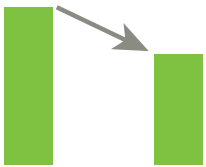


Our commitment to quality.

Every detail matters when it comes to quality. You deserve to know what we do to ensure we meet your expectations and we are excited to share that with you today.

Repair rate



More than 30% reduction in service rates* for Audéo Lumity rechargeables (R and RT) compared to Paradise

* Cumulative after first 52 weeks after launch

Wear time



- Data logging shows median wear time increased platform over platform¹
- Lumity clients wear their hearing aids 15 hours a day on average¹

Tested hardware



- Peace of mind that the hearing aids will hold up to daily demands of your clients
- 128 unique tests and over 9,600 hours of full system testing before product release
- Determines reliability of each component of the hearing aid system

Continuous improvement



- Just like personal electronics, software releases ensure functionality of clients' devices over their lifetime
- Updates to new and former platforms and the associated chargers to drive overall performance for all your clients



Watch: Phonak quality in action

How can we help your practice exceed your clients' expectations?

¹ Data extrapolated on October 13th 2023 for Phonak Quest Et Lumity fittings of varying form factors in the United States. For more information contact claims@phonak.com