

Government Services November 2025.

Group 1, Category 1 Custom Digital Hearing Aids

Style	ROES Code
Full Shell	Phonak Virto P90 FS
Half Shell	Phonak Virto P90 HS
Canal	Phonak Virto P90 CA
CIC	Phonak Virto I90 CIC
	Phonak Virto I90Titanium IIC

Group 1, Category 2 Custom Digital Hearing Aid, R

Style	ROES Code
Full Shell	Virto I90-R FS
Half Shell	Virto I90-R HS
Canal	Virto I90-R CA

Group 2, Category 1 BTE Digital Hearing Aids

Style	ROES Code
	Phonak Naída L90-UP BTE
	Phonak Naída L90-SP BTE

Group 2, Category 2 BTE Digital Hearing Aids, R

Style	ROES Code
	Phonak Naída L90-PR BTE

Group 3, Category 1 RIC Digital Hearing Aids, Non-R

Style	ROES Code
	Phonak Audéo L90-312 RIC

Group 3, Category 2 RIC Digital Hearing Aids, R

Style	ROES Code
	Phonak Audéo I90-R RIC
	Phonak Audéo L90-RT RIC

Group 3, Category 3 RIC Multiple Processors

Style	ROES Code
	Phonak Audéo I90-RSphere RIC

Group 4, Category 1 Wireless Systems

Style	ROES Code
	TV Connector 2.0
	Phonak PartnerMic

Group 4, Category 2 Wireless FM Systems

Style	ROES Code
	Roger On V3

Group 5 Earmolds

Style	ROES Code
	Phonak SlimTip 6.0
	Phonak cShll 6.0
	Phonak CROS Tip 6.0
	Phonak MAV TITNM SlimTip 6.0
	Phonak CROS Tip 4.0
	Phonak MAV TITNM SlimTip 4.0
	Phonak SlimTip 4.0
	Phonak cShll 4.0
	Phonak Standard Full Shll
	Phonak Carved Full Shll
	Phonak Carved Half Shll
	Phonak Skeleton
	Phonak Helix Lock
	Phonak Semi-Skeleton
	Phonak Canal
	Phonak Canal Lock
	Phonak CROS
	Phonak SlimTip 3.0
	Phonak cShll 3.0
	Phonak CROS Tip 3.0

Group 6 Simple Wireless Remote Controls

Style	ROES Code
	Phonak RemoteControl

Group 7, Category 2

Wireless CROS Transmitter, Rechargeable

Style	ROES Code
	Phonak CROS I-R BTE
	Phonak CROS L-R BTE

Group 8, Category 1

CI Compatible Devices, Hearing Aids

Style	ROES Code
	Phonak Naída Link M

Group 9 Hearing Aid Chargers

Style	ROES Code
	Phonak Charger Virto I
	Phonak Charger Go RICSphere I
	Phonak Charger Go RIC I
	Phonak Charger Case GO
	Phonak Charger Case Ease
	Phonak Slim Charger
	Phonak Combi BTE Charger V2
	Phonak Combi RIC Charger V2

Shipping and Handling

As a service to you, the Phonak standard mode of shipment is UPS at no charge. Due to our contractual agreement, we are unable to ship to a residential address.

OGA/IHS Payment by Credit Card

Payment by Visa, Mastercard, Discover Card or American Express (debit cards are unable to be processed) is possible under the following conditions:

- Your signature is on file with us.
- Retired Military Individuals (RACHAP) must use the authorized credit card payment form with the cardholder's billing address, phone number and signature. Debit cards are unable to be processed.

Right-of-Return and Exchange

All on contract hearing instruments and FM/DM systems may be returned in ROES up to 180 days from date-of-invoice unless previously claimed as a one-time only warranty replacement.