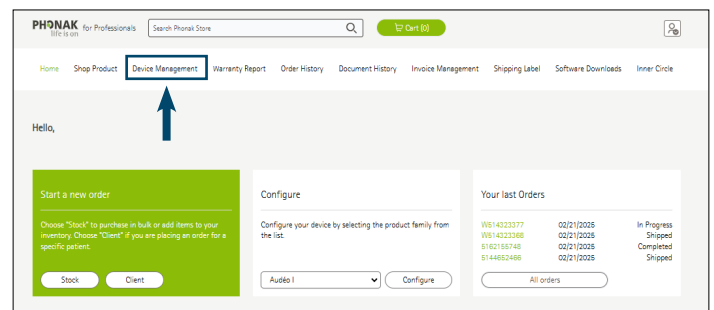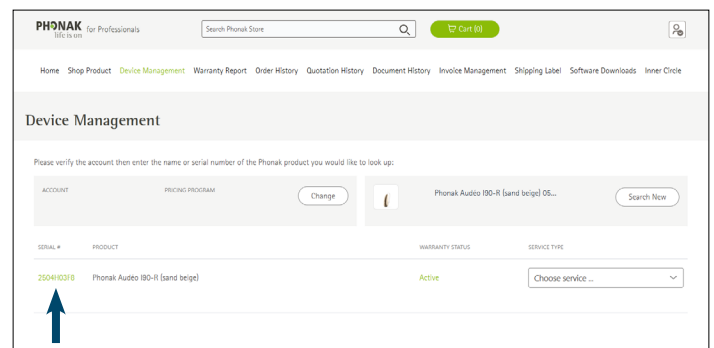# Phonak Guide.

Warranty lookup and extension on Phonak Store

Warranty look up and extension can be done quickly and easily:

1. Click on the "Device Management" link on the top of the home page in the main navigation.

2. Enter the serial number for the device and click the "Look Up Device" button.

3. Click on the serial number to view the warranty details.

4. Click on the drop down arrow for "Extend the Service Warranty" and select the desired option. Then submit your request.

Visit the **Phonak Store** to access this feature. Don't have an account? **Signing up** only takes a minute.

New to Phonak Store?
Unsure as to where to begin? Schedule a one-on-one training with an eServices specialist.
Simply email your training request to **eservices@phonak.com**.