

# Phonak Virto™ Infinio.

Quick guide to get you started



# Getting started

Left & right hearing aid markings



Blue marking for **left hearing aid**.



Red marking for **right hearing aid**.

## Charging your hearing aids

- ① Before using your hearing aid for the first time, it is recommended to charge it for 3 hours.

After placing your hearing aids in the charger, the indicator light on the charging ports will show the charging status. When fully charged the indicator light will turn solid green.

Solid green light = fully charged

Blinking light = charging



## Push button with indicator light

The push button has several functions; the primary function is as an on/off switch. Together with your hearing care professional, you can decide if it also allows for volume control and/or program change. This is indicated in your individual instructions.

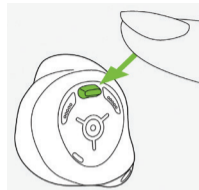
**Phone calls:** If connected to a Bluetooth® enabled phone, a short press will accept and a long press will reject an incoming call.

**On/Off:** Press the button for 4 seconds until the indicator light blinks.

**On:** indicator light is solid green

**Off:** indicator light is solid red

**Enter flight mode:** When the device is off, press and hold the push button for approximately 10 seconds until the indicator light is solid orange. Then release the button.



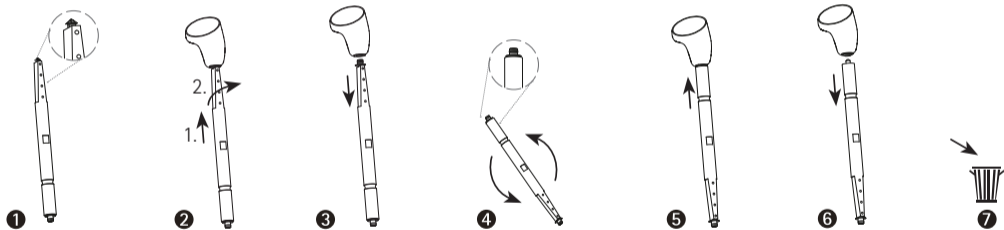
# Cleaning the hearing aid

## Daily

**Hearing aid:** Daily cleaning and the use of a drying system is recommended. Never use cleaning agents such as household detergents, soap, etc. for cleaning your hearing aids. It is not recommended to rinse with water. Clean the area around the push button and the charging contacts with a soft brush, and all other surfaces with a lint free cloth or a soft brush.

**Charger:** Make sure that the charger ports are clean by cleaning the contact surfaces with a soft brush. Never use cleaning agents such as household detergents, soap, etc. for cleaning your charger. Do not rinse your charger with water.

# Exchanging CeruStop



# Connecting to the myPhonak app to control your hearing aid(s)

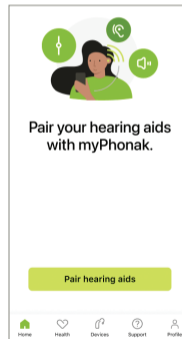
1. Search for "myPhonak" on the Google Play™ Store or Apple App Store® or open your camera app to scan the QR code and then install the app.



**myPhonak**  
Sonova AG



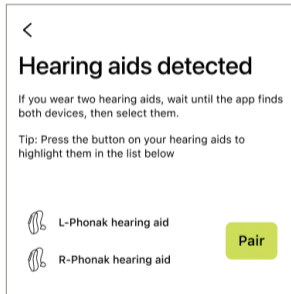
2. Open the app and restart your hearing aids to enable pairing mode for 3 minutes. See step 2 in "Connecting to your phone for phone calls and audio" section for instructions.
3. Tap "Pair hearing aids" when you reach the "Home" screen and the app will guide you through the process of pairing and restarting devices.



## Connecting to the myPhonak app to control your hearing aid(s), continued

4. Wait for your hearing aid(s) to show up. If you wear two hearing aids, make sure both display before continuing. If you only see one hearing aid, reboot both and try again. Once your device(s) are found, tap on them to pair to the app.

After pairing the app, you will see two new Phonak connections in your phone's Bluetooth menu. These connections are for your app to communicate to each device. They may say "Not Connected." That is typical as they will automatically connect when the app is opened. Do not remove them unless you are troubleshooting your app connection.



## Connecting to your phone for phone calls and audio

If you use the myPhonak app to pair your hearing aids with your phone, you can skip the instructions in this chapter. The pairing happens automatically through the app.

1. Open the Bluetooth® menu on your phone (often found in "Settings"). Make sure Bluetooth is on.

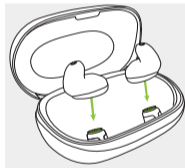
iPhone®



Android™

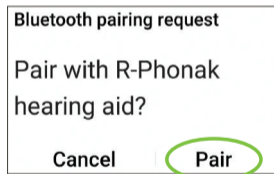
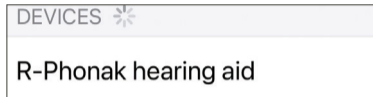


2. Turn your hearing aid(s) off and back on again. Place rechargeable hearing aids in the charger for at least 3 seconds and then remove them. This will enable pairing mode for 3 minutes and make them discoverable on your phone.



## Connecting to your phone for phone calls and audio, continued

3. One hearing aid will show in the devices list (typically as "R-Phonak hearing aid"), but your hearing care professional may have changed the name or side. If you do not see a device, tap "Scan" or "Search". When your device appears, tap on it to pair and then accept any Bluetooth pairing requests from the phone.



Note: only one pairing is required for phone calls and audio streaming. If you have two hearing aids, you will hear the audio in both hearing aids with the single pairing.

This quick guide is valid for:  
Phonak Virto I-R

It is recommended to  
read the full user guide.



## Additional information



Visit [phonak.com/user-guides](https://phonak.com/user-guides) for the product user guide or scan the QR code.



Scan the QR code or visit [phonak.com/BluetoothSetup](https://phonak.com/BluetoothSetup) for Bluetooth and app how to videos



Scan the QR code to watch app how to videos on YouTube.



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