

PHONAK
life is on



Phonak Government Services.

Product Guide – May 2026



Phonak
Government Services



Government Services contact information

Phone:

888-561-7555

Phone Queue Options:

Customer Service – option 1

Fitting / Dispensing – option 2

Fax:

630-836-9770

Website:

phonak.com/governmentservices

Address:

750 North Commons Drive

Suite 200

Aurora, IL 60504

Consumer Hotline:

866-230-0110

Bluetooth® Setup and Support:

phonak.com/support

Featuring:

Infinio Ultra, Naída L-M and EasyGuard™



Infinio Ultra R



Infinio Ultra Sphere



Naída L-M



EasyGuard
Open Dome



EasyGuard
Vented Dome



EasyGuard
Power Dome

Phonak product offering


Group 1, Category 1 Custom Digital Hearing Aids

Style	ROES Code
Full Shell	Phonak Virto P90 FS
Half Shell	Phonak Virto P90 HS
Canal	Phonak Virto P90 CA
CIC	Phonak Virto I90 CIC
	Phonak Virto I90Titanium IIC

Group 1, Category 2 Custom Digital Hearing Aids, R

Style	ROES Code
Full Shell	Phonak Virto I90 R FS
Half Shell	Phonak Virto I90 R HS
Canal	Phonak Virto I90 R CA

Group 2, Category 1 BTE Digital Hearing Aids

Style	ROES Code
Phonak Naída L90-M BTE	
Phonak Naída L90-UP BTE	
Phonak Naída L90-SP BTE	


Group 2, Category 2 BTE Digital Hearing Aids, R

Style	ROES Code
Phonak Naída L90-PR BTE	


Group 3, Category 1 RIC Digital Hearing Aids, Non-R

Style	ROES Code
Phonak Audéo L90-312 RIC	

Group 3, Category 2 RIC Digital Hearing Aids, R

Style	ROES Code
Phonak Audéo I90-R RIC	
Phonak Audéo L90-RT RIC	

Group 3, Category 3 RIC Multiple Processors

Style	ROES Code
Phonak Audéo I90-RSphere RIC	

Group 4, Category 1 Wireless Systems

Style	ROES Code
	TV Connector 2.0
	Phonak PartnerMic

Group 4, Category 2 Wireless FM Systems

Style	ROES Code
	Roger On V3

Group 5 Earmolds

Style	ROES Code
	Phonak SlimTip 6.0
	Phonak CShll 6.0
	Phonak Cros Tip 6.0
	Phonak MAV TITNM SlimTip 6.0
	Phonak CROS Tip 4.0
	Phonak MAV TITNM SlimTip 4.0
	Phonak Slim Tip 4.0
	Phonak cShll 4.0
	Phonak Standard Full Shll
	Phonak Carved Full Shll
	Phonak Carved Half Shll
	Phonak Skeleton

Group 5 Earmolds (continued)

Style	ROES Code
	Phonak Helix Lock
	Phonak Semi-Skeleton
	Phonak Canal
	Phonak Canal Lock
	Phonak CROS
	Phonak Slim Tip 3.0
	Phonak cShII 3.0
	Phonak CROS Tip 3.0

* For STK chargers, refer to the common part numbers at the end of this guide

Group 6 Simple Wireless Remote Controls

Style	ROES Code
	Phonak RemoteControl

Group 9 Hearing Aid Chargers

Style	ROES Code
	Charger Virto I
	Charger Go RIC I
	Charger Go RICSphere I
	Charger Case Ease
	Combi BTE Charger V2
	Charger Case Go
	Combi RIC Charger V2
	Phonak Slim Charger

Group 7, Category 2

Wireless CROS Transmitter, Rechargeable

Style	ROES Code
	Phonak CROS I-R BTE 
	Phonak CROS L-R BTE

Group 8, Category 1

CI Compatible Devices, Hearing Aids

Style	ROES Code
	Phonak Naida Link M

Charger compatibility guide

Phonak Charger
Virto Infinio



075-0075-11

Phonak ChargerGo
RIC Sphere Infinio



075-0057-11

Phonak ChargerGo
RIC Infinio



075-0055-11

Phonak
Charger Ease



075-0080-11

Phonak Charger
Case Go™



075-3017-11

Phonak Charger Case
Combi 2



075-0063-11

Phonak Charger
Combi BTE 2



075-0065-11

Phonak Virto™ I-R

•

Phonak Audéo™ I-R Sphere

•

Phonak Audéo I-R

•

Phonak CROS I-R

•

Phonak Audéo L-R/RT

•

Phonak Audéo L-R Life

•

Phonak Audéo L-R Fit

•

Phonak CROS L-R

•

Phonak Naída™ L-PR

•

Phonak Audéo P-R/RT

•

Phonak Audéo P-R Life

•

Phonak Audéo P-R Fit

•

Phonak CROS P-R

•

Phonak Naída P-PR

•

Phonak Audéo M-R/RT

•

Phonak Bolero M-PR

•

● 071-0003 Power Pack compatible

Experience Infinio

90 Premium

AutoSense OS™

Speech in loud noise*

Music

Speech in car

Comfort in noise

Speech in noise

Calm situation

Streaming speech*

Streaming music*

SmartSpeech Technology

SpeechSensor

Speech Enhancer

StereoZoom 2.0*

Dynamic Noise Cancellation*

Motion Sensor Hearing*

ActiveVent Receiver**

Roger Technology

Speech in loud noise* (manual)

Speech in 360** (manual)

Tap Control*

SoundRelax

DuoPhone*

Real Ear Sound

UltraZoom*

WindBlock

SoundRecover2

WhistleBlock

Tinnitus Balance

T-coil***

20 channels

* Infinio rechargeable hearing aids only

** Requires ActiveVent Receiver with Infinio rechargeable RIC hearing aids

*** Only in non-wireless Virto Infinio models

Infinio Ultra – The very best for you.



Clear: Any voice. Any direction. Always clear.



Adaptive: The best sound for you. No matter the situation. Anytime. Anywhere.



Connected: Always universal. Connectivity that works – no matter the device, no matter the moment.



Easy: Easier maintenance for everyone. Phonak does the work, so you don't have to.

Infinio Ultra Sphere

Infinio Ultra R





Phonak RIC

Phonak RIC products

Phonak Audéo™ I90



Audéo
I90-R

Audéo
I90-R Sphere

Infinio Ultra

Infinio Ultra

Phonak Audéo™ L90



Audéo
L90-312

Audéo
L90-RT

Experience Infinio



Introducing
Phonak Audéo Sphere™ Infinio

I90-R Sphere

Spheric Speech Clarity 2.0 (full strength)

Instant speech separation from noise all around – with an unprecedented 10dB SNR improvement*¹

* At 0 degrees with maximum feature strength compared to omni

¹ Raufer, S., Kohlhauer, P., Jehle, F., Kühnel, V., Preuss, M., Hobi, S. (2024). Spheric Speech Clarity proven to outperform three key competitors for clear speech in noise. Phonak Field Study News retrieved from www.phonak.com/evidence

Infinio Ultra – The very best for you.



Clear: Any voice. Any direction. Always clear.



Adaptive: The best sound for you. No matter the situation. Anytime. Anywhere.



Connected: Always universal. Connectivity that works – no matter the device, no matter the moment.



Easy: Easier maintenance for everyone. Phonak does the work, so you don't have to.

Infinio Ultra Sphere
Infinio Ultra R



Phonak Audéo I product description



Audéo I-R



Audéo I-R Sphere

		Audéo I-R	Audéo I-R Sphere
		built-in rechargeable	built-in rechargeable
Multi-function button		•	•
Bluetooth®		•	•
Hydrophobic coating		•	•
IP rating		IP68 ¹	IP68 ¹
Dimensions	L x W x D	28.8 x 12.4 x 8.7 mm (1.13 x 0.49 x 0.34")	31.9 x 14.0 x 9.5 mm (1.26 x 0.55 x 0.37")
	Weight	2.4 g (0.08 oz)	3.0 g (0.11 oz)
Charging times ²	0% to 100%	3 h	3.5 h
	0% to 70%	2 h	2 h
	0% to 40%	1 h	1 h
	30 min. fitting	15 min.	15 min.

1 IP68 indicates that the hearing aid is water and dust resistant. It survived continuous immersion in 1 meter of fresh water for 60 minutes and 8 hours in a dust chamber as per the IEC60529 standard.

2 Actual charging time depends on the remaining battery life.



Phonak Audéo 1 acoustic coupling

Length	S Receiver	M Receiver	MAV Receiver	P Receiver	UP Receiver
Available in five different lengths (00, 0, 1, 2, 3), left and right	•	•	• ¹	•	• ¹
Dome					
Cap dome	•	•		•	
EasyGuard Open* Available in three sizes (S, M, L)	•	•		•	
EasyGuard Vented* Available in three sizes (S, M, L)	•	•		•	
EasyGuard Power* Available in five sizes (S, S/M, M, M/L, L)	•	•		•	
SlimTip					
Acrylic	•	•		•	
Silicone	•	•		•	
Titanium AV			• ¹		
Universal AV Available in four shapes (A, B, C, D)			• ¹		
cShell					
Acrylic	• ¹	• ¹		• ¹	• ¹
Titanium	• ¹	• ¹		• ¹	• ¹

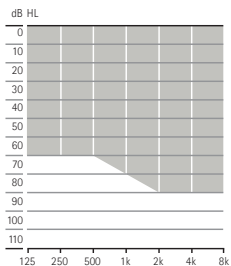
Infinio uses SDS 6.0 and Domes 4.0

¹ Length option 00 not available

* Also available in standard (previous generation) domes in three sizes (S, M, L)

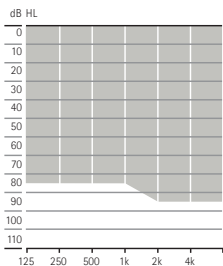
Phonak Audéo I fitting range

S Receiver
47/112



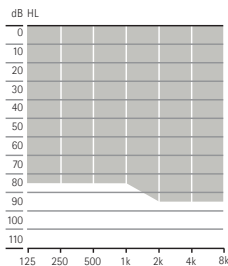
Mild to moderately-severe hearing loss.

M Receiver
51/114



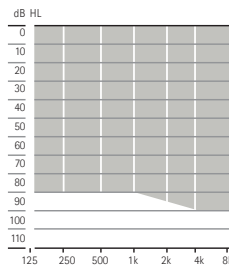
Mild to severe hearing loss.

MAV Receiver
50/119



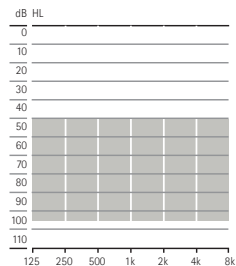
Mild to severe hearing loss.

P Receiver
59/122



Mild to severe hearing loss.

UP Receiver
71/132



Moderate to profound hearing loss.

Phonak Audéo 1 wireless communication portfolio

	Audéo I-R	Audéo I-R Sphere
Wireless accessory		
TV Connector 2.0	•	•
Phonak PartnerMic	•	•
Phonak RemoteControl	•	•
Roger		
Roger On V3	•	•
Apps		
myPhonak	•	•



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Download myPhonak Junior app from the App Store® or Google Play™



Phonak Audéo 1 housing colors



H0
Beige



P1
Sand Beige



P3
Sandalwood



P4
Chestnut



P5
Champagne



P6
Silver Gray



P7
Graphite Gray



P8
Velvet Black



Phonak Audéo L product description



Audéo L-312



Audéo L-RT

		Audéo L-312	Audéo L-RT
		312	built-in rechargeable
Multi-function button		•	•
Telecoil			•
Bluetooth®		•	•
Hydrophobic coating		•	•
IP rating		IP68 ¹	IP68 ¹
Dimensions	L x W x D	26.8 x 11.2 x 7.1 mm (1.05 x 0.44 x 0.28")	30.3 x 12.6 x 8.1 mm (1.19 x 0.5 x 0.32")
	Weight	1.1 g (0.04 oz)	6g (0.09 oz)
Charging times ²	0% to 100%		3 h
	0% to 80%		1.5 h
	30 min. fitting		15 min.

¹ IP68 indicates that the hearing aid is water and dust resistant. It survived continuous immersion in 1 meter of fresh water for 60 minutes and 8 hours in a dust chamber as per the IEC60529 standard.

² Actual charging time depends on the remaining battery life, but it will not exceed 3 hours.

Phonak Audéo L acoustic coupling

Length	S Receiver	M Receiver	MAV Receiver	P Receiver	UP Receiver
Available in four different lengths (0, 1, 2, 3), left and right	•	•	•	•	•
Dome					
Cap dome	•	•		•	
EasyGuard Open* Available in three sizes (S, M, L)	•	•		•	
EasyGuard Vented* Available in three sizes (S, M, L)	•	•		•	
EasyGuard Power* Available in five sizes (S, S/M, M, M/L, L)	•	•		•	
SlimTip*					
Acrylic	•	•		•	
RIC SecureFit (Silicone)	•	•		•	
Titanium AV			•		
Universal AV Available in four shapes (A, B, C, D)			•		
cShell					
Acrylic	•	•		•	•
Titanium	•	•		•	•

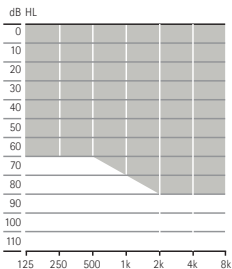
Lumity uses SDS 5.0 and Domes 4.0

* Available with extra canal length option

* Also available in standard (previous generation) domes in three sizes (S, M, L)

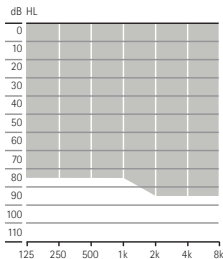
Phonak Audéo L fitting range

S Receiver
47/111



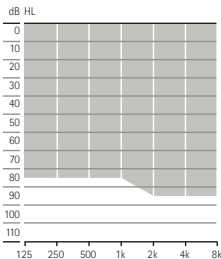
Mild to moderately-severe hearing loss.

M Receiver
51/114



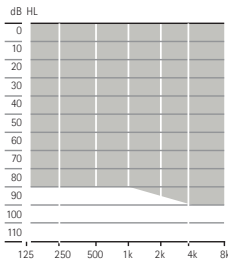
Mild to severe hearing loss.

MAV Receiver
50/119



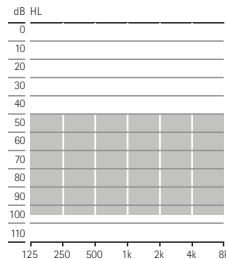
Mild to severe hearing loss.

P Receiver
59/122



Mild to severe hearing loss.

UP Receiver
71/132



Moderate to profound hearing loss.

Phonak Audéo L wireless communication portfolio

	Audéo L-312	Audéo L-RT
Wireless accessory		
TV Connector 2.0	•	•
Phonak PartnerMic	•	•
Phonak RemoteControl	•	•
Roger		
Roger On V3	•	•
Apps		
myPhonak	•	•
myPhonak Junior	•	•



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Download myPhonak Junior app from the App Store® or Google Play™

Phonak Audéo L housing colors

Audéo L-312/RT



P1
Sand Beige



H0
Beige



P4
Chestnut



P5
Champagne



P6
Silver Gray



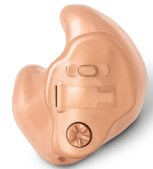
P7
Graphite Gray



P8
Velvet Black



Infinio Ultra



Phonak Custom

Phonak Virto™ R Infinio: AI-powered precision for truly customized hearing

- **Virto R Infinio** gives you the sound quality and speech understanding you love from the Infinio platform in the first rechargeable custom solution from Phonak
- **AutoSense OS™ 7.0** harnesses the power of artificial intelligence to accurately identify and adjust to your patient's listening situation – now trained with 18x more sound environments
- **RightFit™** customization assures a comfortable fit that is as-small-as-possible and optimized for every ear



Extraordinary sound, custom precision



Exceptional sound quality and speech understanding

APD 3.0 delivers instant comfort and instant love with 93% patient satisfaction from the first fit versus a competitor solution¹



Simple, intuitive use

Proprietary snap and charge system makes charging simple and secure



Up to 30 hours of battery life*



Market-leading universal connectivity

Ultra-responsive ERA chip provides hands-free calls and streaming, now with one-step pairing to smartphones and tablets

Compatible with:



Roger™



myPhonak

¹ Stewart, E., Adler, M., Seitz-Paquette, K. (2024). "Adaptive Phonak Digital (APD) 3.0 is the preferred first fit compared to a leading competitor device." Phonak Field Study News retrieved from www.phonak.com/evidence

* Without streaming

RightFit™ Customization for Virto R Infinio: Easy ordering, small size, precision fit

The proven benefits of RightFit include:

Up to
15% Smaller custom
hearing aids*

20% Estimated reduction
in remake rate*



Virto R Infinio without RightFit



Virto R Infinio with RightFit**

* Compared to custom hearing aids without RightFit Customization

**The image displayed represents a potential outcome of RightFit customization. Individual differences in anatomy or opting out of the RightFit defaults may result in a different size and fit.

RightFit prioritizes an optimal first-fit experience with a simple ordering process



Precision fit

Built as-small-as-possible, uniquely tailored to the anatomy and acoustics of your patient's ear



Optimized sound quality

Built and programmed to the acoustics of your patient's ear and hearing, enabled by Biometric Calibration



The RightFit, everytime

Personalized comfort and sound quality so your patients can live a life without limitations

See the RightFit difference for yourself — order Virto R Infinio today!

Phonak Virto™ products

Phonak Virto™ I90



Virto I90-R*
available as CA, HS, FS



Virto I90Titanium IIC



Virto I90 CIC



Phonak Virto™ P90



Virto P90 CA*



Virto P90 HS*



Virto P90 FS*

*Wireless models

Phonak Virto I product description

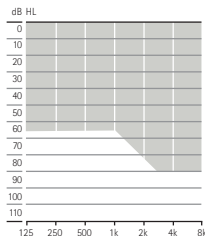
	Virto I Titanium	Virto I CIC	Virto I-R CA	Virto I-R HS	Virto I-R FS
Power level					
M	•	•	•	•	•
P	•	•	•	•	•
SP	•	•	•	•	•
UP			•	•	•
Hardware configuration / options / technology					
Battery size	10	10	Built-in rechargeable	Built-in rechargeable	Built-in rechargeable
Charging times	0% to 100%		3h	3h	3h
	0% to 80%		1.5h	1.5h	1.5h
	30 min. fitting		15 min.	15 min.	15 min.
Push button (Program / Volume)	Optional	Optional	•	•	•
MiniControl (for program or volume change)	•	•			
Volume control (wheel)		Optional			
Microphone technology	Omni	Omni	Directional	Directional	Directional
IP rating	IP68 ¹	IP68 ¹	IP68 ¹	IP68 ¹	IP68 ¹
Bluetooth®			•	•	•
Telecoil	Optional	Optional			
EasyPhone (for acoustic phone)	Optional	•			

¹ IP68 indicates that the hearing aid is water and dust resistant. It survived continuous immersion in 1 meter of fresh water for 60 minutes and 8 hours in a dust chamber as per the IEC60529 standard.

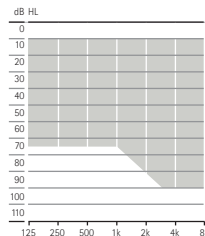
Phonak Virto 1 fitting range

		M	P	SP
Maximum Power Output (dB SPL)	2 cc coupler	109	115	119
Maximum gain (dB)	2 cc coupler	40	50	60
Frequency range (Hz)	2 cc coupler	<100 - 7000	<100 - 6700	<100 - 7000
Working current (mA)		1.1	1.2	1.1

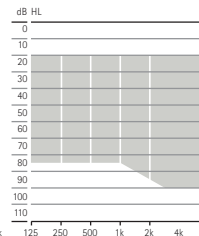
Fitting range



For mild to moderate hearing loss, all audiometric configurations



For mild to moderately-severe hearing loss, all audiometric configurations



For moderate to severe hearing loss all audiometric configurations

Phonak Virto I wireless communication portfolio

	Virto I-R
Wireless accessory	
TV Connector 2.0	•
Phonak PartnerMic	•
Phonak RemoteControl	•
Roger	
Roger On V3	•
Apps	
myPhonak	•



Download myPhonak app from
the App Store® or Google Play™

Phonak Virto 1 colors

Faceplate colors



06
Black



28*
Brown



22
Cocoa



14*
Tan



26
Pink

Titanium shell color



U0
Titanium gray

Acrylic shell colors



26
Pink



14
Tan



22
Cocoa



28
Brown



06
Black



R
Red
Transparent



B
Blue
Transparent



21
Transparent

* Virto I90-R and Virto I90 CIC only

Phonak Virto P product description

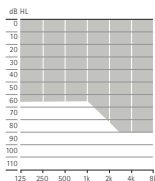
	Virto P CA	Virto P HS	Virto P FS
Power level			
M	•	•	•
P	•	•	•
SP	•	•	•
UP	•	•	•
Hardware configuration / options / technology			
Battery size	312	312	312
Push button (Program / Volume)	•	•	•
MiniControl (for program or volume change)			
Volume control (wheel)	•	•	•
Microphone technology	Directional	Directional	Directional
IP rating			
Bluetooth®	•	•	•
Telecoil			
EasyPhone (for acoustic phone)			
Binaural VoiceStream Technology	•	•	•

¹ IP68 indicates that the hearing aid is water and dust resistant. It survived continuous immersion in 1 meter of fresh water for 60 minutes and 8 hours in a dust chamber as per the IEC60529 standard.

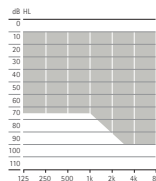
Phonak Virto P fitting range

		M	P	SP	UP (only for 312 wireless)
Power level					
Maximum Power Output (dB SPL)	2 cc coupler	109	115	119	127
Maximum gain (dB)	2 cc coupler	40	50	60	70
Frequency range (Hz)	2 cc coupler	<100 – 7000	<100 – 6700	<100 – 7000	<100 – 5200
Working current (mA)	NW	1.1	1.2	1.1	
	Bluetooth®	2.0	2.0	2.0	2.1

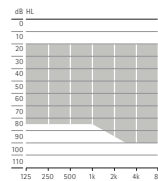
Fitting range



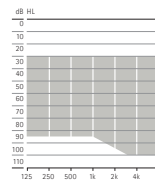
For mild to moderate hearing loss, all audiometric configurations



For mild to moderately-severe hearing loss, all audiometric configurations



For moderate to severe hearing loss, all audiometric configurations



For moderate to profound hearing loss, all audiometric configurations

Phonak Virto P wireless communication portfolio

	Virto P CA	Virto P HS	Virto P FS
Wireless accessory			
TV Connector 2.0	•	•	•
Phonak PartnerMic	•	•	•
Phonak RemoteControl	•	•	•
Roger			
Roger On V3	•	•	•
Apps			
myPhonak	•	•	•



Download myPhonak app from
the App Store® or Google Play™

Phonak Virto P colors

Faceplate colors

Titanium only:
Shell color Titanium Gray and faceplate colors



26
Pink



14
Tan



22
Cocoa



28
Brown



06
Black



26
Pink



22
Cocoa



06
Black

Acrylic shell colors



26
Pink



14
Tan



22
Cocoa



28
Brown



06
Black



21
Transparent



36
Red Transparent



37
Blue Transparent



Phonak BTE

Phonak BTE products

Phonak Naída™ L90

New



Naída L-M



Naída L-PR



Naída L-SP



Naída L-UP

Phonak Naída Link M



Naída Link M

compatible with
Marvel C1™ by
Advanced Bionics

Phonak Naída L product description



Naída L-M



Naída L-PR



Naída L-SP



Naída L-UP

		Naída L-M	Naída L-PR	Naída L-SP	Naída L-UP
Battery size		312	built-in rechargeable	13	675
Telecoil		•		•	•
Compatibility with CROS L			•		
Bluetooth®		•	•	•	•
Hydrophobic coating		•	•	•	•
IP rating		IP68 ¹	IP68 ¹	IP68 ¹	IP68 ¹
Dimensions	L x W x D	31.3 x 14.1 x 7.3 mm (1.23 x 0.56 x 0.29")	36.7 x 16.4 x 8.5 mm (1.44 x 0.64 x 0.33")	40.0 x 16.9 x 8.5 mm (1.57 x 0.67 x 0.33")	42.6 x 18.8 x 8.6 mm (1.68 x 0.74 x 0.34")
	Weight	2.18 g / 0.077 oz	3.68 g / 0.130 oz	4.40 g / 0.155 oz	4.60 g / 0.162 oz
Charging times ²	0% to 100%		3 h		
	0% to 80%		1.5 h		
	30 min. fitting		10 min.		

1 IP68 indicates that the hearing aid is water and dust resistant. It survived continuous immersion in 1 meter of fresh water for 60 minutes and 8 hours in a dust chamber as per the IEC60529 standard.

2 Actual charging time depends on the remaining battery life, but it will not exceed 3 hours.

Phonak Naída L acoustic coupling



Naída L-M



Naída L-PR



Naída L-SP



Naída L-UP

Sound outlet

Hook Damped (HE11 680) transparent

•

•

•

•

Hook Undamped (HE11), transparent

•

•

•

•

SlimTube HE Available in left and right and five different lengths (00, 0, 1, 2, 3)

•

•

•

•

Ear piece for hook

Earmold

•

•

•

•

Ear piece for SlimTube

Dome Cap dome – one size

•

•

•

•

Open dome – available in three sizes (S, M, L)

•

•

•

•

Vented dome – available in three sizes (S, M, L)

•

•

•

•

Power dome – available in three sizes (S, M, L)

•

•

•

•

SlimTip Acrylic – hollow

•

•

•

•

Silicone – solid

•

•

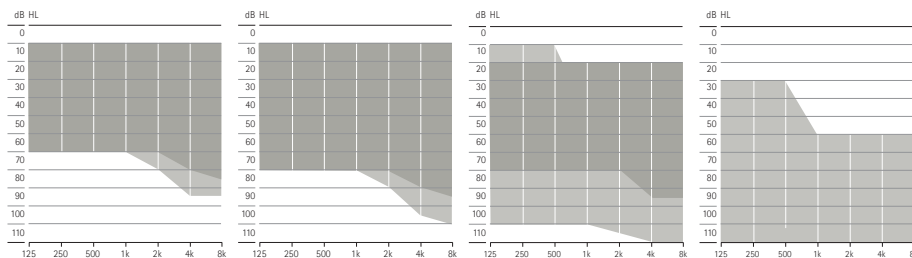
•

•

Phonak Naída L fitting range

	Naída L-M		Naída L-PR		Naída L-SP		Naída L-UP	
	HE11 680	SlimTube 4.0	HE11 680	SlimTube 4.0	HE11	HE11 680	HE11	HE11 680
Max. Power Output (dB SPL) 2 cc coupler	128	122	130	129	139	133	141	134
Max. gain (dB) 2 cc coupler	63	58	68	69	81	75	84	78
Frequency range (Hz)	< 100 - > 7800	< 100 - > 8000	< 100 - > 5700	< 100 - > 7100	< 100 - > 4900	< 100 - > 5700	< 100 - > 4700	< 100 - > 4700

Fitting range



■ SlimTube 4.0
■ HE11 680

Mild to moderate hearing loss, all audiometric configurations.

Mild to moderately-severe hearing loss, all audiometric configurations

Mild to severe hearing loss, all audiometric configurations

Severe to profound hearing loss, all audiometric configurations

Mild to moderate hearing loss, all audiometric configurations.

Phonak Naída L wireless communication portfolio

	Naída L-M	Naída L-PR	Naída L-SP	Naída L-UP
Wireless accessory				
TV Connector 2.0	•	•	•	•
Phonak PartnerMic	•	•	•	•
Phonak RemoteControl	•	•	•	•
Roger				
Roger On V3	•	•	•	•
Apps				
myPhonak	•	•	•	•
myPhonak Junior	•	•	•	•



Download myPhonak app from the App Store® or Google Play™



Download myPhonak Junior app from the App Store® or Google Play™

Phonak Naída L housing colors



HO
Beige



P1
Sand Beige



P3
Sandalwood



P4
Chestnut



P5
Champagne



P6
Silver Gray



P7
Graphite Gray



P8
Velvet Black

Phonak Naída Link M product description



Naída Link M

Battery size	13	
Multi-function button	•	
Telecoil	•	
Bluetooth	•	
Nano coating	•	
IP rating	IP68 ¹	
Dimensions	L x W x D	40.0 x 16.9 x 8.5 (1.57 x 0.67 x 0.33)
	Weight	4.4 g / 0.155 oz

Compatibility

Naída Link M can be used

- as a monaural fitting
- as a binaural fitting with two Naída Link M hearing aids
- as a bimodal fitting with Marvel CI by Advanced Bionics



¹ IP68 indicates that the hearing aid is water and dust resistant. It survived continuous immersion in 1 meter of water for 60 minutes and 8 hours in a dust chamber as per the IEC60529 standard.

Phonak Naída Link M acoustic coupling

Sound outlet

Hook

Damped (HE11 680) or undamped (HE11), transparent

Ear piece for hook

Earmold

Phonak Naída Link M housing colors



P1

Sand Beige



P4

Chestnut



P6

Silver Gray



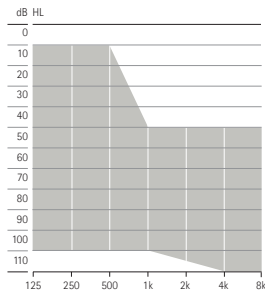
P8

Velvet Black

Phonak Naída Link M fitting range

		HE11	HE11 680
Max. Power Output (dB SPL)	2 cc coupler	139	133
Max. gain (dB)	2 cc coupler	81	75
Frequency range (Hz)		<100 - >5000	<100 - >5000
Working current (mA)		2.1	2.0

Fitting range



Moderate to profound hearing loss, all audiometric configurations

■ HE11 680

Earmolds



Phonak
CROS



Phonak
Skeleton



Phonak
Semi-Skeleton



Phonak
Canal



Phonak
Canal Lock



Phonak
Helix Lock



Phonak
Half Shell



Phonak Full
Shell Carved



Phonak
Standard Full
Shell



Phonak
SlimTip
Hard



Phonak
SlimTip
Soft



Phonak
CROSTip



Accessories

Accessories – Infinio / Lumity / Paradise / Marvel



TV Connector 2.0



Phonak
PartnerMic



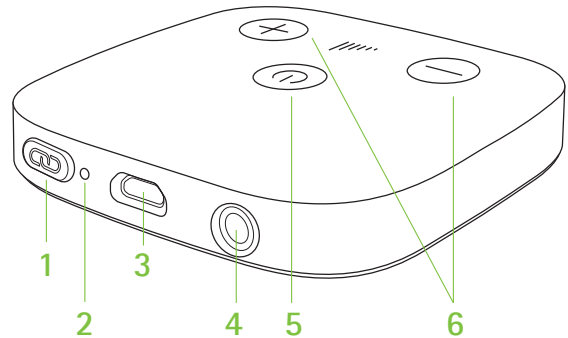
Phonak
RemoteControl



Roger On V3

TV Connector 2.0

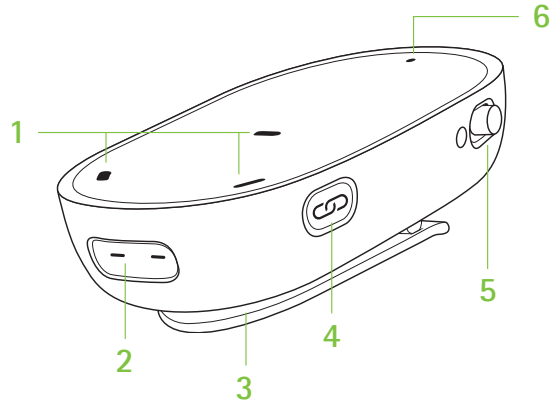
- No body worn streamer required
- Easy plug-and-play setup
- Provides high quality speech and music from any audio source
- Environmental balance adjusts the volume of the streamed signal or surrounding environmental sounds
- Unique advantage of connecting multiple listeners simultaneously to the same audio signal



- 1 Connect button
- 2 Indicator light (LED)
- 3 microUSB power socket
- 4 Audio socket for optical (Toslink) or analog (3.5mm jack) cable
- 5 Power button
- 6 Volume buttons

Phonak PartnerMic

- Improves SNR over short distance and moderate levels of noise
- Easy to use
- Quick pairing
- Always directional once on
- 6 hours use
- Up to 80 feet range between speaker and listener



- 1 Microphone openings
- 2 Charging input
- 3 Clip
- 4 Pairing button
- 5 Power switch On/Off
- 6 Indicator light

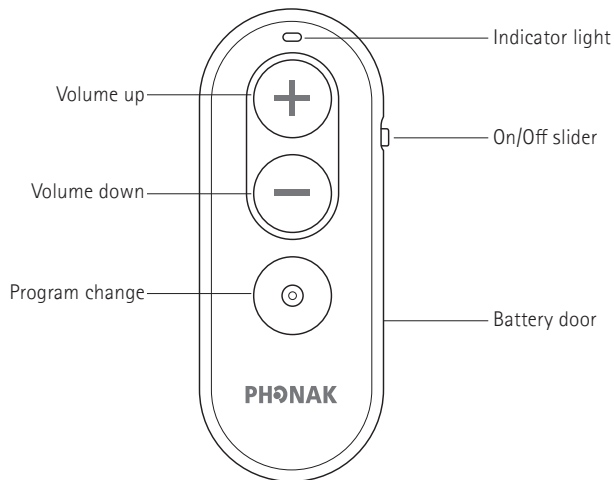
Phonak RemoteControl

- Easy to use
- Features three large buttons for simple use
- Program change, volume up and volume down

Pairing with your hearing aids

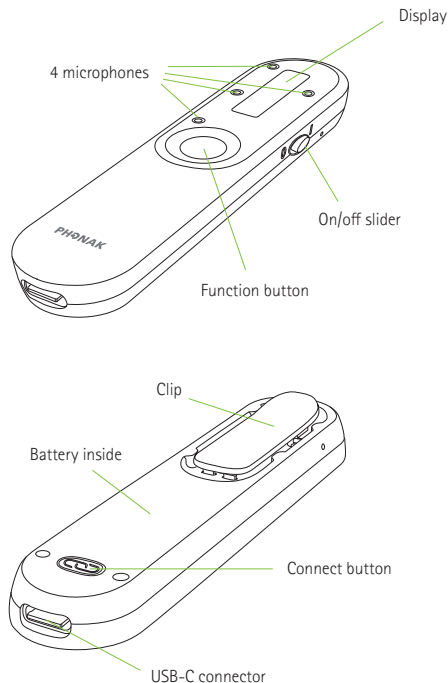
Set your hearing aids into pairing mode by switching them on. You now have 3 minutes to pair your Phonak RemoteControl with your hearing aids.

1. Press and hold the volume up "+" button
2. Switch on your Phonak RemoteControl while still pressing the volume up "+" button
3. Release the volume up "+" button when the light indicator starts to blink blue
4. The Phonak RemoteControl and your hearing aids will now pair automatically
5. After a successful pairing the light indicator is solid green for 5 seconds and you may hear a notification beep in your hearing aid
6. You can now use your Phonak RemoteControl



Roger On V3

- Proven Roger speech-in-noise performance¹
- MultiBeam 2.0 Technology with RogerDirect / MultiBeam Technology with other Roger receivers
- Orientation Independent presenter mode
- Pointing mode 2.0
- Audio input for multimedia
- Multiple microphone use in a network (MultiTalker Network)
- Scratch resistant display
- myRogerMic app for beam steering, custom programs, change settings and remote control
- Headset mode for online calls
- SmartMute: seem-less switching to hearing aid automatic program when Roger + Mic is muted
- Stereo Wide Pointing mode: A wider beam-former than pointing mode 2.0, allowing better sound awareness from multiple speakers
- Operating time: 8 hours when using hearing device with RogerDirect™; 6 hours when using Roger receiver



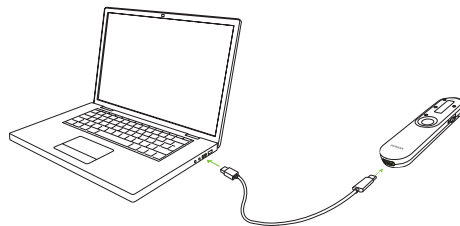
Compatible with the myRogerMic app

¹ Thibodeau, L. (2014). Comparison of speech recognition with adaptive digital and FM wireless technology by listeners who use hearing aids. *American Journal of Audiology*, 23(2), 201-210.

Roger On streaming

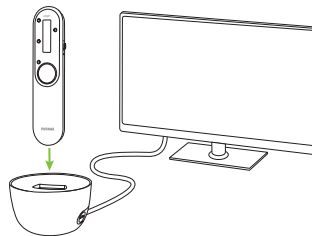
Streaming media from computer or tablet

- Plug the smaller end (USB-C) of the charging cable into the Roger On
- Plug the larger end (USB-A) of the cable into the USB port on the computer



Streaming the Television

- Plug the Roger docking station into the TV with the provided optical cable and plug the docking station into a power source
- Insert the Roger microphone into the docking station
- Switch on the TV (or other audio device). The Roger microphone will automatically transmit the audio signal to the hearing aids



Phonak CROS products

Infinio / Lumity compatible



CROS I-R BTE
compatible with Audéo I-R



CROS L-R BTE
compatible with Audéo L-RT
and Naida L-PR

Phonak CROS product description



CROS I-R



CROS L-R

Battery		built-in rechargeable	built-in rechargeable
Multi-function button		•	•
CROS balance		•	•
Hydrophobic coating		•	•
IP rating		IP68 ¹	IP68 ¹
Dimensions	L x W x D	28.8 x 12.4 x 8.7 mm (1.13 x 0.49 x 0.34")	27.7 x 12 x 8.1 mm (1.09 x 0.47 x 0.32")
	Weight	2.4 g (0.08 oz)	2.2 g (0.08 oz)
Charging times ²	0% to 100%	3 h	3 h
	0% to 70%	2 h	1.5 h
	0% to 40%	1 h	
	30 min. fitting	15 min.	15 min.
Compatibility with hearing aid		Audéo I-R	Audéo L-RT, Naída L-PR
Compatibility with cochlear implants			

¹ IP68 indicates that the hearing aid is water and dust resistant. It survived continuous immersion in 1 meter of fresh water for 60 minutes and 8 hours in a dust chamber as per the IEC60529 standard.

² Actual charging time depends on the remaining battery life, but it will not exceed 3 hours.

Phonak CROS housing colors

CROS I-R



H0
Beige



P1
Sand Beige



P3
Sandalwood



P4
Chestnut



P5
Champagne



P6
Silver Gray



P7
Graphite Gray



P8
Velvet Black

CROS L-R



H0
Beige



P1
Sand Beige



P4
Chestnut



P5
Champagne



P6
Silver Gray



P7
Graphite Gray



P8
Velvet Black

Phonak CROS wireless communication portfolio

	CROS I-R	CROS L-R
Apps		
myPhonak	•	•
myPhonak Junior		•

Phonak Home Care Kit (Part #098-0602-00000G7)

What's included:

- 1 travel case
- 1 RIC care guide
- 1 cleaning spray
- 26 cleaning wipes
- 1 microfiber cloth
- 1 cleaning brush



43% of service cases resolved in clinic can be solved by patients* minimizing the need for professional assistance and encouraging patient self-care and independence.

* Based on internal Sonova data collected from 2,973 Audiological Care clinics service incidents collected from Nov '23 to Jun '24





Activate SCIF Feature in Phonak Target

This section provides detailed information on how to disable hands free calls/activate the Sensitive Compartmented Information Facility (SCIF) feature for certain Phonak hearing aids with Target 11.0, or newer. The option needs to be enabled in "Setup" prior to feature being exposed in the software. If you do not see this option in the software please confirm the feature is activated. Please reach out to your Phonak representative if additional support is needed.

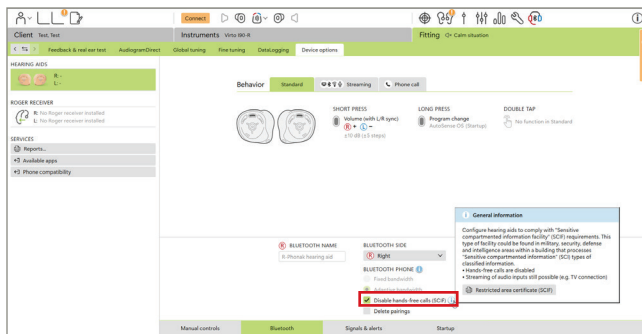
The following represents Target predominantly in Phonak stand-alone mode/desktop application. There are some very slight differences when using Target through NOAH, e.g. accessing the patient screen and inputting patient specific information. This is because NOAH already controls this information.

Activate SCIF Feature in Phonak Target (continued)

Disable hands-free calls

In specific facilities where very sensitive information can be shared, the 'hands-free calls' protocol can be disabled to make the hearing aids compliant with these facilities.

Navigate to Fitting > Device options > Bluetooth > tick box to Disable hands-free calls (SCIF).



Compatible hearing aids

- Audéo I-R Sphere
- Audéo I-R
- Virto I-R

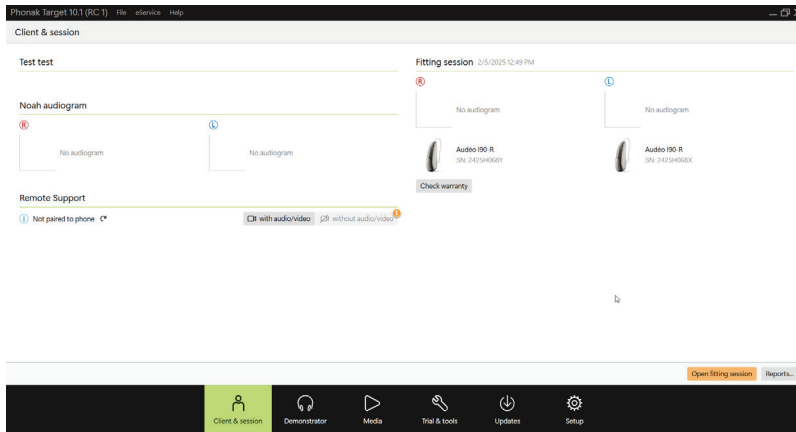
Phonak Remote Support Fitting Guide for Government Services Audiologists

Requirements

- Phonak Target 6.2.6 – VA or higher installed
- An initial hearing aid fitting must be performed in the clinic
- Compatible myPhonak or myPhonak Jr app installed on the patient's mobile device
- Stable internet connection (Wi-Fi, LAN or 4G) with at least 5 Mbit/s of data transfer connection for uploads and downloads. Patients using 4G may incur additional charges for data usage depending upon their contract:
 - Click on: [\[Setup\]](#) > [\[Remote Support & Internet\]](#) > [\[Remote Support\]](#) > [\[Connection test\]](#)
- Remote Support can be done with built-in video and audio OR through video conferencing platforms (e.g. Zoom, Skype, Teams, etc.)
- Computer with a built-in webcam and microphone or connect an external webcam and microphone. For better sound quality, use headphones with a microphone
- Hearing aids must be Marvel family or higher, with latest mandatory firmware updates

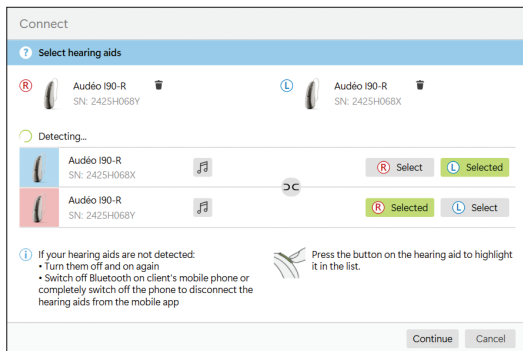
Initial Fitting to enable access to Remote Support

- 1 Open a new or existing session in Phonak Target.

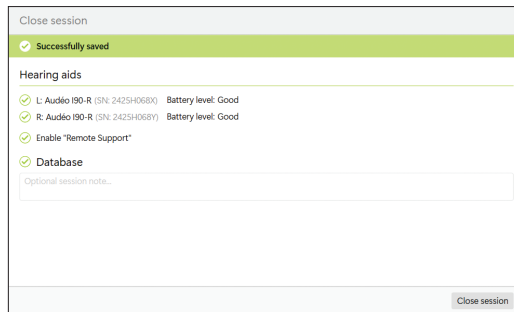


Initial Fitting to enable access to Remote Support (continued)

- 2 Connect to the hearing aids. NOTE: This initial connection cannot be done remotely.



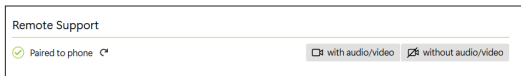
- 3 Perform first fitting, make follow-up adjustments, or save and close to now enable Remote Support on these hearing aids.



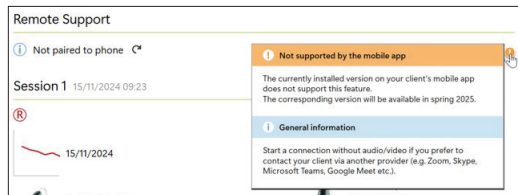
- a. You should see "Enable "Remote Support"" with a green check.

Confirm patient app

- 1 Click on the refresh arrow to verify app status.



- 2 Without audio/video option is only supported with myPhonak 7.1 or newer, Target will inform you if the patient is using an older app .



Remote Support Session

On the "Clients & session screen start the session by clicking "with audio/video" or "without audio/video". Wait until the patient connects via their Phonak app. Refer to the app user guide for instructions on how to connect.

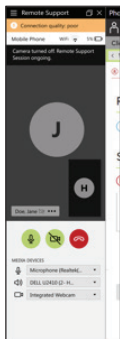
1

Remote Support

✓ Paired to phone 🔄

🗨️ with audio/video

🗨️ without audio/video

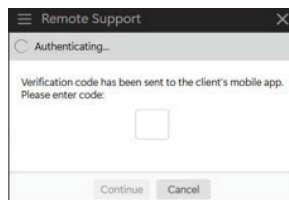


With audio/video

A window with audio and video will appear on the left of your screen

Without audio/video

Your patient will inform you of a 2 digit verification number to securely connect



Remote Support Session (continued)

With audio/video

Audio and video will be managed via the fitting software

Without audio/video

Audio and video will be managed via your alternate platform

Authenticated connection will be confirmed and you can view patient Wi-Fi status and phone battery through the connection window

Patient's phone status: connection quality, using WiFi or mobile data, and device state of charge

Remote connection indicator

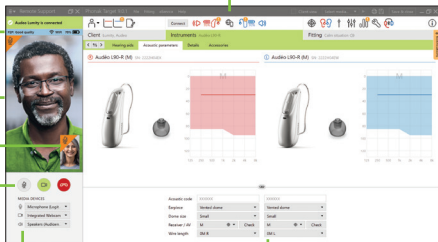
Patient's video feed

Provider self-view

Mute, toggle video, and end call for provider

Microphone, camera and speaker selection for provider

Real-time adjustments via a live fitting session



Remote Support Session (continued)

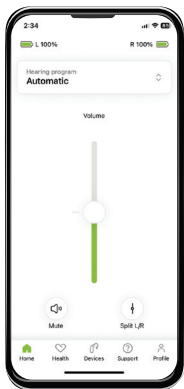
- 2 Once connected you may connect the hearing aids like a normal Target session with a few exceptions. Firmware upgrades, Feedback test* and increasing MPO are not available via Remote Support
 - a. Device connection confirmed in Target
- 3 Remember to save and close the session, as well as to close your Remote Support connection (integrated video or verified device connection)



*Feedback test can be run with Ultra device(s) remotely

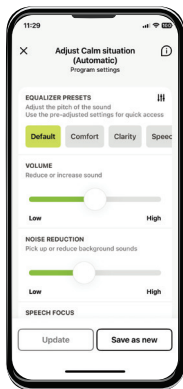
myPhonak app

Remote Control



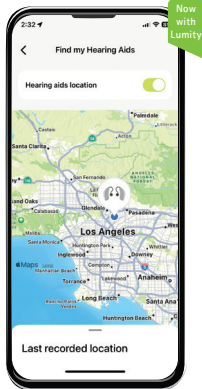
Change volume, mute or unmute, change programs, and view battery state on rechargeable hearing aids

Advanced adjustments



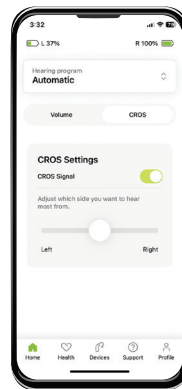
Create customized programs

Find my hearing aid



Track where a hearing aid is located via GPS based on it's last known location and use signal strength to find it. Compatible with Phonak Infinio and Lumity

Phonak CROS Controls



Toggle mute/unmute and balance of Phonak CROS transmitters. Works with all compatible CROS systems

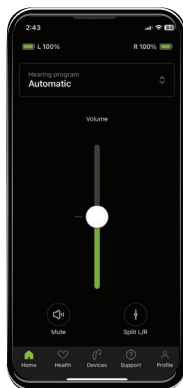
Remote Support



Adjust hearing aids remotely

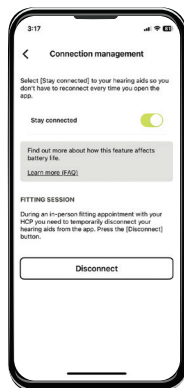
myPhonak app (continued)

Dark mode



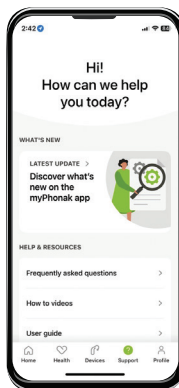
Enable the dark theme in the phone system settings to see myPhonak dark mode

Stay connected



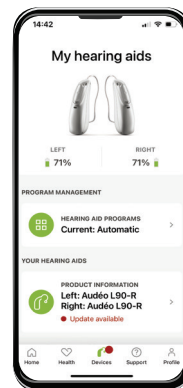
Stay connected with hearing aids all the time for fast adjustments when opening the app (all models supported)

Resources



Patients can access to how to videos and user guides via the Support tab

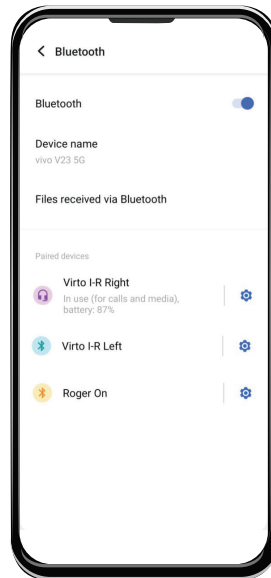
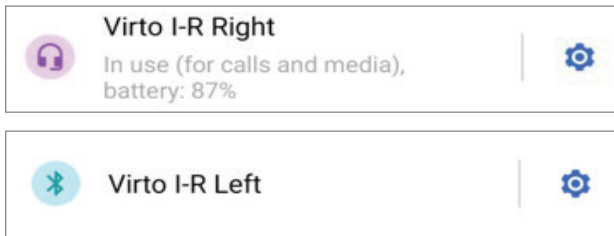
Updates



Devices shows if an update is available. If chosen, the patient is guided through each step

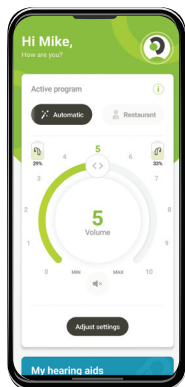
myPhonak 7.3, Infinio Ultra & Virto R Infinio

No WiFi required for initial pairing with myPhonak 7.3 and newer. You can also connect to both the app and your phone's operating system at the same time when pairing through the app with Infinio Ultra and Virto R Infinio devices.



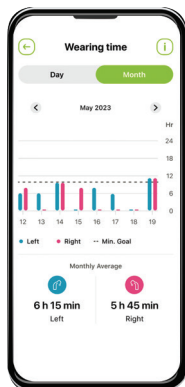
myPhonak Junior app

Home



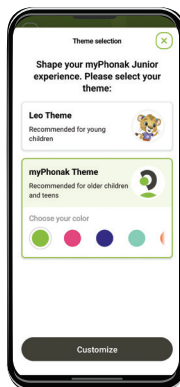
Simple remote control with volume change, mute, program selection, and basic noise adjustments

Wearing time



View hearing aid wearing time per ear by day and month

myPhonak theme



Choose the "myPhonak Theme" for an experience tailored for an older audience

Remote Support



Adjust hearing aids remotely

Benefits include:

- Simplified interface
- Limited advanced features
- Back up device management

*Available for Lumity devices only

myPhonak app and myPhonak Junior app compatibility*

	myPhonak	myPhonak Junior
Audéo I-R Sphere	•	
Audéo I-R	•	
CROS I-R	•	
Virto I-R	•	
Audéo L-RT	•	•
CROS L-R	•	•
Naída L-PR	•	•
Naída L-UP	•	•
Virto P wireless	•	
Naída Link M	•	

Requires: Android™ 8.0 / iOS® 15 or newer

Requires: Bluetooth® 4.2 or newer



Download myPhonak app from the App Store® or Google Play™



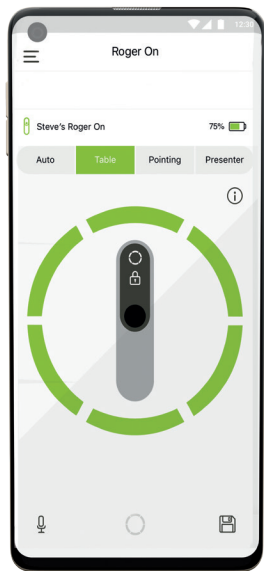
Download myPhonak Junior app from the App Store® or Google Play™

*Represents devices currently on contract, for a full list of compatibility refer to the App description within the relevant app stores

Phonak health features

	Audéo L-312 Naída L-SP/UP Naída Link M Virto I-R Virto P (wireless)	Audéo I-R Sphere Audéo I-R Audéo L-RT Naída L-PR
Health feature progression		
Wearing time	•	•
Sound environments	•	•
Step counter		•
Distance walked or ran		•
Daily Goals		•
Sync with Apple Health		•

myRogerMic app



- Switch microphone mode
- Change beam steering selection
- Mute/unmute
- Check battery status
- Configure up to 2 custom programs



Requires:
Android 8.0 / iOS 14



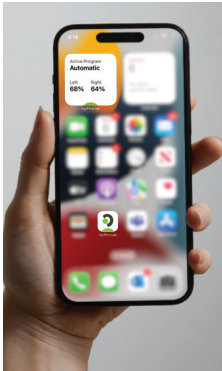
Download myRogerMic app from
the App Store® or Google Play™

myPhonak app: Widget feature

iOS® 16 or newer

Purpose of widget

Displays connection status, battery state of charge, and active program without having to open the app



How to add widget feature:

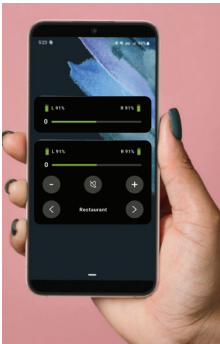
- 01 On the Home screen, touch and hold an empty area until you see the app icons jiggle.
- 02 Tap the "plus" sign in the upper left corner.
- 03 You will now see a few widgets recommended for you, based on the apps you use the most. Keep scrolling down the list of widgets until you find the myPhonak widget and tap to select.
- 04 Now you can swipe through, to select a size of the widget.
- 05 Tap "add widget" to add it to your Home screen.
- 06 Tap "Done" on the upper right corner.

myPhonak app: Widget feature (continued)

Android

Purpose of widget

Displays status widget and a remote-control widget which can be placed on the home screen without having to open the app



How to add widget feature:

- 01 On the Home screen, touch and hold an empty area until you see the screen zoom out and some options should appear at the bottom of the screen.
- 02 One of these options should be called widget. Tap on it.
- 03 You will now see a few widgets recommended for you, based on the apps you use the most. Keep scrolling down the list of widgets until you find the myPhonak widget and tap to select.
- 04 For some phones you can search for myPhonak in the "search for widget", and different myPhonak widget visual options could also appear.
- 05 Tap and hold on your chosen widget and place it on the Home screen.

SilentCloud

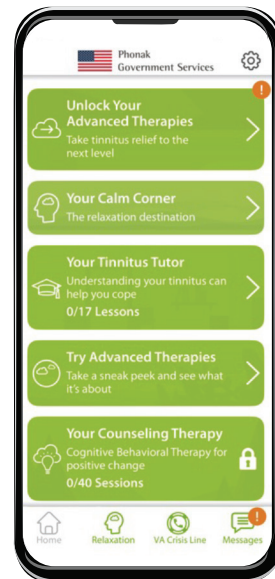
SilentCloud is an FDA approved medical app, for self-paced management of chronic bothersome tinnitus.

Built on clinically proven* protocols, the app includes tinnitus and hearing assessments, education and counseling, internet based Cognitive Behavioral Therapy (iCBT) and sound therapy supported by a local Government Services audiologist.

SilentCloud optimally combines accessibility with advanced tinnitus management.

SilentCloud provides tinnitus management through a patient app, delivering tinnitus assessment and advanced management tools.

Please contact your Account Manager for additional information.



*phonak.com/en-us/campaign/silentcloud-for-veterans/evidence

Common part numbers











Common part numbers

DLC Name	Part Number	Accessory Category	Model(s) Supported
CHARGER GO USB A-C W/BEAD	043-3116-1	CABLE	CHARGER CASE GO RIC I, CHARGER CASE GO
USB-A TO USB-C CABLE	043-3116	CABLE	CHARGER RIC I, CHARGER EASE, LIFE CHARGER, SLIM CHARGER
COMBI CHGR USB-MICROUSB CABLE	043-3124	CABLE	CHARGER CASE COMBI V1/V2, CHARGER COMBI BTE V1/V2
DUAL MINI USB SPLITTER	075-0006	CABLE	COMPILOT/COMPILOT II, REMOTEMIC
MICRO USB CABLE	043-3117	CABLE	ROGER SELECT MICROPHONES, TV CONNECTOR
MICRO USB AUDIO CBL	043-3085	CABLE	ROGER SELECT MICROPHONES
USB-C ROGER ON W/ HEADPH OUTPT	043-3098	CABLE	ROGER ON/ON IN MICROPHONES
AUDIO INPUT CBL 3 FT	052-0359	CABLE	WIRELESS ACCESSORIES, ROGER MICROPHONES
CINCH ADAPTER FOR AUDIO CBL	052-0371	CABLE	WIRELESS ACCESSORIES, ROGER MICROPHONES
AUDIO CBL .9M COAXIAL SPDIF	052-0701	CABLE	WIRELESS ACCESSORY
AUDIO CBL .9M OPTICL TOSLINK	052-0700	CABLE	TV LINK II
TOSLINK DIGITAL OPTICAL CABLE	057-0011	CABLE	TV CONNECTOR
HARDCASE UNIVERSAL S	017-1405	CABLE POUCH	ALL
PROTECTION POUCH 3X7CM	017-0073	CABLE POUCH	PARTNERMIC
SOFT CASE ROGER ON	055-3045	CABLE POUCH	ROGER ON/ON IN MICROPHONES




Common part numbers (continued)

DLC Name	Part Number	Accessory Category	Model(s) Supported
RECHARGE POWER PACK	071-0003	CHARGER	CHARGER CASE COMBI V1/V2, CHARGER COMBI BTE V1/V2
ROGER ON DOCKING STATION V2	055-3046-00003	CHARGER	ALL ROGER ON/ON IN MICROPHONES
ROGER SELECT DOCKING STATION	055-3025	CHARGER	ROGER SELECT/SELECT IN MICROPHONES
PHONAK CHGR VIRTO I STK	075-0075-11	CHARGER STOCK	VIRTO I-R
PHONAK CHGR GO SPHERE I STK	075-0057-11	CHARGER STOCK	INFINIO SPHERE
PHONAK CHGR GO RIC I STK	075-0055-11	CHARGER STOCK	INFINIO I-R, CROS I-R
PHONAK SLIM CHGR STK	075-3024-11	CHARGER STOCK	AUDÉO L-R SLIM
PHONAK COMBI RIC CHGR V2 STK	075-0063-11	CHARGER STOCK	AUDÉO P-R/RT, P-R FIT, CROS P-R, AUDÉO M-R/RT
PHONAK COMBI BTE CHGR V2 STK	075-0065-11	CHARGER STOCK	NAÍDA L-PR, NAÍDA P-PR, BOLERO M-RP
PHONAK CHGR CASE GO STK	075-3017-11	CHARGER STOCK	AUDÉO L-R LIFE/P-R LIFE
PHONAK CHGR CASE EASE STK	075-0080-11	CHARGER STOCK	AUDÉO L-R/RT, L-R LIFE, CROS L-R
CAP DOME	054-0788	DOME	SDS 6.0 / 5.0 / 4.0
OPEN DOME SMALL	054-0785	DOME	SDS 6.0 / 5.0 / 4.0
OPEN DOME MEDIUM	054-0786	DOME	SDS 6.0 / 5.0 / 4.0
OPEN DOME LARGE	054-0787	DOME	SDS 6.0 / 5.0 / 4.0

Common part numbers (continued)

DLC Name	Part Number	Accessory Category	Model(s) Supported
VENTED DOME SMALL	054-0809	DOME	SDS 6.0 / 5.0 / 4.0
VENTED DOME MEDIUM	054-0810	DOME	SDS 6.0 / 5.0 / 4.0
VENTED DOME LARGE	054-0811	DOME	SDS 6.0 / 5.0 / 4.0
POWER DOME SMALL	054-0820	DOME	SDS 6.0 / 5.0 / 4.0
POWER DOME MEDIUM	054-0821	DOME	SDS 6.0 / 5.0 / 4.0
POWER DOME LARGE	054-0822	DOME	SDS 6.0 / 5.0 / 4.0
 EASYGUARD OPEN S	054-1258	DOME	SDS 6.0 / 5.0 / 4.0
 EASYGUARD OPEN M	054-1259	DOME	SDS 6.0 / 5.0 / 4.0
 EASYGUARD OPEN L	054-1260	DOME	SDS 6.0 / 5.0 / 4.0
 EASYGUARD VENTED S	054-1255	DOME	SDS 6.0 / 5.0 / 4.0
 EASYGUARD VENTED M	054-1256	DOME	SDS 6.0 / 5.0 / 4.0
 EASYGUARD VENTED L	054-1257	DOME	SDS 6.0 / 5.0 / 4.0
 EASYGUARD POWER S	054-1261	DOME	SDS 6.0 / 5.0 / 4.0
 EASYGUARD POWER S/M	054-1262	DOME	SDS 6.0 / 5.0 / 4.0

Common part numbers (continued)

DLC Name	Part Number	Accessory Category	Model(s) Supported
 EASYGUARD POWER M	054-1263	DOME	SDS 6.0 / 5.0 / 4.0
 EASYGUARD POWER M/L	054-1264	DOME	SDS 6.0 / 5.0 / 4.0
 EASYGUARD POWER L	054-1265	DOME	SDS 6.0 / 5.0 / 4.0
FIT VENTED DOME CLEAR S	054-1064	DOME	AUDÉO L-R FIT, AUDÉO P-R FIT
FIT DOME CLEAR M	054-1065	DOME	AUDÉO L-R FIT, AUDÉO P-R FIT
FIT VENTED DOME CLEAR L	054-1066	DOME	AUDÉO L-R FIT, AUDÉO P-R FIT
EASYVIEW STARTER KIT	054-0774	KIT	OTOBLOCK FOR CUSTOM HA/EARPIECES
SDS 6.0 RIC KIT	054-1113	KIT	INFINIO RICS
SDS 5.0 RIC KIT	054-1201	KIT	LUMITY/PARADISE/MARVEL RICS
LANYARD ROGER ON	055-3044	LANYARD	ROGER ON/ON IN
PHONAK MINICONTROL VIRTO NANO	054-1006	MAGNET	VIRTO TITANIUM IIC, 10 O NW
MINI USB CAR CHRGR	075-0003	PLUG	WIRELESS ACCESSORIES
MINI USB POWER SUPPLY	075-0001-11	PLUG	WIRELESS ACCESSORIES
POWER SUPPLY NO CABLE	075-0030-11	PLUG	HEARING AID CHARGERS
VIRTO IR MIC PROT KIT L R PINK	054-6068-26	PROTECTION	RECOMMENDED FOR PINK, TAN OR COCOA FACEPLATES

Common part numbers (continued)

DLC Name	Part Number	Accessory Category	Model(s) Supported
VIRTO IR MIC PROT KIT L R GRAY	054-6068-6B	PROTECTION	RECOMMENDED FOR BLACK OR BROWN FACEPLATES
FILTER HF4 RED	098-0373	PROTECTION	6.0 CSHELL W/UP RECEIVER
FILTER HF4 BLUE	098-0374	PROTECTION	6.0 CSHELL W/UP RECEIVER
MAV FILTER HF3 RED	098-0292	PROTECTION	ACTIVEVENT
MAV FILTER HF3 BLUE	098-0293	PROTECTION	ACTIVEVENT
S RECEIVER 6.0 00L	054-1190-0090	RECEIVER	INFINIO RICS
S RECEIVER 6.0 00R	054-1191-0090	RECEIVER	INFINIO RICS
S RECEIVER 6.0 0L	054-1192-0090	RECEIVER	INFINIO RICS
S RECEIVER 6.0 0R	054-1193-0090	RECEIVER	INFINIO RICS
S RECEIVER 6.0 1L	054-1194-0090	RECEIVER	INFINIO RICS
S RECEIVER 6.0 1R	054-1195-0090	RECEIVER	INFINIO RICS
S RECEIVER 6.0 2L	054-1196-0090	RECEIVER	INFINIO RICS
S RECEIVER 6.0 2R	054-1197-0090	RECEIVER	INFINIO RICS
S RECEIVER 6.0 3L	054-1198-0090	RECEIVER	INFINIO RICS
S RECEIVER 6.0 3R	054-1199-0090	RECEIVER	INFINIO RICS

Common part numbers (continued)

DLC Name	Part Number	Accessory Category	Model(s) Supported
M RECEIVER 6.0 00L	054-1081-0090	RECEIVER	INFINIO RICS
M RECEIVER 6.0 00R	054-1082-0090	RECEIVER	INFINIO RICS
M RECEIVER 6.0 0L	054-1083-0090	RECEIVER	INFINIO RICS
M RECEIVER 6.0 0R	054-1084-0090	RECEIVER	INFINIO RICS
M RECEIVER 6.0 1L	054-1085-0090	RECEIVER	INFINIO RICS
M RECEIVER 6.0 1R	054-1086-0090	RECEIVER	INFINIO RICS
M RECEIVER 6.0 2L	054-1087-0090	RECEIVER	INFINIO RICS
M RECEIVER 6.0 2R	054-1088-0090	RECEIVER	INFINIO RICS
M RECEIVER 6.0 3L	054-1090-0090	RECEIVER	INFINIO RICS
M RECEIVER 6.0 3R	054-1091-0090	RECEIVER	INFINIO RICS
P RECEIVER 6.0 00L	054-1092-0090	RECEIVER	INFINIO RICS
P RECEIVER 6.0 00R	054-1093-0090	RECEIVER	INFINIO RICS
P RECEIVER 6.0 0L	054-1094-0090	RECEIVER	INFINIO RICS
P RECEIVER 6.0 0R	054-1095-0090	RECEIVER	INFINIO RICS
P RECEIVER 6.0 1L	054-1096-0090	RECEIVER	INFINIO RICS

Common part numbers (continued)

DLC Name	Part Number	Accessory Category	Model(s) Supported
P RECEIVER 6.0 1R	054-1097-0090	RECEIVER	INFINIO RICS
P RECEIVER 6.0 2L	054-1098-0090	RECEIVER	INFINIO RICS
P RECEIVER 6.0 2R	054-1099-0090	RECEIVER	INFINIO RICS
P RECEIVER 6.0 3L	054-1101-0090	RECEIVER	INFINIO RICS
P RECEIVER 6.0 3R	054-1102-0090	RECEIVER	INFINIO RICS
STANDARD SDS 5.0 0L	054-1202-0090	RECEIVER	LUMITY/PARADISE/MARVEL RICS (CERUSTOP)
STANDARD SDS 5.0 0R	054-1203-0090	RECEIVER	LUMITY/PARADISE/MARVEL RICS (CERUSTOP)
STANDARD SDS 5.0 1L	054-1204-0090	RECEIVER	LUMITY/PARADISE/MARVEL RICS (CERUSTOP)
STANDARD SDS 5.0 1R	054-1205-0090	RECEIVER	LUMITY/PARADISE/MARVEL RICS (CERUSTOP)
STANDARD SDS 5.0 2L	054-1206-0090	RECEIVER	LUMITY/PARADISE/MARVEL RICS (CERUSTOP)
STANDARD SDS 5.0 2R	054-1207-0090	RECEIVER	LUMITY/PARADISE/MARVEL RICS (CERUSTOP)
STANDARD SDS 5.0 3L	054-1208-0090	RECEIVER	LUMITY/PARADISE/MARVEL RICS (CERUSTOP)
STANDARD SDS 5.0 3R	054-1209-0090	RECEIVER	LUMITY/PARADISE/MARVEL RICS (CERUSTOP)
MEDIUM SDS 5.0 0L	054-1210-0090	RECEIVER	LUMITY/PARADISE/MARVEL RICS (CERUSTOP)
MEDIUM SDS 5.0 0R	054-1211-0090	RECEIVER	LUMITY/PARADISE/MARVEL RICS (CERUSTOP)

Common part numbers (continued)

DLC Name	Part Number	Accessory Category	Model(s) Supported
MEDIUM SDS 5.0 1L	054-1212-0090	RECEIVER	LUMITY/PARADISE/MARVEL RICS (CERUSTOP)
MEDIUM SDS 5.0 1R	054-1213-0090	RECEIVER	LUMITY/PARADISE/MARVEL RICS (CERUSTOP)
MEDIUM SDS 5.0 2L	054-1214-0090	RECEIVER	LUMITY/PARADISE/MARVEL RICS (CERUSTOP)
MEDIUM SDS 5.0 2R	054-1215-0090	RECEIVER	LUMITY/PARADISE/MARVEL RICS (CERUSTOP)
MEDIUM SDS 5.0 3L	054-1216-0090	RECEIVER	LUMITY/PARADISE/MARVEL RICS (CERUSTOP)
MEDIUM SDS 5.0 3R	054-1217-0090	RECEIVER	LUMITY/PARADISE/MARVEL RICS (CERUSTOP)
POWER SDS 5.0 0L	054-1218-0090	RECEIVER	LUMITY/PARADISE/MARVEL RICS (CERUSTOP)
POWER SDS 5.0 0R	054-1219-0090	RECEIVER	LUMITY/PARADISE/MARVEL RICS (CERUSTOP)
POWER SDS 5.0 1L	054-1220-0090	RECEIVER	LUMITY/PARADISE/MARVEL RICS (CERUSTOP)
POWER SDS 5.0 1R	054-1221-0090	RECEIVER	LUMITY/PARADISE/MARVEL RICS (CERUSTOP)
POWER SDS 5.0 2L	054-1222-0090	RECEIVER	LUMITY/PARADISE/MARVEL RICS (CERUSTOP)
POWER SDS 5.0 2R	054-1223-0090	RECEIVER	LUMITY/PARADISE/MARVEL RICS (CERUSTOP)
POWER SDS 5.0 3L	054-1224-0090	RECEIVER	LUMITY/PARADISE/MARVEL RICS (CERUSTOP)
POWER SDS 5.0 3R	054-1225-0090	RECEIVER	LUMITY/PARADISE/MARVEL RICS (CERUSTOP)
RETENTION MEDIUM 6.0 / 5.0 / 4.0	004-8597-001	RECEIVER	SDS 6.0 / 5.0 / 4.0 MEDIUM

Common part numbers (continued)

DLC Name	Part Number	Accessory Category	Model(s) Supported
RETENTION POWER 6.0 / 5.0 / 4.0	004-8623-001	RECEIVER	SDS 6.0 / 5.0 / 4.0 POWER
RETENTION STANDARD 6.0 / 5.0 / 4.0	004-8596-001	RECEIVER	SDS 6.0 / 5.0 / 4.0 STANDARD
VIRTO IR MIC PROT REMOVAL TOOL	054-6069	TOOL/CLEANING	VIRTO I-R MICROPHONE PROTECTORS
HOME CARE KIT	098-0602-00000G7	TOOL/CLEANING	RIC PRODUCTS
CLEANING TOOL WITH CLOTH	054-0883	TOOL/CLEANING	ALL PRODUCTS
DRYING CAPSULE 4 PACK	098-0576-00000G1	TOOL/CLEANING	ALL PRODUCTS
DRYING CUP WTH 4 CAPSULES	098-0577-00000G1	TOOL/CLEANING	ALL PRODUCTS
BATT DR REMOVAL TOOL	054-0765	TOOL/CLEANING	BATTERY DOORS
PERFECTDRY LUX	098-0581-00011	TOOL/CLEANING	HA
PIN REMOVAL TOOL	002-0404-1	TOOL/CLEANING	PINS
6.0 MEASUREMENT TOOL	026-0784	TOOL/CLEANING	6.0 RECEIVERS (INFINIO)
MEASUREMENT TOOL	026-0416	TOOL/CLEANING	SLIM TUBES, 5.0 / 4.0 / 3.0 RECEIVERS (LUMITY/PARADISE/MARVEL/BELONG)
RCVR TOOL SLIMTIP 6.0	026-1620	TOOL/CLEANING	SLIMTIP 6.0 (INFINIO)
SLIMTIP LINK AV	005-0639-1	TOOL/CLEANING	SLIMTIP TITANIUM ACTIVEVENT

Common part numbers (continued)

DLC Name	Part Number	Accessory Category	Model(s) Supported
REC TOOL SDS AV	026-1528	TOOL/CLEANING	SLIMTIP TITANIUM ACTIVEVENT
CERUSTOP BUSHINGS	098-0387-001	TOOL/CLEANING	CUSTOM PRODUCTS WITH CERUSTOP
CLEANING WIPES X30 REFILL	098-0567-00000G1	TOOL/CLEANING	
CLEANING SPRAY 30ML REFILL	098-0571-00000G1	TOOL/CLEANING	
CROS TUBE 6.0 0L	054-1125	TUBE	CROS I-R
CROS TUBE 6.0 0R	054-1126	TUBE	CROS I-R
CROS TUBE 6.0 1L	054-1127	TUBE	CROS I-R
CROS TUBE 6.0 1R	054-1128	TUBE	CROS I-R
CROS TUBE 6.0 2L	054-1129	TUBE	CROS I-R
CROS TUBE 6.0 2R	054-1130	TUBE	CROS I-R
CROS TUBE 6.0 3L	054-1131	TUBE	CROS I-R
CROS TUBE 6.0 3R	054-1132	TUBE	CROS I-R
CROS TUBE 5.0 0L	054-1180	TUBE	CROS L/P
CROS TUBE 5.0 0R	054-1184	TUBE	CROS L/P
CROS TUBE 5.0 1L	054-1181	TUBE	CROS L/P

Common part numbers (continued)

DLC Name	Part Number	Accessory Category	Model(s) Supported
CROS TUBE 5.0 1R	054-1185	TUBE	CROS L/P
CROS TUBE 5.0 2L	054-1182	TUBE	CROS L/P
CROS TUBE 5.0 2R	054-1186	TUBE	CROS L/P
CROS TUBE 5.0 3L	054-1183	TUBE	CROS L/P
CROS TUBE 5.0 3R	054-1187	TUBE	CROS L/P
CERUSTOP 8 PIECES	098-0282	WAXGUARD	CUSTOM AND RIC 6.0 / 5.0 / 3.0
CERUSTOP CLINIC RACK 100 PCS	098-0405	WAXGUARD	CUSTOM AND RIC 6.0 / 5.0 / 3.0
CERUSHIELD DISK	098-0445	WAXGUARD	SDS 4.0

ROES receiver codes

3.0 Receivers (Belong, Venture, Quest, Spice)

REC	SIZE 0 STANDARD RECEIVER
REC1	SIZE 1 STANDARD RECEIVER
REC2	SIZE 2 STANDARD RECEIVER
REC3	SIZE 3 STANDARD RECEIVER
REC4	SIZE 0 POWER RECEIVER
REC5	SIZE 1 POWER RECEIVER
REC6	SIZE 2 POWER RECEIVER
REC7	SIZE 3 POWER RECEIVER
REC8	SIZE 0 SUPER POWER RECEIVER
REC9	SIZE 1 SUPER POWER RECEIVER
REC10	SIZE 2 SUPER POWER RECEIVER
REC11	SIZE 3 SUPER POWER RECEIVER

3.0 Receivers (Belong, Venture, Quest, Spice)

REC12	SIZE 0 SUPER POWER PLUS RECEIVER
REC13	SIZE 1 SUPER POWER PLUS RECEIVER
REC14	SIZE 2 SUPER POWER PLUS RECEIVER
REC15	SIZE 3 SUPER POWER PLUS RECEIVER
REC16	SIZE 0 ULTRA POWER RECEIVER
REC17	SIZE 1 ULTRA POWER RECEIVER
REC18	SIZE 2 ULTRA POWER RECEIVER
REC19	SIZE 3 ULTRA POWER RECEIVER

WAXGUARD

CERUSTOP 8 PIECES 098-0282

CERUSTOP CLINIC RACK 100 PCS 098-0405

ROES receiver codes (continued)

4.0 Receivers (Marvel)

REC20	SIZE 0 STANDARD RECEIVER
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REC21	SIZE 1 STANDARD RECEIVER
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REC22	SIZE 2 STANDARD RECEIVER
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REC23	SIZE 3 STANDARD RECEIVER
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REC24	SIZE 0 MEDIUM RECEIVER
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REC25	SIZE 1 MEDIUM RECEIVER
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REC26	SIZE 2 MEDIUM RECEIVER
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REC27	SIZE 3 MEDIUM RECEIVER
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4.0 Receivers (Marvel)

REC28	SIZE 0 POWER RECEIVER
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REC29	SIZE 1 POWER RECEIVER
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REC30	SIZE 2 POWER RECEIVER
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REC31	SIZE 3 POWER RECEIVER
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REC32	SIZE 0 ULTRA POWER RECEIVER
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REC33	SIZE 1 ULTRA POWER RECEIVER
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REC34	SIZE 2 ULTRA POWER RECEIVER
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REC35	SIZE 3 ULTRA POWER RECEIVER
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WAXGUARD

CERUSHIELD DISK 098-0445

ROES receiver codes (continued)

5.0 Receivers (Lumity, Paradise, Marvel)

REC36	SIZE 0 MEDIUM SENSOR RECEIVER
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REC37	SIZE 1 MEDIUM SENSOR RECEIVER
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REC38	SIZE 2 MEDIUM SENSOR RECEIVER
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REC39	SIZE 3 MEDIUM SENSOR RECEIVER
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REC40	SIZE 0 STANDARD RECEIVER
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REC41	SIZE 1 STANDARD RECEIVER
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REC42	SIZE 2 STANDARD RECEIVER
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REC43	SIZE 3 STANDARD RECEIVER
-------	--------------------------

REC44	SIZE 0 MEDIUM RECEIVER
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REC45	SIZE 1 MEDIUM RECEIVER
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REC46	SIZE 2 MEDIUM RECEIVER
-------	------------------------

REC47	SIZE 3 MEDIUM RECEIVER
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5.0 Receivers (Lumity, Paradise, Marvel)

REC48	SIZE 0 POWER RECEIVER
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REC49	SIZE 1 POWER RECEIVER
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REC50	SIZE 2 POWER RECEIVER
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REC51	SIZE 3 POWER RECEIVER
-------	-----------------------

REC52	SIZE 0 ULTRA POWER RECEIVER
-------	-----------------------------

REC53	SIZE 1 ULTRA POWER RECEIVER
-------	-----------------------------

REC54	SIZE 2 ULTRA POWER RECEIVER
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REC55	SIZE 3 ULTRA POWER RECEIVER
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WAXGUARD

CERUSTOP 8 PIECES 098-0282

CERUSTOP CLINIC RACK 100 PCS 098-0405

ROES receiver codes (continued)

6.0 Receivers (Infinio)

REC56 SIZE 00 STANDARD RECEIVER

REC57 SIZE 0 STANDARD RECEIVER

REC58 SIZE 1 STANDARD RECEIVER

REC59 SIZE 2 STANDARD RECEIVER

REC60 SIZE 3 STANDARD RECEIVER

REC61 SIZE 00 MEDIUM RECEIVER

REC62 SIZE 0 MEDIUM RECEIVER

REC63 SIZE 1 MEDIUM RECEIVER

REC64 SIZE 2 MEDIUM RECEIVER

REC65 SIZE 3 MEDIUM RECEIVER

6.0 Receivers (Infinio)

REC66 SIZE 00 POWER RECEIVER

REC67 SIZE 0 POWER RECEIVER

REC68 SIZE 1 POWER RECEIVER

REC69 SIZE 2 POWER RECEIVER

REC70 SIZE 3 POWER RECEIVER

REC71 SIZE 0 ULTRA POWER RECEIVER

REC72 SIZE 1 ULTRA POWER RECEIVER

REC73 SIZE 2 ULTRA POWER RECEIVER

REC74 SIZE 3 ULTRA POWER RECEIVER

WAXGUARD

CERUSTOP 8 PIECES 098-0282

CERUSTOP CLINIC RACK 100 PCS 098-0405

Rechargeable battery return shipping guide



Returning hearing aids with lithium-ion batteries — remains the same as before

1–2 Devices

Hearing aids & Charger

(without built-in battery or 2 accessories)

- Use standard prepaid shipping label

3–200 Devices

Hearing aids & ChargerGo OR 3+ accessories

- Apply UN3481 label (Part #025-0103)
- Use standard prepaid shipping label

Label kits include:

UN3481 & Prepaid Air shipping labels

UPS kit – Part #054-1313

FedEx kit – Part #054-1316

Change effective January 1, 2026

Power Pack or ChargerGo returned without hearing aids

Ship GROUND ONLY (no air)

- Apply UN3480 (part #025-0117)
- Apply Lithium-ion no passenger aircraft label (part #025-0226)

Label kits include:

Prepaid ground shipping labels, lithium-ion no passenger aircraft label & UN3480

FedEx – Part #054-1317

UPS – Part #054-1311

**To order, contact Phonak Customer Service:
888-561-7555**

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life is on

Since 1947, Phonak is dedicated to preserving life quality by opening new acoustic worlds. Already back then, in the days of our foundation, our company was driven by a formative conviction: We believe that well-hearing equates to well-being and thus is essential for living life to the fullest. In fact, the sense of hearing is directly linked to social, emotional, cognitive and physical well-being. Today as in future, we thrive to offer the broadest portfolio of innovative hearing solutions. And, together with our hearing care professionals, we keep on focusing on what matters most: improving speech understanding, changing people's lives and having a positive effect on society as a whole.

phonak.com/governmentservices