

Performing a Roger X daily listening check

Reference Sheet



First name: _____

Last name: _____

School: _____

Teacher: _____

Roger contact: _____

Phone: _____

School year: _____

Listening check

To be completed each morning

1. Listen to the hearing aid. If the aid is not working, follow the troubleshooting steps below.
2. If the aid is working, attach the Roger X to the hearing aid and turn on the teacher microphone.
 - The hearing aid should be set to program no. _____
 - The hearing aid does not require any program change. Just close the battery door/turn on hearing aid.
3. Speak into the teacher microphone. You should hear your voice clearly through the hearing aid.



Roger troubleshooting guide

Most probable cause

No hearing aid sound

No microphone sound

Should any of the above steps not resolve the problem, please call your Roger contact (phone no. listed above).

Solution

- Try a fresh hearing aid battery
- Is the tubing cracked or earmold blocked with moisture/ debris?
- Pull the earmold tubing off the hook. Does the sound come out now? If so, there is a blockage or tear in the tube.
- Make sure microphone is on
- Reattach audioshoe to hearing aid
- Re-attach Roger X
- Try a fresh hearing aid battery
- Check if the hearing aid is set to the correct program
- Verify the microphone is not muted
- Click **Connect** on Roger inspiro