

Repair Price List

Effective from August 2024



We believe in changing lives and creating a world
where “life is on” for everyone.



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Platform	Form Factor	Product	Repair MRP*	Receiver Replacement
Applicable Warranty after paid Repair			12 Months	6 Months
Lumity	RIC	Audeo L30 R/RL	8,250	2,600
	RIC	Audeo L50 R/RL	9,500	2,600
	RIC	Audeo L70 R/RL	20,000	2,600
	RIC	Audeo L90 R/RL	25,000	2,600
	Cross	Cros L - R	8,250	
Paradise	RIC	Audeo P30 312/R/RL	8,250	2,600
	RIC	Audeo P50 312/R/RL	9,500	2,600
	RIC	Audeo P70 312/R/RL	20,000	2,600
	RIC	Audeo P90 312/R/RL	25,000	2,600
	BTE	Naida P30 PR/UP	9,500	
	BTE	Naida P50 PR/UP	10,500	
	BTE	Naida P70 PR/UP	21,000	
	BTE	Naida P90 PR/UP	25,000	
	Cross	Cros P - R	8,250	
Marvel	RIC	Audeo M30 312/R	8,250	2,600
	RIC	Audeo M50 312/R	9,500	2,600
	RIC	Audeo M70 312/R	20,000	2,600
	RIC	Audeo M90 312/R	25,000	2,600
	BTE	Bolero/Naida/Sky M30 M/PR/SP	9,500	
	BTE	Bolero/Naida/Sky M50 M/PR/SP	10,500	
	BTE	Bolero/Naida/Sky M70 M/PR/SP	21,000	
	BTE	Bolero/Naida/Sky M90 M/PR/SP	25,000	
Belong	RIC	Audeo B30	6,200	2,600
	RIC	Audeo B50	7,600	2,600
	RIC	Audeo B70	20,000	2,600
	RIC	Audeo B90	25,000	2,600
	BTE	Bolero/Naida/Sky B30	8,200	
	BTE	Bolero/Naida/Sky B50	9,000	
	BTE	Bolero/Naida/Sky B70	21,000	
	BTE	Bolero/Naida/Sky B90	25,000	
	Cros	Cros II/ B	6,200	2,600
Venture	RIC	Audeo V30	6,200	2,600
	RIC	Audeo V50	7,600	2,600
	RIC	Audeo V70	20,000	2,600
	RIC	Audeo V90	25,000	2,600
	BTE	Bolero/Naida/Sky V30	8,200	
	BTE	Bolero/Naida/Sky V50	9,000	
	BTE	Bolero/Naida/Sky V70	21,000	
	BTE	Bolero/Naida/Sky V90	25,000	

Platform	Form Factor	Product	Repair MRP*	Receiver Replacement
Applicable Warranty after paid Repair			12 Months	6 Months
Baseo	BTE	Baseo Q5/10/15	6,900	
Vitus/Vitus+	BTE	Vitus/Vitus+ BTE	6,900	
	RIC	Vitus+ RIC	5,500	2,600
Accessories	Roger On iN			15,000
RIC Receiver	6 Months Warranty			2,600
General Service charges (Does not include replacement of any electronic component or casing)				1,180

Abbreviations:

- SRM- Service Replacement Module
- SEM - Service Electronics Module change/ BTE Service Exchange

Terms and conditions:

- Prices effective from August 1, 2024
- *Repair MRP includes the replacement of SEM/SRM, Earhook (only BTE) & casing change for BTE and RIC category of products. It does not include the replacement of external receivers.
- This price list supersedes all previous price lists and is subject to change without any prior notice
- Above prices are inclusive of GST and all applicable taxes
- Prices mentioned are subject to spare part availability
- Faulty parts which have been replaced will not be returned back
- Sonova Warranty Policy is applicable
- All prices are in Indian Rupees

Note:

- Above Prices do not include any programming/ re-programming, counselling, fitting, and courier charges.

Platform	Form Factor	Product	Repair MRP*	Receiver Replacement	MIC (Omni) Replacement	MIC (Dir) Replacement
Applicable Warranty after paid Repair			12 Months	12 Months	12 Months	12 Months
Paradise	Custom	Virto P30	8,500	2,300	1,600	2,300
	Custom	Virto P50	11,000	2,600	1,950	2,600
	Custom	Virto P70	20,500	3,300	2,600	3,300
	Custom	Virto P90	25,000	4,000	3,300	4,000
Marvel	Custom	Virto M30	8,500	2,300	1,600	2,300
	Custom	Virto M50	11,000	2,600	1,950	2,600
	Custom	Virto M70	20,500	3,300	2,600	3,300
	Custom	Virto M90	25,000	4,000	3,300	4,000
Belong	Custom	Virto B30	8,500	2,300	1,600	2,300
	Custom	Virto B50	11,000	2,600	1,950	2,600
	Custom	Virto B70	20,500	3,300	2,600	3,300
	Custom	Virto B90	25,000	4,000	3,300	4,000
	Cros/Custom	Cros II/ B	8,500		1,950	2,600
Venture	Custom	Virto V30	8,500	2,300	1,600	2,300
	Custom	Virto V50	11,000	2,600	1,950	2,600
	Custom	Virto V70	20,500	3,300	2,600	3,300
	Custom	Virto V90	25,000	4,000	3,300	4,000
Vitus/Vitus+	Custom	Vitus+ ITE	5,800	1,950	1,350	1,950
Tao Q10/15	Custom	Tao Q10/15	5,800	1,950	1,350	1,950

General Service charges - (Does not include replacement of any electronic component or casing)	1,180
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Abbreviations:

- Faceplate - ITE circuit inclusive of MIC & REC
- MIC - Microphone

Terms and conditions:

- Prices effective from August 1, 2024
- *Repair MRP for Custom products includes replacement of all electronic components. In case of Replacement of only specific components, they shall be charged as mentioned above.
- This price list supersedes all previous price lists and is subject to change without any prior notice
- Above prices are inclusive of GST and all applicable taxes
- Prices mentioned are subject to spare part availability
- Faulty parts which have been replaced will not be returned back
- Sonova Warranty Policy is applicable
- All prices are in Indian Rupees

Note:

- Above Prices do not include any programming/ re-programming, counselling, fitting, and courier charges.

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