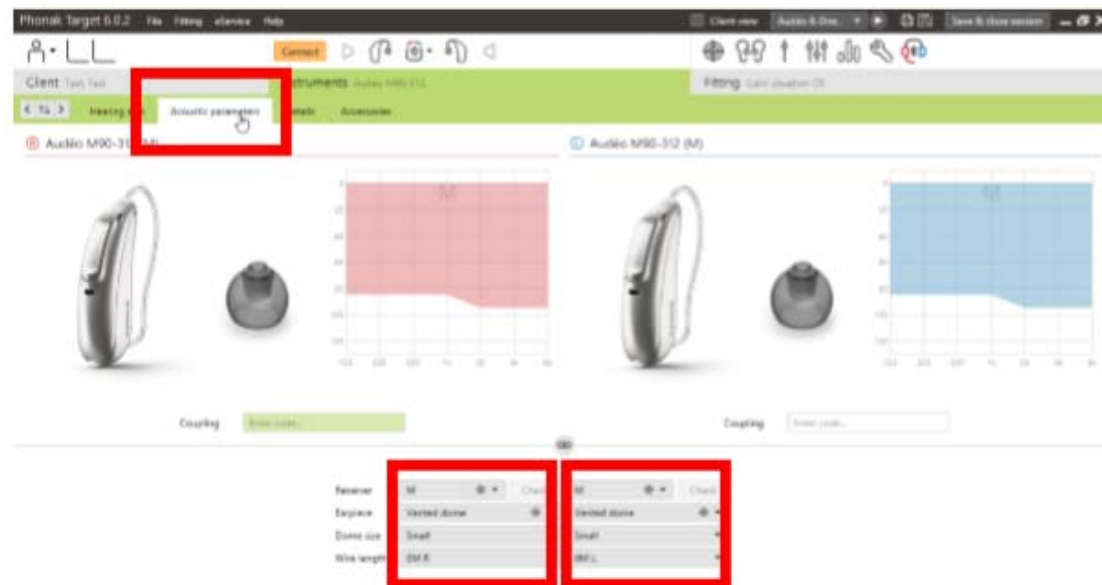A Sonova brand

PHONAK
life is on

- Currently RIC/BTE devices including their configuration can be successfully added to the eStore cart via the Target software.

- If an audiogram exists for the client, it will also transfer to the eStore.

- Please Note: Customer devices, moulds/domes or receivers cannot be added via Target. These can be added to the order via the eStore.
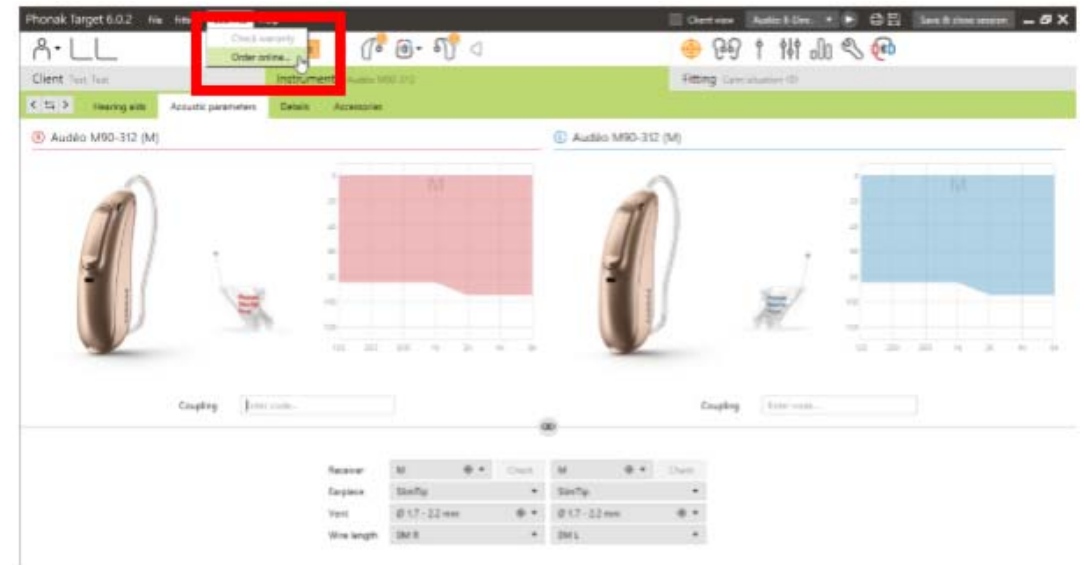
- Begin by opening & selecting the desired patient or create a new patient. Then click on new session or open session depending on the situation.

- Once the session opens click on 'Instruments' across the top and click the 'Hearing Aids' tab and select the desired hearing aid family to access the additional options.

- After selecting the model, indicate the side, right, both or left.

- Next select the 'Acoustic Parameters' tab across the top to select the desired housing colour.

- Please note: At this time the options for the receiver, earpiece and wire length cannot be selected here.

- Next select 'eServices' across the top menu, then select 'Order Online'.

- When the order online window opens, click on 'Configure in eStore'.

- Devices will now be copied into the eStore cart including the device configuration performance level and colour.

- Receivers & domes/moulds will need to be added separately to the cart in eStore.

- Continue by adding your clients first and last name.

- Now click on 'Compatible items' to add additional compatible items, receivers and domes/moulds.

- Return to the cart 'Proceed to Checkout'.

Together,
we change lives