PHONAK
life is on

A Sonova brand

Roger On Sphere™

User Guide



roger

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This user guide is valid for:

Roger On Sphere CE mark applied 2026



1. Welcome

Your Roger On Sphere has been developed by Phonak – the world leader in hearing solutions based in Zurich, Switzerland.

This premium product is the result of decades of research and expertise and is designed to keep you connected to the beauty of sound! We thank you for making such a great choice and wish you many years of listening pleasure.

Please read the User Guide carefully to make sure that you understand and get the best out of your Roger On. For more information regarding features, benefits, setup, use and maintenance or repairs of your Roger On and accessories – contact your hearing care professional or manufacturer representative.

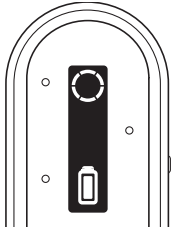
For any information regarding the repair service of the Roger On or accessories please contact the hearing care professional.

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www.phonak.com

2. Getting to know your Roger On

Roger On picks-up the voice of a speaker and sends it wirelessly directly to your ears. There are six main use cases for your Roger On:

On a table: Place Roger On in the center of the table and hear the people sitting around it.



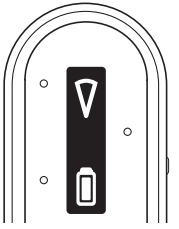


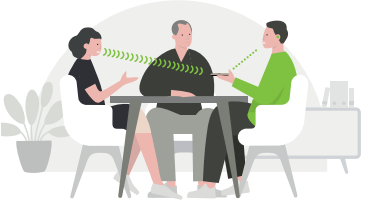
Restaurant



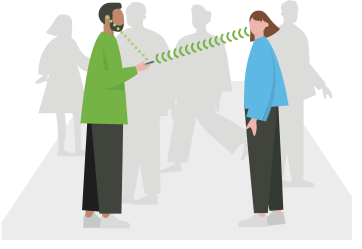
Meeting

Pointing: Hold Roger On in the direction of the person you want to hear.



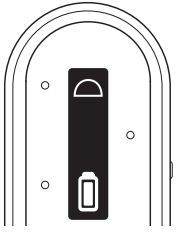


Chat



Face to face

Wide pointing: Place Roger On in front of a group to hear all of them.

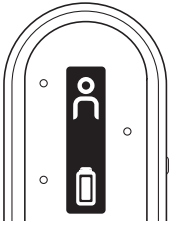


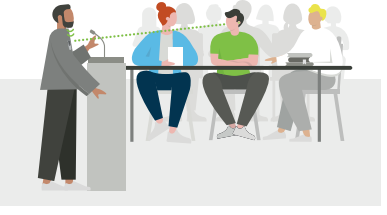


Plenum discussion

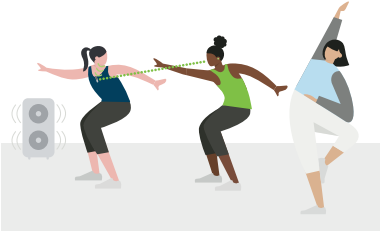
ⓘ The myRogerMic app is required to enable the wide pointing mode.

Presenter: Give Roger On to a distant talker and ask them to clip it on their shirt, so that you can hear them better.



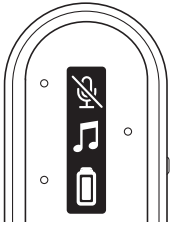


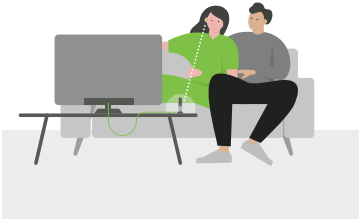
Speech/lecture



Fitness class

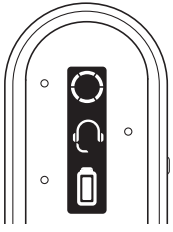
TV/Multimedia: Stream the sound from your TV or another audio source directly into your ears.

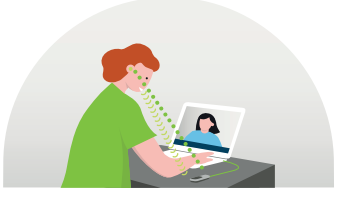




Watching TV

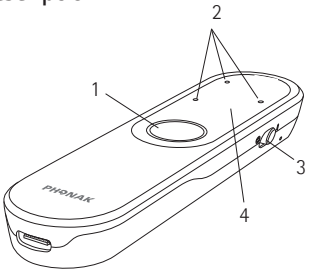
Online calls: Use Roger On as a microphone during online calls.



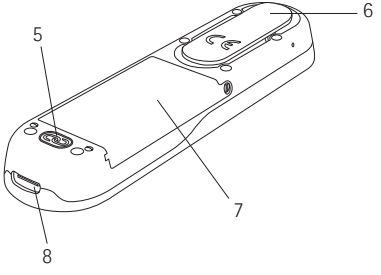


Having a call

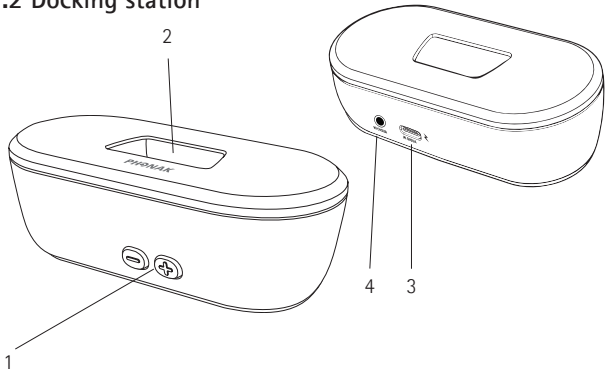
2.1 Device description



1 Function button
2 3 microphones
3 On/Off slider
4 Display
5 Connect button
6 Clip
7 Battery door
8 USB C connector



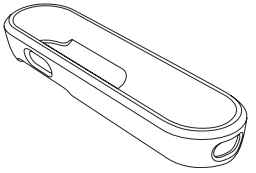
2.2 Docking station*



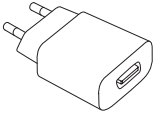
1 Audio input volume control
2 Slot for Roger On
3 USB C connector
4 3.5 mm analog and optical digital TV audio input

* Not available for Roger On Sphere without docking station.

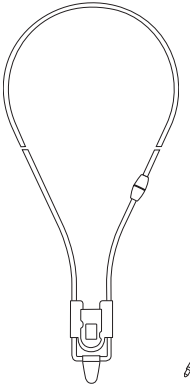
2.3 Accessories



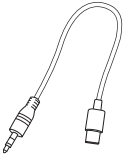
Protection sleeve



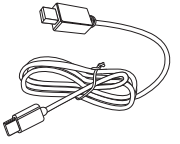
Power supply



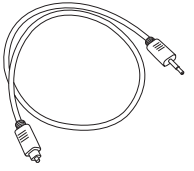
Lanyard



Analog audio cable

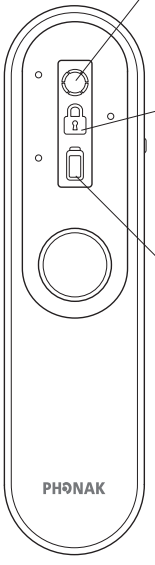


Charging cable



optical TV cable

2.4 Display



Microphone mode

Table* Pointing Presenter Mute Wide pointing*

Device status

Automatic Locked Audio input Call No radio send

Battery status

Full ~8h Mid ~4h Empty

* When you have enabled stereo mode, the icons will look like this:

Stereo table mode Stereo wide pointing

For more information about the stereo mode, please refer to chapter 10.

2.5 Technical data

Range:
You can place your Roger On up to 25 meters / 80 feet away from you. Note that objects including walls may reduce this distance. The furthest range is possible when you can see your Roger On (i.e. line of sight).

Ingress protection (IP): IP54
Dust protected; protection against water splashes from any direction. Not suitable for immersion.

Display: Scratch-resistant glass
The Roger On uses a glass display which has a high resistance against scratches.

Power adapter and charger specification

Power adapter input requirements:	100-240 V AC, 50/60 Hz, max. 0.2 A
Power adapter output requirements:	5 V DC +/-5%, current 500 mA - 1 A

Battery lifetime:
A fully charged battery typically last for 8 hours of streaming.

3. Charging your Roger On

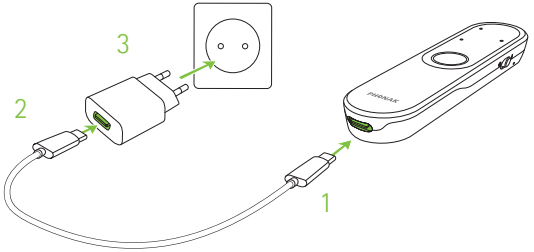
There are three ways to charge your Roger On:

A) Using external power supply

1. Plug one end of the charging cable into your Roger microphone.

2. Plug the other end of the cable into the external power supply.

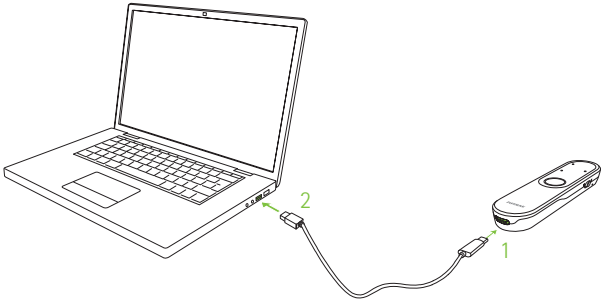
3. Plug the external power supply into a wall outlet.



B) From computer or tablet

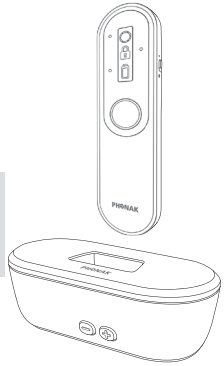
1. Plug one end of the charging cable into your Roger On.

2. Plug the other end of the cable into the USB port on your computer and switch your computer on.



C) Via docking station*

Slot the Roger On into the docking station.



ⓘ Please read chapter 7.1 to set up the docking station.

Charging information

 While charging, the battery icon will be moving.

 When the battery is fully charged, the battery icon will stop moving and will show a fully charged battery. After 15 minutes, the display turns black.

With the supplied charger, Roger On is:

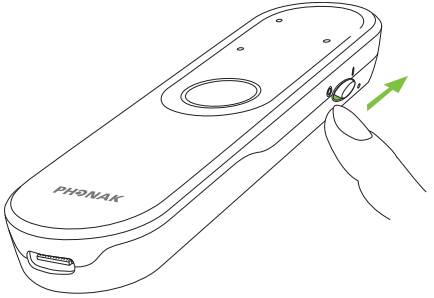
- 80% charged after 1 hour
- 100% charged after 3 hours

* Not available for Roger On Sphere without docking station

4. Using your Roger On

4.1 Switching on your Roger On

Move the on/ off switch to the on position. After a short start-up animation, your Roger On will be ready to use.



ⓘ If you see a crossed chain icon on the screen, please first connect your Roger On with your hearing aid(s) or Roger receiver as described in chapter 10.

4.2 General use

Roger On is a versatile, intelligent product. It detects which situation you are in and adapts its microphone settings automatically.

ⓘ For best speech understanding, always bring your Roger microphone as close to the conversation partner(s) as possible.

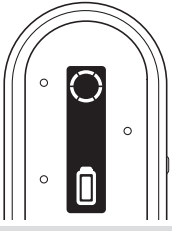
ⓘ Adjust the length of the lanyard so that the Roger On is within 20 cm / 8 inches to the mouth of the talker.

4.3 Using on a table

Place your Roger On in the middle of the table to listen to a group of people.



The microphone will pick up everyone around the table, this is indicated by a circle on the display.



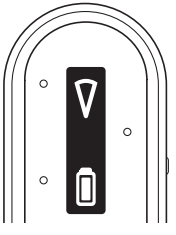
ⓘ The myRogerMic app lets you steer the direction of the beam to focus on one or several specific talker(s). Please see chapter 9 on how to download the app.

4.4 Holding the device in your hand

Hold Roger On in your hand and point it towards the person you want to hear.

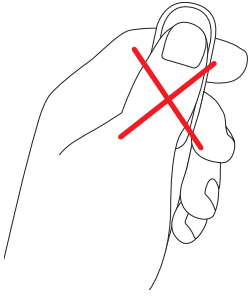


The microphone will automatically activate a narrow beam and picks up the voice of the person you are pointing at. This is indicated by a triangle on the display.



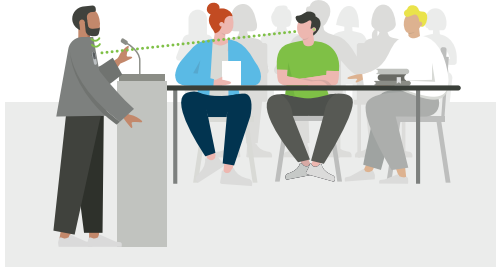
ⓘ Make sure your Roger On is pointing straight at the mouth of the talker.

ⓘ When holding Roger On in the hand, avoid covering the microphone openings.

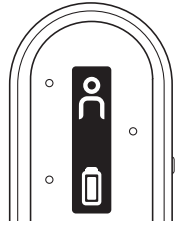


4.5 Listening to a distant talker

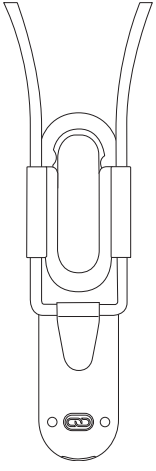
Give Roger On to a distant talker and ask them to clip it on their shirt, so that you can hear them better.



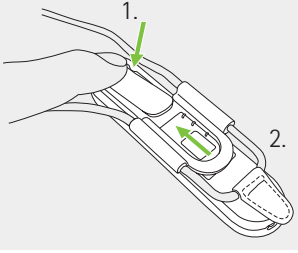
The microphone will pick up only the person wearing the microphone; this is indicated by a person icon on the display.



ⓘ Alternatively, attach the lanyard to Roger On and hang it around the neck of a distant talker:

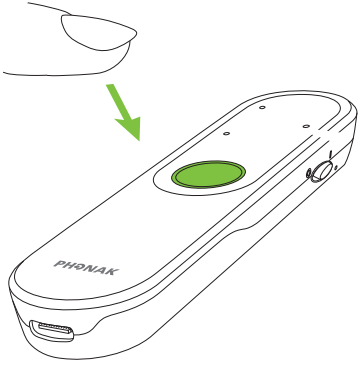


1. Open the clip
2. Slide on the lanyard and close the clip

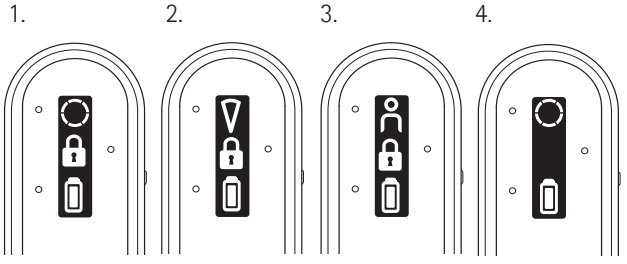


5. Locking the microphone mode

If you want to keep the Roger On in a specific microphone mode independent on how it's positioned, press the function button repeatedly until you have reached the microphone mode you wish to lock the microphone in.



The lock modes will appear in the following order:

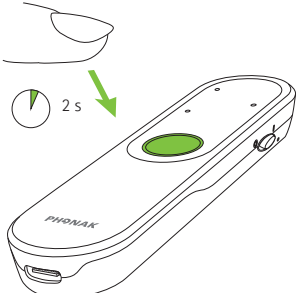


1. Table mode
2. Pointing mode
3. Presenter mode
4. No lock icon means that the Roger On is back to automatic mode

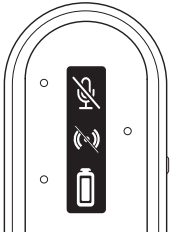
The lock icon indicated that the microphone mode is locked.

6. Muting

To mute the Roger On, press and hold the function button for two seconds:



The muted microphone is indicated by a crossed microphone and crossed radio icon on the display. This means, that your microphone does not transmit a radio signal and your hearing aid may switch back into the automatic program. To unmute the microphone again, press and hold the function button again for two seconds.



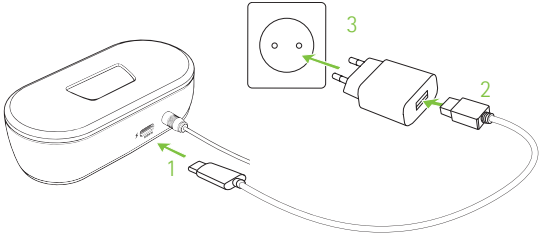
7. Listening to TV or other stationary audio device

7.1 Setting up the docking station*

1. Insert the smaller end of the USB cable into the socket of the docking station.

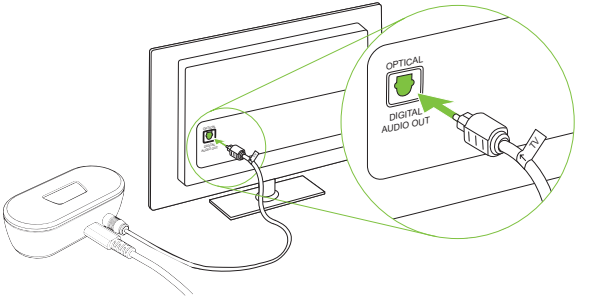
2. Insert the larger end of the USB cable in the external power supply.

3. Plug the external power supply into a wall outlet.



* Not available for Roger On Sphere without docking station

4. Connect the free end of the optical TV cable into the optical OUTPUT of your TV or other audio device.



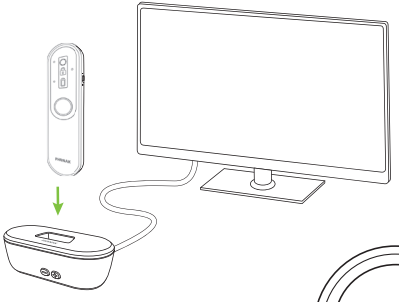
ⓘ Protect your eyes of the optical light from the optical TV cable when plugged into the device or TV.

ⓘ If your TV or other audio device does not have optical audio output, you can alternatively use an analog audio cable for connection between the TV and the docking station. Please ask your hearing care professional about such an analog audio cable.

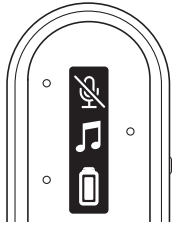
7.2 Listening to TV using the docking station*

1. Insert your Roger On into the docking station.

2. Switch on your TV (or other audio device).
   Your Roger On will automatically transmit the audio signal to your ears.



This is indicated by a music icon on the display.

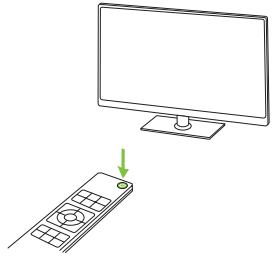


* Not available for Roger On Sphere without docking station

3. Adjust the volume using the +/- buttons on the docking station according to your preference.

ⓘ Your Roger On will automatically mute when it transmits the TV's signal. You can activate the microphone by switching the device on and pressing the function key. Now you will hear the TV's signal and microphone in parallel.

To end the transmission of the audio signal, simply switch off the TV (or other audio device) or take your Roger microphone out of the docking station.

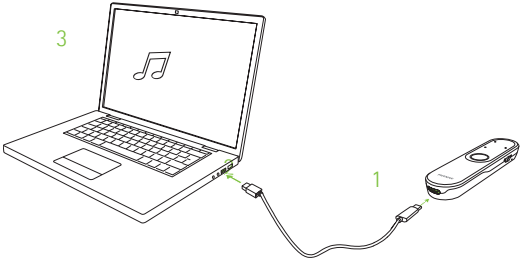


8. Listening to an audio device

8.1 Streaming audio using charging cable

For best sound quality and ease of use we recommend to use the charging cable to stream audio from an audio device (e.g. computer, tablet or smartphone) to your hearing aids.

1. Plug one end of the charging cable into your Roger On.
2. Plug the other end of the cable into the USB port on your audio device and switch it on.
3. Start the music or music app on your audio device.



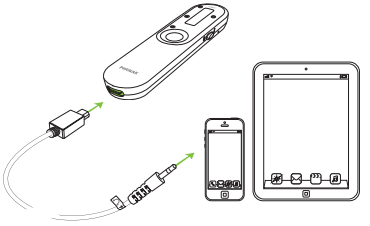
ⓘ Your Roger On will automatically turn on when audio is streamed.

ⓘ Note that your Roger On will drain power from your audio device.

To end the transmission of the audio signal, stop or mute the audio on your audio device or unplug the cable.

8.2 Streaming audio using audio cable

1. Plug the USB end into your Roger On.
2. Plug the round end of the audio cable into the headphone output on your audio device.



3. Switch on your Roger On.
4. Start the audio on your audio device.

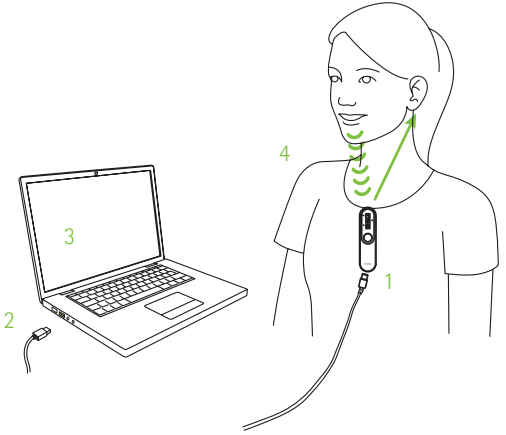
9. Using Roger On during online calls

1. Plug one end of the charging cable into your Roger On.

2. Plug the other end of the cable into the USB port on your computer and switch your computer on.

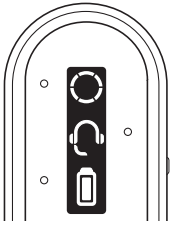
3. Start the online call on your computer.

4. Now you can hear the online participant(s) in your ears and you can talk into your Roger microphone.



During the call, you can either place your Roger On on the table or wear it on your chest. For best sound quality, we recommend to clip Roger On on your shirt.

Roger On shows a headset icon to indicate that it is used in an online call:



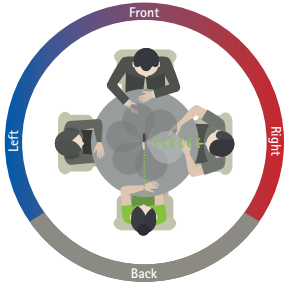
10. Stereo mode

When you have a pair of hearing aids from Phonak, Unitron, Advanced Bionics or Hansaton with RogerDirect™, then you can benefit from stereo listening!
Stereo mode can be used in table and wide pointing mode and lets you hear from what direction a talker is speaking.

Stereo table mode

Stereo wide pointing mode

When you have enabled stereo mode in the app, ensure that the USB on Roger On faces you when you place the device on a table.



ⓘ The myRogerMic app is required to enable stereo and the wide pointing mode.

11. myRogerMic app

With the myRogerMic app you can control your Roger On remotely from your smartphone.

You will be able to:

- Steer the direction of the beam
- Change microphone mode
- Enable stereo mode
- Enable wide pointing mode
- Mute / unmute
- Check current device status such as battery level
- Control your own voice in table mode
- Control multiple Roger On in a MultiTalker Network

GET IT ON Google Play Download on the App Store

Your smartphone needs to support Bluetooth® LE in order to connect to Roger On. myRogerMic app is available for download from Google Play and App Store.
For further information about the app please read the myRogerMic app user guide which can be downloaded from www.phonak.com

The Bluetooth® is a registered trademark owned by Bluetooth SIG, Inc. and any use of such marks by Sonova is under license.
The Apple App Store logo is a trademark of Apple Inc.
The Google Play logo is a trademark of Google LLC.

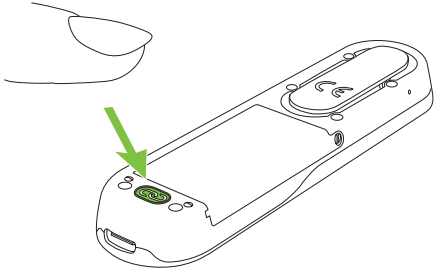
12. Network functions

12.1 Connecting to a hearing device or Roger receiver

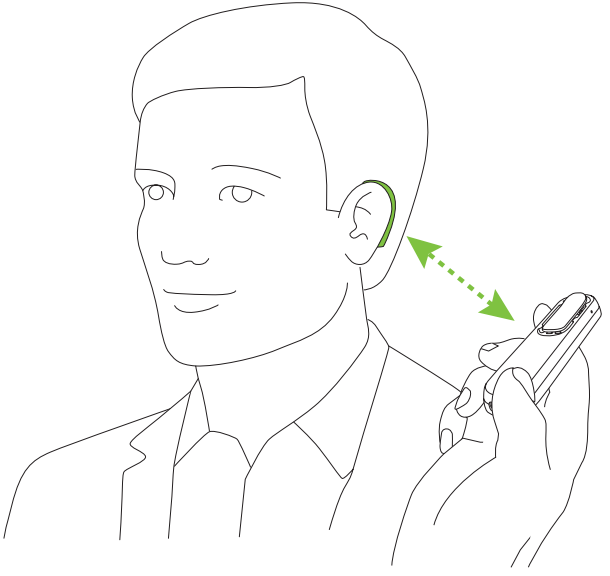
To connect Roger On to a hearing device or to a Roger receiver, follow these steps:

1. Switch on your Roger On and hearing device.

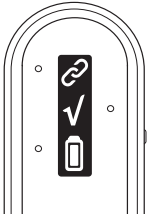
2. Press the Connect button on the backside of your Roger On.



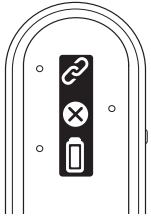
3. Hold your Roger On close (within 10 cm/ 4 inches) to the hearing device or Roger receiver:



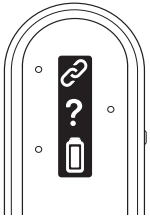
4. Check the feedback in the display of Roger On:



Connect successful



Receiver not compatible



No receiver found, go closer

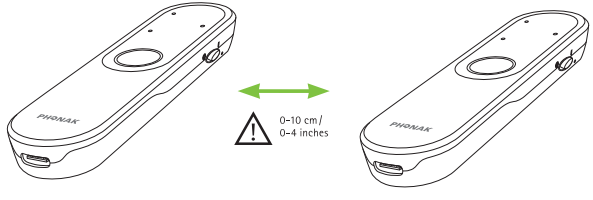
ⓘ Connecting a receiver is only required once. The hearing device / Roger receiver will remain connected with your microphone even after the hearing device / Roger receiver has been restarted.

12.2 Connecting another microphone

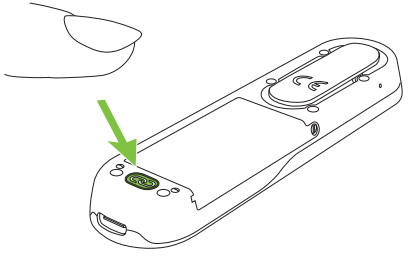
To connect another compatible Roger microphone with your Roger On, follow the steps below. Please refer to chapter 11 to learn how to use multiple microphones in a network.

1. Switch on both Roger microphones.

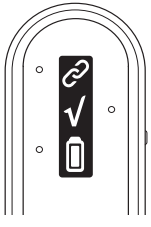
2. Hold your Roger On close (within 10 cm/ 4 inches) to the other Roger microphone.



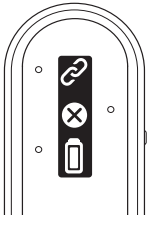
3. Press the Connect button on your main Roger On.



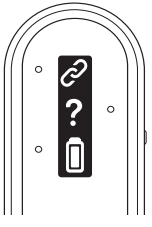
4.Check the feedback in the display of Roger On:



Connect successful



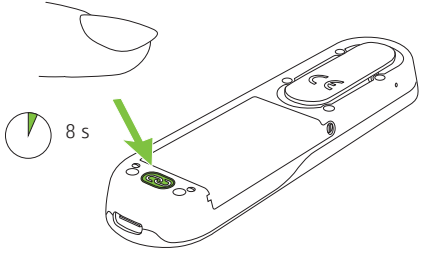
Device not compatible



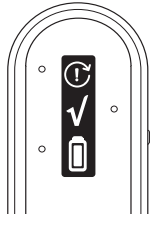
No device found, go closer

ⓘ Connecting another microphone is only required once. The other microphone will remain connected with your Roger On even after the microphones have been restarted.

12.3 Disconnecting Roger devices

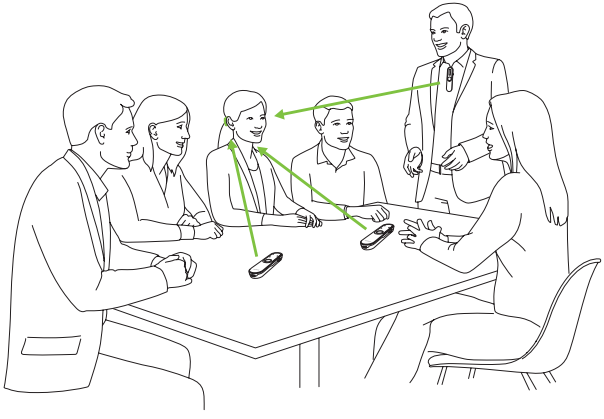


To disconnect your Roger On from any connected receivers or other Roger microphones, hold the 'Connect' button for 8 seconds until you see this display information:



13. Using in a large group

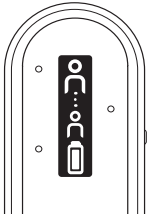
Multiple Roger On Sphere can be combined in a MultiTalker Network. Please see chapter 12.2 on how to connect another microphone.



Using multiple microphones helps you to hear a bigger group or multiple distant talkers.

13.1 Using multiple microphones

When Roger On is used with other microphones, you can use it on the table or worn by a talker. The pointing mode is not supported in MultiTalker Network mode.
When you want to use only one Roger On (e.g. during lunch), then take a Roger On and press and hold the center button for two seconds. This will mute the other microphones. Press and hold the center button again to re-establish the MultiTalker Network.



ⓘ You can control multiple Roger On from the myRogerMic app.

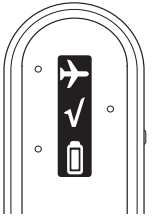
Roger On is connected to at least one other Roger microphone.

14. Reset

If your Roger On stops responding to commands you can reset it by pressing the center and connect buttons together for 10 seconds.

15. Shipping mode

In case you need to return the Roger On for repair it is recommended to put the device in shipping mode. To do that, press and hold the connect button and switch the device off. Shipping mode is confirmed by the following indication in the display:



16. Care and maintenance

Diligent and routine care of your Roger microphone and accessories contribute to outstanding performance and a long service life. To ensure a long service life, Sonova Communications AG provides a minimum of a five year service period after phase out of the respective Roger microphone.

ⓘ Always make sure that the Roger microphone, docking station and charger cables are dry and clean before use.

General information
Your Roger On is protected against splashes of water and dust. After exposure to water, sweat or dust, you must clean and dry your Roger On.

Recharge the device at least every three months to help preserve performance throughout its lifetime.
Avoid prolonged exposure to high temperatures, as heat or humidity can permanently reduce battery lifetime.

Cleaning instructions
Clean the surfaces with a lint-free cloth. Never use cleaning agents such as household detergents, soap, etc. for cleaning the microphone. It is not recommended to rinse with water. If you need to clean your Roger microphone intensively, ask your hearing care professional for advice.

For the docking station, make sure that the charging slot and ports are clean. Remove dust or dirt from the charging slot. Never use household detergents, soap, etc. for cleaning the docking station.

Battery replacement notice

This product contains a user-replaceable lithium-ion battery. You may consider replacing the battery if you notice any of the following:

- Reduced runtime: The device no longer holds charge as long as it used to.
- Longer charging times: Charging takes significantly longer than usual.
- Excessive heat: The battery becomes unusually warm during use or charging.
- Battery warning messages: The device displays battery health or replacement alerts.

To ensure safe and proper replacement:

- Please contact your hearing care professional or authorized Phonak distributor to obtain a compatible replacement battery.
- The replacement battery will be provided together with detailed instructions on how to safely perform the replacement.
- Only use batteries and instructions supplied by Phonak.

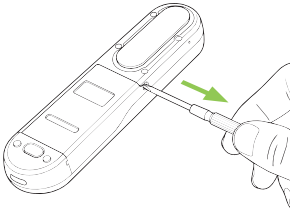
⚠ Using incompatible batteries or replacing the battery incorrectly may result in fire, explosion, or injury.

Under EU regulations, it is mandatory to recycle batteries to ensure they are disposed of safely and in an environmentally responsible manner. As a consumer, you are legally required to return these batteries to local authorized recycling centres. Batteries can either be taken directly to recycling facilities or you can check with your hearing care professional to see if they provide recycling options. By following these guidelines, you not only help protect the environment but also comply with EU laws designed to mitigate the negative effects of battery waste.

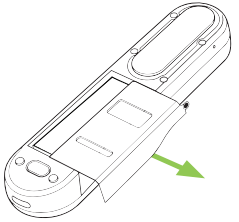
Replacing the battery.

⚠ Do not plug the USB charging cable while replacing the battery.

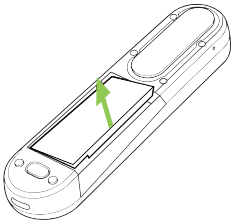
1. Unscrew the screw on the side with a flat screwdriver.



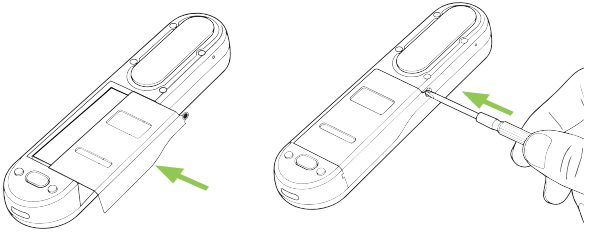
2. Slide the battery compartment to the side.



3. Replace the battery with your fingers. Do not use sharp or metallic objects to remove the battery.



4. Slide in the battery cover and fix it with the screw.



17. Troubleshooting

Problem	Causes	Solutions
I cannot switch my Roger microphone on.	The battery is empty.	Charge your Roger microphone for at least two hours.
I cannot hear sound from my Roger microphone.	Your Roger microphone is muted.	Unmute your Roger microphone by pressing the center button for 2 seconds.
	Your Roger microphone is locked.	Switch to automatic microphone mode or ensure you lock the microphone in the appropriate mode.
	Your Roger receivers are not connected to your Roger microphone.	Hold your Roger microphone close to each Roger receiver or Roger compatible hearing aid and press the 'Connect' button.
	Your Roger receiver is not working.	Make sure you have attached the Roger receiver to your hearing aid and that it is powered on.
	Your hearing aids are not set to the correct program.	Check that your hearing aids are set to the correct program (Roger/ FM/DAI/EXT).
I can hear the talker but I cannot understand what he/ she says	The microphone is too far from the talker.	Move your Roger microphone closer to the talker's mouth.
	The microphone openings are covered by fingers.	Hold the microphone in a way that the microphone openings are not covered.
	The microphone openings are covered by dirt.	Clean the microphone openings.
	The Roger microphone mode is locked.	Switch to automatic microphone mode or ensure you lock the microphone in the appropriate mode.

Problem	Causes	Solutions
I keep losing the audio signal.	Distance between you and your Roger microphone is too far.	Move closer to your Roger microphone.
	There are obstacles between you and your Roger microphone.	Try to be in line of sight to your Roger microphone or go closer to your Roger microphone.
I hear too much noise.	Noise is picked up by your Roger microphone.	Switch to pointing mode and direct your Roger microphone in the direction of the talker.
I do not like to hear my own voice over my Roger microphone.	Your voice is picked up by your Roger microphone.	Place the Roger On with the USB port pointing at you, then open the myRogerMic app and tap on the lower beam until it is a tiny line. This will attenuate your own voice.
The volume of my multimedia device is too low.	Incorrect volume settings.	Increase volume on the Roger microphone's docking station or on your audio source.
I cannot hear my multimedia device	The audio source is muted.	Unmute the audio source.
	Your Roger microphone is switched off.	Switch on your Roger microphone.
	The audio cable is not plugged correctly.	Plug the audio cable correctly.
My Roger microphone has stopped working and does not react to any button presses.	Software issue.	Reset your Roger microphone by simultaneously pressing the Function button and the Connect button for 10 seconds. Contact your HCP to check if a software update is available.
During an online call, the person on the other side cannot hear me.	The Roger microphone is not correctly placed. You have muted your microphone in the PC application.	For best voice pickup during an online call, clip the Roger microphone on your shirt. Alternatively, place the Roger microphone flat on the table or ensure it is pointing in your direction. Unmute your microphone in the PC application

18. Compliance information

Europe:

Declaration of Conformity

Hereby Sonova Communications AG declares that this product is in compliance with the Radio Equipment Directive 2014/53/EU. The full text of the EU Declaration of Conformity can be obtained from the manufacturer or the local Phonak representative or at www.phonak.com

Operation frequency: 2400 - 2483.5 MHz
Power level: < 100 mW

Australia/New Zealand:



R-NZ

Indicates a device's compliance with applicable Radio Spectrum Management's (RSM) and Australian Communications and Media Authority (ACMA) regulatory arrangements for the legal sale in New Zealand and Australia.
The compliance label R-NZ is for radio products supplied in the New Zealand market under conformity level A1.

FCC ID: KWCTX45
IC: 2262A-TX45

Notice 1:



This device complies with Part 15 of the FCC Rules and with Industry Canada's license exempt RSS standard(s).
Operation is subject to the following two conditions:
1) this device may not cause interference, and
2) this device must accept any interference, including interference that may cause undesired operation of the device.

Notice 2:

Changes or modifications made to this device not expressly approved by Sonova Communications AG may void the FCC authorization to operate this device.

Notice 3:

The device has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules and ICES-003 of Industry Canada. These limits are designed to provide reasonable protection against harmful interference in a residential installation. The device generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If the device does cause harmful interference to radio or television reception, which can be determined by turning the device off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the device and receiver.
- Connect the device into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Notice 4:

FCC / Industry Canada RF Radiation Exposure Statement
This device complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Notice 5:

Japanese Radio Law Compliance. Business Law Compliance. This device is granted pursuant to the Japanese Radio Law (電波法). This device should not be modified (otherwise the granted designation number will become invalid).

19. Information and explanation of symbols

CE	The CE symbol is confirmation by Sonova Communications AG that this product is in compliance with the Radio Equipment Directive 2014/53/EU.
	Indicates the device manufacturer.
	Indicates the date of manufactured.
	Important information for handling and product safety.
	This symbol indicates that it is important for the user to pay attention to the relevant warning notices in this user guide.
EU REP	Indicates the Authorized representative in the European Union. The EU REP is also the importer to the European Union.

	This symbol indicates that it is important for the user to read and take into account the relevant information in these user guides.
Operating conditions	0° to +45° Celcius (+32°to +113° Fahrenheit) Relative humidity of <90% (non-condensing)
	Temperature transport and storage: - Up to 1 week exposure: -20°C to +60°C (-4°F to 140°F) - Up to 3 months exposure: -20°C to +45°C (-4°F to 113°F) - Up to 12 months exposure: -20°C to +25°C (-4°F to 77°F) Not adhering to these specifications can lead to faster-than-normal battery capacity degradation.
	Regulatory compliance mark (RCM). Indicates a device's compliance with electrical safety legislation applicable to electrical and electronic equipment in Australia and New Zealand.

SN	Indicates the manufacturer's serial number so that a specific device can be identified.
	Keep dry.
	Humidity during transportation and storage: <90% (non-condensing). Humidity operation: <90% (non-condensing).
	Atmospheric pressure: 500 hPa to 1060 hPa.
	Packaging and user guide can be recycled.
Dolby Audio	Dolby, Dolby Audio and the double-D symbol are trademarks of Dolby Laboratories.

	This symbol on the product or its packaging means that it should not be disposed of with your other household waste. It is your responsibility to dispose of your waste equipment separately from the municipal waste stream. The correct disposal of your old appliance will help prevent potential negative consequences for the environment and human health. Please contact the local recycling facility for removal of the battery.

Symbols applicable to the European power supply only

	Power supply with double isolation.
	Device designed for indoor use only.

20. Important safety information

Please read the information on the following pages before using your device.

20.1 Hazard warnings

⚠ This device is not for children below 36 months. It contains small parts that can cause choking, if swallowed by children. Keep out of reach of children and mentally challenged people or pets. If swallowed, consult a physician or hospital immediately.

⚠ The device may generate magnetic fields. If any influence of the Roger On on the Implantable Device (e.g. pacemakers, defibrillators, etc.) is experienced, stop using the Roger On and contact your doctor and /or the manufacturer of the Implantable device for advice.

⚠ Using this device may reduce background noises. Please be aware that warning signals or noises, e.g. cars, are partially or entirely suppressed.

⚠ Do not use your device in areas where electronic equipment is prohibited.

⚠ Changes or modifications to any of the devices that were not explicitly approved by Sonova Communications AG are not permitted. Such changes may damage your ear or the devices.

⚠ Do not use the device in explosive areas (mines or industrial areas with danger of explosions, oxygenrich environments or areas where flammable anesthetics are handled).

⚠ The system operates between 2.4 GHz and 2.48 GHz frequency range. When flying please check if flight operator requires devices to be off.

⚠ Only authorized personnel are allowed to open the product and its accessories due to possible electrical hazard.

⚠ Protect the device from excessive moisture (bathing or swimming areas) and heat sources (radiator). Protect the device from excessive shock and vibration.

⚠ Always make sure that the device and docking station are dry and clean.

⚠ If the device has been dropped or damaged, if it overheats, has a damaged cord or plug, or has been dropped into liquid, stop using your device and contact authorized service centre.

⚠ Clean the device using a damp cloth. Never use household cleaning products (washing powder, soap, etc.) or alcohol to clean them. never use a microwave or other heating devices to dry the device.

⚠ Don't expose your device to temperatures outside the operation conditions indicated in the User Guide (see chapter Specifications). They contain lithium-ion batteries, which might swell, leak or explode upon exposure to temperatures outside those conditions.

⚠ If you have any questions or concerns, seek professional guidance at your hearing care professional before using the device.

⚠ Charge the battery only when inserted into the device. Charging the battery otherwise might result in overheating of the battery.

⚠ This device uses a lithium battery. These batteries are hazardous and can cause severe or fatal injuries in 2 hours or less if they are swallowed or placed inside any part of the body, whether the battery is used or new! Keep out of the reach of children, individuals with cognitive impairment, or pets. If you suspect that a battery was swallowed or placed inside any part of the body, immediately consult your physician without any delay!

⚠ The device contains a Lithium-Ion rechargeable battery that might swell and deform the housing of the device. If you notice any swelling or deformation in the device, stop using it immediately and do not attempt to replace the swollen battery by yourself. Swollen batteries can be a serious safety hazard, posing risks such as leakage, overheating, or even explosion.

⚠ Do not place these rechargeable devices in your checked-in luggage when traveling by plane as they contain lithium-ion batteries. The devices should be placed in your carry-on/hand luggage.

⚠ Do not attempt to remove, replace, charge, puncture or modify the swollen battery. Do not ignore signs of battery damage. Using the device with a damaged battery can affect its performance and permanently damage the device. Avoid handling the device with bare hands if it shows signs of damage or leakage, and do not open the battery compartment if leakage occurred. Avoid direct contact with the leaked electrolyte. If contact occurs, rinse with water and seek medical attention if needed.

⚠ Ship the rechargeable devices according to local regulations as the devices contain lithium-ion batteries. For shipping, they are classified as dangerous goods. If in doubt, ask the courier responsible for shipping how to ship the devices properly.

⚠ To supply power to the device, use only IEC 60950-1*, IEC 62368-1 or IEC60601-1 certified charging equipment (e.g. power supply).

* This standard may not be valid anymore in your country, please refer to IEC 62368-1

⚠ Keep your device at least 15 cm (6 inches) away from the active implant. If you experience any interference do not use your device and contact the manufacturer of the active implant. Please, note that the interference can also be caused by powerlines, electrostatic discharge, airport metal detectors etc.

⚠ To replace the battery please follow the instructions provided in the user guide (chapter Care and maintenance).

⚠ Cables and cords wrapped around the neck may cause strangulation. Do not leave the device and its components unattended with children, individuals with cognitive impairment or pets.

⚠ Strangulation hazard when using the lanyard. When operating machinery, ensure that no parts of your device can get caught in the machine.

⚠ Always keep the USB socket of the device and the USB plug of the cable clean and dry. Foreign particles or moisture in the USB connection can lead to an electrical fault, which can heat up the USB connection and, in the worst case, cause it to melt.
Use the provided cable to supply power to the device. If you notice the battery icon on the device went off during charging, check the USB connection for proper conditions.

20.2 Product safety information

ⓘ Do not use excessive force when connecting your device to its different cables.

ⓘ X-ray radiation, CT or MRI scans may destroy or adversely affect the correct functioning of the device.

ⓘ Protect the device connectors, plugs, power supply from dirt and debris. Never immerse them in water.

ⓘ The device is protected against splashes of water but it is not waterproof.

ⓘ Store the device in a dry place if you are not using it for a long period of time.

ⓘ Portable RF communications equipment (including peripherals such as antenna cables and external antennas) should be used no closer than 30 cm (12 inches) to any part of the device or docking station, including cables specified by the manufacturer. Otherwise, degradation of the performance of this equipment could result.

ⓘ Don't charge your device at temperatures outside the operating conditions indicated in the User Guide (see chapter Information and explanation of symbols). Otherwise the charging reliability cannot be guaranteed.

ⓘ Never wash the microphone inputs. Doing so could cause it to lose its special acoustic features.

ⓘ Do not place the charging accessories close to an inductive cooking surface. Conductive structures inside the charging accessories could absorb inductive energy resulting in thermal destruction.

ⓘ When storing the replaceable battery outside the device, don't expose it to conditions other than indicated in the User Guide (see chapter Information and explanation of symbols) for storage and transportation. This prevents the properties of the battery from deteriorating.

ⓘ If the device is not used for a long time, please charge the battery to approximately 50%, remove the battery from the device and keep it at conditions as indicated in the User Guide (see chapter Information and explanation of symbols) for storage and transportation. This mitigates the risk that the battery is deep-discharged by the device. For safety reasons, a deep-discharged battery cannot be re-charged and has to be replaced.

20.3 Other important information

ⓘ Protect your eyes of the optical light from the optical TV cable when plugged into the device or TV.

ⓘ High-powered electronic equipment, larger electronic installations and metallic structures may impair and significantly reduce the operating range.

ⓘ Dispose of the device or replaced battery at waste disposal sites intended for electronic waste or give your device/battery to your hearing care professional for disposal.

ⓘ To maintain the integrity of your Roger network, use the NewNet function whenever network membership changes or if there is any concern that an unintended device may have joined the network. After creating a new network, reconnect your hearing aid(s) to the microphone.

21. Service and warranty

20.1 Local warranty
Please ask the hearing care professional, where you purchased your devices, about the terms of the local warranty.

20.2 International warranty
Phonak offers a one year limited international warranty, valid as of the date of purchase. This limited warranty covers manufacturing and material defects. The warranty is valid only if proof of purchase is shown.

The international warranty does not affect any legal rights that you might have under the local warranty or the applicable national legislation governing sale of consumer goods.

20.3 Warranty limitation
This warranty does not cover damage from improper handling or care, exposure to chemicals, immersion in water or undue stress. Damage caused by third parties or non-authorized service centers renders the warranty null and void. This warranty does not cover any services performed by a hearing care professional in his/her office.

Serial number: _____

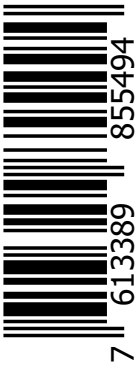
Date of purchase: _____

Authorized hearing care professional (stamp/signature):

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