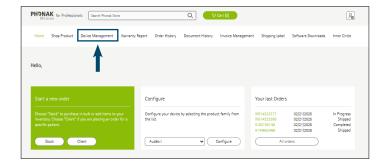


## Phonak Guide.

## Warranty lookup and extension on Phonak Store

Warranty look up and extension can be done quickly and easily:

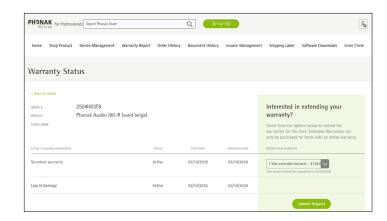
1. Click on the "Device Management" link on the top of the home page in the main navigation.



- 2. Enter the serial number for the device and click the "Look Up Device" button.
- 3. Click on the serial number to view the warranty details.

PHONAK for Professionals	Search Phonak Store		Q O	⊋ Cart (0)	2
Home Shop Product Device Manag	gement Warranty Report Orde	r History Quotation History	Document History Invo	oice Management Shipping Label	Software Downloads Inner Circle
Device Management					
Please verify the account then enter the name or social number of the Phonak product you would like to look up:					
ACCOUNT	PRICING PROGRAM	Change	Phon	ak Audéo 190-R (sand beige) 05	Search New
SERIAL # PRODUCT			WARRANTY	STATUS SERVICE TYPE	
2504H03F8 Phonak Audéo I90-R (	sand beige)		Active	Choose	service 🗸

**4.** Click on the drop down arrow for "Extend the Service Warranty" and select the desired option. Then submit your request.



Visit the **Phonak Store** to access this feature. Don't have an account? **Signing up** only takes a minute.

## New to Phonak Store?

Unsure as to where to begin? Schedule a one-on-one training with an eServices specialist. Simply email your training request to **eservices@phonak.com**.

